



SOLVIMUS
METERING SOLUTIONS

MUC.ONE - USER MANUAL

MUC.one Data concentrator for Smart Metering

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1 Notes and conventions

1.1 About this document

This manual provides guidance and procedures for a fast and efficient installation and start-up of the units described in this manual. It is imperative to read and carefully follow the safety guidelines.

1.2 Legal basis

1.2.1 Placing on the market

Manufacturer of the MUC.one is the solvimus GmbH, Ratsteichstraße 5, 98693 Ilmenau, Germany.

1.2.2 Copyright protection

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1.2.3 Personnel qualification

The product use described in this documentation is intended exclusively for qualified electricians or persons instructed by these. They must all have good knowledge in the following areas:

- Applicable standards
- Use of electronic devices

1.2.4 Intended use

If necessary, the components or assemblies are delivered ex works with a fixed hardware and software configuration for the respective application. Modifications are only permitted within the scope of the possibilities shown in the documentation. All other changes to the hardware or software as well as the non-intended use of the components result in the exclusion of liability on the part of solvimus GmbH.. Please send any requests for a modified or new hardware or software configuration to solvimus GmbH.

1.2.5 Exclusion of liability

Study this manual and all instructions thoroughly prior to the first use and respect all safety warnings, even if you are familiar with handling and operating electronic devices.

The solvimus GmbH accepts no liability for damage to objects and persons caused by erroneous operation, inappropriate handling, improper or non-intended use or disregard for this manual, especially the safety guidelines, and any warranty is void.

1.2.6 Disclaimer

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1.3 Symbols

-  Danger: It is essential to observe this information in order to protect persons from injury.
-  Caution: It is essential to observe this information in order to prevent damage to the device.
-  Notice: Boundary conditions that must always be observed to ensure smooth and efficient operation.
-  ESD (Electrostatic Discharge): Warning of danger to components due to electrostatic discharge. Observe precautionary measures when handling components at risk of electrostatic discharge.
-  Note: Routines or advice for efficient equipment use.
-  Further information: References to additional literature, manuals, data sheets and internet pages.

1.4 Font conventions

Names of paths and files are marked in italics. According to the system the notation is using slash or backslash.
e. g.: *D: \ Data*

Menu items or tabs are marked in bold italics.
e. g.: ***Save***

An arrow between two menu items or tabs indicates the selection of a sub-menu item from a menu or a navigation process in the web browser.
e. g.: ***File*** → ***New***

Buttons and input fields are shown in bold letters.
e. g.: **Input**

Key labels are enclosed in angle brackets and shown in bold with capital letters.
e. g.: **⟨F5⟩**

Programme codes are printed in Courier font.
e. g.: ENDVAR

Variable names, identifiers and parameter entries are marked in italics.
z. B.: *Value*

1.5 Number notation

Numbers are given according to this table:

| Numbering system | Example | Comments |
|------------------|----------------------|---|
| Decimal | 100 | Normal notation |
| Hexadecimal | 0x64 | C-like notation |
| Binary | '100' '0110.0100' | In apostrophes Nibbles separated by dots |

Table 1: Numbering systems

1.6 Safety guidelines

- ✖ Observe the recognized rules of technology and the legal requirements, standards and norms, and other recommendations.
- ✖ Do not open the device, except to insert or replace the SIM card. It does not contain any parts to be serviced by the user.
- ✖ Study the instructions for the extinction of fire in electrical installations.
- ✖ The power supply must be switched off before replacing components and modules.
- ✖ Use exclusively flame-retardant cables/electric lines complying with IEC 60332-1-2 and IEC 60332-1-3.
- ✖ Take appropriate lightning protection measures when using an external antenna.
- ✖ This device is not suitable for use in locations where children are likely to be present.

If the contacts are deformed, the affected module or connector must be replaced, as the function is not guaranteed in the long term.

The components are not resistant to substances that have creeping and insulating properties. These include e. g. aerosols, silicones, triglycerides (ingredient of some hand creams). If the presence of these substances in the vicinity of the components cannot be excluded, additional measures must be taken:

- Install the components in an appropriate casing.
- Handle components with clean tools and materials only.
- ⚠ Only use a soft, wet cloth for cleaning. Soapy water is allowed. Pay attention to ESD precautions.
- ⚠ Do not use solvents like alcohol, acetone etc. for cleaning.
- ⚠ Do not use a contact spray, because in an extreme case the function of the contact point is impaired and may lead to short circuits.
- ⚠ Assemblies, especially OEM modules, are designed for installation in electronic housings. Do not touch the assembly when it is live. In each case, the valid standards and directives applicable to the construction of control cabinets must be observed.
- ⚡ The components are populated with electronic parts which can be destroyed by an electrostatic discharge. When handling the components, ensure that everything in the vicinity is well earthed (personnel, workplace and packaging). Do not touch electrically conductive components, e. g. data contacts.

1.7 Unencrypted protocols

When using unencrypted protocols (e. g. unencrypted M-Bus or HTTP without TLS), the user is obliged to take precautions for protecting personal data or security-relevant data (e. g. VPN or local network in a secured area). Please assure conformity to the standards EN 18031-1 and EN 18031-2.

1.8 Maintenance

Maintenance requires an annual inspection of the screw terminals and of the isolation of cables/electric lines and connectors. If need be, tighten screw terminals and replace damaged cables/electric lines.

1.9 Disposal

Note on EU Directive 2012/19/EU on the disposal of electrical and electronic equipment (Directive on Waste Electrical and Electronic Equipment, hence "WEEE Directive"), valid in the European Union and other countries with separate collection systems:

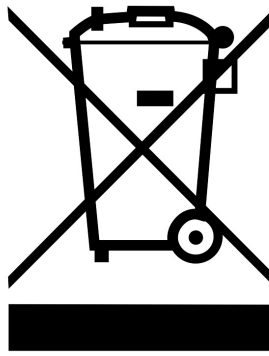


Figure 1: Symbol indicating separate collection for electrical and electronic equipment

This symbol of the crossed-out wheeled bin on the product, packaging, or in the user manual means that this electrical or electronic equipment must not be disposed of in general waste or with plastic waste at the end of its life, but must be collected separately for recycling of electrical and electronic equipment. Disposal via general waste or the yellow bin is prohibited by law. For disposal, free collection points are available, such as a recycling centre or a municipal collection point for old electrical appliances, as well as further acceptance points for devices if applicable. You can obtain the addresses of the collection points from the public disposal authorities from your city or municipal administration.

Remove the SIM card prior to disposal.

1.10 Scope

This manual describes the device manufactured by solvimus GmbH, Ilmenau.

1.11 Abbreviations

| Abbreviation | Meaning |
|--------------|---|
| 2G | Mobile radio standard, synonym for GSM or GPRS |
| 3G | Mobile radio standard, synonym for UMTS |
| 4G | Mobile radio standard, synonym for LTE |
| ACK | Acknowledge |
| AES | Advanced Encryption Standard |
| AFL | Authentication and Fragmentation Layer |
| AI | Analog Input |
| ANSI | American National Standards Institute |
| AO | Analog Output |
| APN | Access Point Name |
| ASCII | American Standard Code for Information Interchange |
| ASHRAE | American Society of Heating, Refrigerating and Air-Conditioning Engineers |
| BACnet | Building Automation and Control networks |
| BBMD | BACnet Broadcast Management Device |
| BCD | Binary-coded decimal numbers |
| BDT | Broadcast Distribution Table |
| BMS | Building Management System |
| CA | Certification Authority |
| CHAP | Challenge Handshake Authentication Protocol |
| CI | Control Information |
| CLI | Command line interface |
| COSEM | Companion Specification for Energy Metering |
| CPU | Central processing unit |
| CRC | Cyclic redundancy check |
| CSR | Certificate Signing Request |
| CSV | Character-Separated Values |
| CTS | Clear to send |
| D0 | D0 interface (optical interface, IEC 62056-21) |
| DDC | Direct Digital Control |
| DHCP | Dynamic Host Configuration Protocol |
| DI | Digital Input, digital input terminal |
| DIF | Data information field |
| DIFE | Data information field extensions |

Continued on next page

Table 2 – Continued from previous page

| Abbreviation | Meaning |
|--------------|--|
| DIN | Deutsches Institut für Normung, German Institute for Standardization |
| DLDE | Direct Local Data Exchange (EN 62056-21, IEC 1107) |
| DLDE RS | DLDE communication via RS-232 or RS-485 |
| DLMS | Device Language Message Specification |
| DNS | Domain Name System |
| DO | Digital Output, digital output terminal |
| EEG | German Renewable Energy Sources Act |
| EIA/TIA | Electronic Industries Alliance/Telecommunications Industry Association |
| ELL | Extended Link Layer |
| EMC | Electromagnetic compatibility |
| EN | European norm |
| ESD | Electrostatic Discharge |
| FCB | Frame Count Bit |
| FCV | Frame Count Valid Bit |
| FNN | Forum Netztechnik/Netzbetrieb, subgroup of VDE |
| FSK | Frequency Shift Keying |
| FTP | File Transfer Protocol |
| FTPS | FTP via TLS |
| GB | Gigabyte |
| GMT | Greenwich Mean Time |
| GPRS | General Packet Radio Service |
| GSM | Global System for Mobile Communications |
| HCA | Heat cost allocator |
| HTTP | Hypertext Transfer Protocol |
| HTTPS | Hypertext Transfer Protocol Secure |
| I2C | Inter-Integrated Circuit |
| I/O | Input/Output |
| ICCID | Integrated Circuit Card Identifier |
| ICMP | Internet Control Message Protocol |
| ID | Identification, Identifier, unique marking |
| IEC | International Electrotechnical Commission |
| IEEE | Institute of Electrical and Electronics Engineers |
| IoT | Internet of Things |
| IP | Internet Protocol or IP address |
| ISO | International Organization for Standardization |
| JSON | JavaScript Object Notation |
| LAN | Local area network |
| LCD | Liquid-crystal display |
| LED | Light-Emitting Diode |
| LSB | Least significant byte |
| LSW | Least significant word |
| LTE | Long Term Evolution |
| M2M | Machine-to-Machine |
| M-Bus | Meter-Bus (EN 13757, part 2, 3 and 7) |
| MAC | Medium Access Control or MAC-Adresse |
| MB | Megabyte |
| MCR | Multi Channel Reporting |
| MCS | Modulation and Coding Scheme |
| MDM | Meter Data Management |
| MEI | Modbus Encapsulated Interface |
| MHz | Megahertz |
| MQTT | Message Queuing Telemetry Transport |
| MSB | Most Significant Byte |
| MSW | Most Significant Word |
| MTU | Maximum Transmit Unit |
| MUC | Multi Utility Communication, MUC controller |
| NB-IoT | Narrow Band Internet of Things |
| OBIS | Object Identification System |
| OEM | Original Equipment Manufacturer |
| OMS | Open Metering System |
| PAP | Password Authentication Protocol |
| PEM | Privacy Enhanced Mail |
| PID | Product ID |
| PIN | Personal Identification Number |
| PKI | Public Key Infrastructure |
| PLC | Programmable Logic Controller |
| PLMN | Public Land Mobile Network |
| PPP | Point-to-Point Protocol |
| PPPoE | Point-to-Point Protocol over Ethernet |
| PTC | Polymer with positive temperature coefficient |
| PUK | Personal Unblocking Key |

Continued on next page

Table 2 – Continued from previous page

| Abbreviation | Meaning |
|--------------|--|
| RAM | Random Access Memory |
| REQ_UD | Request User Data (Class 1 or 2) |
| RFC | Requests For Comments |
| RSP_UD | Respond User Data |
| RSRP | Reference Signal Received Power |
| RSRQ | Reference Signal Received Quality |
| RSSI | Received Signal Strength Indicator |
| RTC | Real-Time Clock |
| RTOS | Real-Time Operating System |
| RTS | Request to send |
| RTU | Remote Terminal Unit |
| S0 | S0 interface (pulse interface, EN 62053-31) |
| SCADA | Supervisory Control and Data Acquisition |
| SCP | Secure Copy |
| SFTP | SSH File Transfer Protocol |
| SIM | Subscriber Identity Module |
| SML | Smart Message Language |
| SMTP | Simple Mail Transfer Protocol |
| SND_NKE | Send Link Reset |
| SND_UD | Send User Data to slave |
| SNTP | Simple Network Time Protocol |
| SPST | Single Pole Single Throw Relay (closing switch) |
| SRD | Short Range Device |
| SSH | Secure Shell |
| SSID | Service Set Identifier |
| SSL | Secure Sockets Layer |
| TCP | Transmission Control Protocol |
| THT | Through-Hole Technology |
| TLS | Transport Layer Security |
| U | Unit width of the housing (1 U = 18 mm) |
| UART | Universal Asynchronous Receiver Transmitter |
| UDP | User Datagram Protocol |
| UL | Unit load for M-Bus |
| UMTS | Universal Mobile Telecommunications System |
| URI | Uniform Resource Identifier |
| URL | Uniform Resource Locator |
| UTC | Universal Time Coordinated |
| VCP | Virtual COM port |
| VDE | Verband der Elektrotechnik Elektronik Informationstechnik e.V., German Association for Electrical, Electronic & Information Technologies |
| VHF | Very high frequency |
| VID | Vendor ID |
| VIF | Value information field |
| VIFE | Value information field extensions |
| VLAN | Virtual Local Area Network |
| VPN | Virtual Private Network |
| WAN | Wide Area Network |
| WLAN | Wireless Local Area Network |
| wM-Bus | Wireless Meter-Bus (EN 13757, part 3, 4 and 7) |
| XML | eXtensible Markup Language |
| XSLT | eXtensible Stylesheet Language Transformation |

Table 2: Abbreviations

2 Introducing the device

2.1 General information

The acronym MUC (Multi Utility Communication) stands for a communication module, which automatically records customer's consumption data within the scope of Smart Metering. These are sent via a Wide Area Network (WAN) to the measuring service provider or measuring point provider and, via a local interface, it can also be displayed on a customer PC.

The so-called MUC-Controller (also MUC) is a variant of such a communication module. This is separate from the meter, and acts as the data transport interface. The MUC is the central device for the implementation of Smart Metering. Its advantage is that the measuring equipment and short-lived wide area communication are installed in separate devices, and so can be installed or exchanged independently of each other.

The MUC.one is a MUC-Controller and is intended for wall mounting.

The serial number of the devices of the solvimus GmbH can be read from the housing.

2.2 Delivery variants

The MUC.one is offered in two variants, and so can easily be adapted to the requirements of the particular property.

| Variant | Article number | Meter interfaces | | Communication interfaces | |
|-----------|----------------|------------------|--------|--------------------------|-----|
| | | M-Bus | wM-Bus | WLAN* | WAN |
| MUC.one M | 500381 | X | - | X | X |
| MUC.one W | 500382 | - | X | X | X |

*WIFI, only serving as access point for the configuration

Table 3: Delivery variants

2.3 Connectors

The various interfaces of the MUC.one are on different sides of the device.

The following figure shows the variants:



Figure 2: MUC.one M (left) and MUC.one W (right)

The following connectors are available at the MUC.one:

| Connector | Designation | Pin assignment | Comments |
|-------------------|-------------|--|--|
| Power supply | N, L | N: neutral conductor L: phase conductor (phase) | 90..260 VAC, 50..60 Hz 130..360 VDC spring terminal cross section 1.5 mm ² |
| M-Bus connector * | M+, M- | M+: positive bus line M-: negative bus line | spring terminal cross section 1.5 mm ² Only at MUC.one M |
| Card holder | SIM | card holder | slot for micro-SIM card |

* Only for MUC.one M.

Table 4: Pin assignment

2.4 Status LEDs

The MUC.one is equipped with 5 LEDs. These indicate the following states:

| LED | Colour | Description |
|-------|----------------|--------------------------------|
| Power | green | Voltage applied |
| RXD | red (blinking) | Reception of data from the bus |
| TXD | yellow | Sending of data to the bus |
| STA | blue | WAN power, modem active |
| NET | green | Network status |

Table 5: LEDs

In the operating state, the *Power-LED* and the *STA-LED* are lit.

2.5 First steps

2.5.1 Insertion of the SIM card

The mobile connection requires the insertion of a micro-SIM card for NB-IoT.

- ⚠ Respect the precautionary measures against electrostatic discharge (ESD) to avoid damage to the device and the SIM card (see Chapter 1).

The housing of the MUC.one can be opened for this purpose. Insert e. g. a screwdriver in the opening at the lower rim of the housing for that purpose. Insert the SIM card in the card holder in the device. The Figure 3 left shows the open card holder. Insert the SIM card with the contact area facing the printed circuit board. Mind the orientation of the cut off edge. The figure right shows the SIM card in the closed card holder.

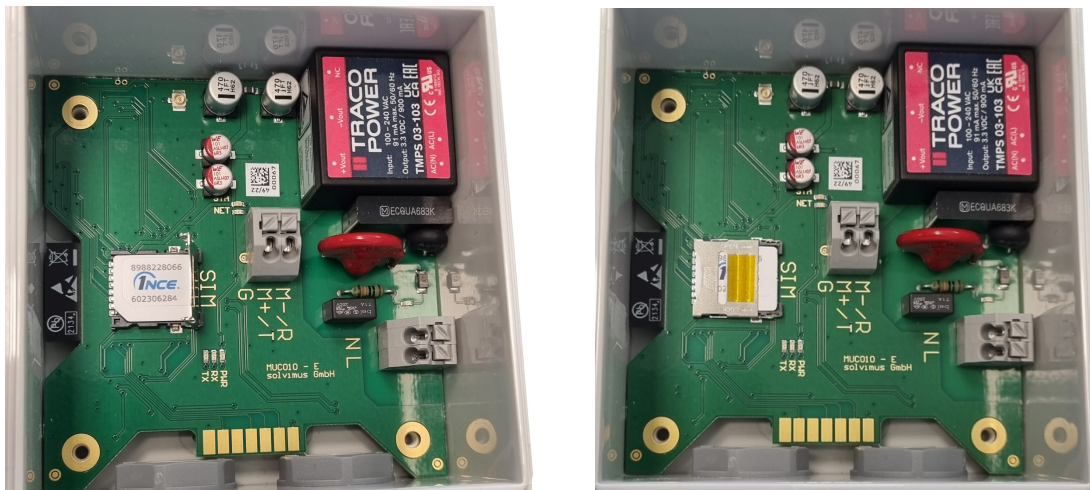


Figure 3: Insertion of the SIM card

2.5.2 Connecting the M-Bus (only MUC.one M)

The device must be opened to connect the M-Bus. The approach is explained in Section 2.5.1.

- ⚠ Respect the precautionary measures against electrostatic discharge (ESD) to avoid damage to the device and the SIM card (see Chapter 1).

2.5.3 Power supply

The MUC.one has an integrated power supply unit and is supplied with 230 VAC (wide input voltage range). The MUC.one starts automatically after connection to the supply voltage.

The main programme then provides the entire functionality, including the web-based front end of the MUC.one.

2.5.4 Network configuration and first steps

The MUC.one can be entirely configured via the wireless network interface (WLAN (WIFI) Access Point):

- The access point needs to be activated with a magnetic switch on the lower left side of the device. Hold a magnet close to the left side of the housing for this purpose. The availability of the WLAN (WIFI) Access Point is indicated by a yellow LED. The access point remains active as long as a client is connected. If no client is connected, it will be switched off after the timeout set in the tab **General**.
- The predefined name of the network is mucone<last six digits of the serial number> (e. g. serial number 68:91:d0:80:6c:4c results in SSID mucone806c4c).
- Then, a connection to the access point can be established via WLAN (WIFI). The predefined password is disclosed in the accompanying label. It can be modified in the tab **General**.
- ✓ The access point in the MUC.one is set by default to the static IP address 192.168.168.30 (subnet mask: 255.255.255.0), DHCP server active.

For intuitive operation, a configuration website is available on the device, which can be accessed in a web browser.

- The device assigns an IP from the range 192.168.168.0/24.
- ➡ The web interface can be launched via <http://192.168.168.30/>.
- ✓ An internet connection is required on the PC to launch the website, as the web framework needs to be loaded. For offline operation, solvimus GmbH can provide a tool for Windows to load the web framework from a local PC.
- The configuration of the access point can be modified in the tab **General**.
- When handling multiple devices under same IP (e. g. commissioning) or with different software versions (e. g. update), you should always clear the cache of the browser to prevent an inconsistent display of the website (see Section 9.1).

- ✓ First, the administrator of the device has to change his password (see Section 4.1). Other users can be created in the **User** tab (see Section 4.8).

The following page opens in the browser:

Figure 4: Website of the MUC.one

The web-based front end is described separately in Chapter 4. There you will find a detailed overview of the functionalities of the web-based front end.

2.6 Specific troubleshooting

In case the MUC.one does not work as described in this document, it is useful to locate the malfunction in order to resolve the issue and to recover the full functionality again.

2.6.1 All LEDs remain off, the device does not respond.

- ⚠ CAUTION LIFE HAZARD: Only trained and appropriately qualified personnel are allowed to check the electric power supply (see Section 1.2.3).

Switch off the power supply and remove the device. Remove all cables and antennas. Test the MUC.one under laboratory conditions, that means at an isolated and separate measurement installation. Switch on the power supply at that measurement installation. It must adhere to the requirements given in Section 2.8.2.

If the problem persists, ensure that there are no faults in the power supply caused by the infrastructure, circuit breakers or residual current devices.

If errors could not be eliminated, please contact our customer support (see Chapter 9).

2.6.2 The Power LED flashes red cyclically.

- ⚠ CAUTION LIFE HAZARD: Only trained and appropriately qualified personnel are allowed to check the electric power supply (see Section 1.2.3).

Switch off the power supply. Remove all cables and antennas except the power supply. Now switch on the power supply and check whether the *Power-LED* is now permanently on.

Now reconnect all cables and antennas one by one and check after each step whether the *Power-LED* remains permanently lit.

If the error occurs when connecting a specific cable, proceed to check this one more thoroughly. The error may reside in the external wiring, e.g. a short circuit or overload. Replace the faulty cable if necessary.

If errors could not be eliminated, please contact our customer support (see Chapter 9).

2.7 Typical application scenarios

Below, some examples are given how the MUC.one can be used.

For using the MUC.one, the network and meter interfaces must be parameterised according to your application and your facility (see Chapter 4).

2.7.1 Local application without control system

The MUC.one can be used for local meter reading.

There is no control system (host system) required to collect and store meter data. Remote communication can therefore be deactivated.

In this case, the MUC.one is accessed via a PC that is located in the same network. The current meter values can thus be monitored via the web-based front end in the tab **Meter**.

Users can be configured in the user management with the corresponding access rights to allow read access to the meter list (see Section 4.8).

2.7.2 Remote monitoring with TCP/HTTP transmission

The transmission of XML data via TCP or HTTP (see Section 7.5) is suitable for the direct connection of database systems. The database servers thus receive the data directly (XML format see Section 7.4.1).

- ✓ For TCP/HTTP transmission, on the one hand the internal system network (e.g. firewall, router) and on the other hand the database server must be correctly configured. Ask your administrator about this.

2.7.3 Remote monitoring with JSON/MQTT transmission

The transmission of JSON data (see Section 7.4.3) via MQTT (see Section 7.7) is suitable for the direct connection of cloud services in the IoT field.

2.8 Technical data

2.8.1 General specifications

2.8.1.1 Dimensions/Mass

The devices have the following dimensions and the following mass:

- Width: 80 mm
- Height: 113 mm (without cable entry)
- Depth: 60 mm
- Mass: MUC.one M approx. 296 g, MUC.one W approx. 290 g

2.8.1.2 Mounting

The device is intended for wall mounting (screws 3x50 mm):

- Temperature range for operation: 0..50 °C (daily average); -20..70 °C (short-time)
- Temperature range for transport and storage: -20..70 °C
- Air humidity: 0..95 % relH, non-condensing
- Degree of protection: IP67 (IEC 60529)

2.8.2 Electrical specifications

2.8.2.1 Power supply

The device has an internal power supply (pin assignment see Section 2.3):

- ⚠ Recommended backup fuse for circuit protection: circuit breaker 6 A or 10 A, tripping characteristic B
- Voltage: 90..260 VAC/50..60 Hz, 130..360 VDC, spring terminal ($\leq 1.5 \text{ mm}^2$), maximum cable length 25 m
- Power consumption: 1 W (idle state), max. 3 W
- Safety: reverse polarity protected M-Bus (only MUC.one M), overvoltage category II (IEC 60664-1), protection class II (IEC 61140), electronic resettable fuse (only MUC.one M)
- Peak inrush-current: $< 40 \text{ A}$
- Galvanic isolation between interfaces and mains: $> 3 \text{ kV}$

2.8.2.2 Meter interfaces

The device has one meter interface (pin assignment see Section 2.3):

- M-Bus (only MUC.one M): compliant to EN 13757-2/-3/-7, max. 3 unit loads (UL), $U_{\text{mark}}=30 \text{ V}$, $U_{\text{space}}=15 \text{ V}$, max. baud rate: 9600 bps, spring terminal ($\leq 1.5 \text{ mm}^2$)
- wM-Bus (only MUC.one W): compliant to EN 13757-4/-3/-7, 169/433/868 MHz, S-, T-, C- or C/T mode, internal antenna, only in receive mode

2.8.2.3 Communication interfaces

The device has a WLAN (WIFI) communication interface (internal antenna). Additionally, a modem is integrated (internal antenna):

- WLAN (WIFI): compliant to IEEE 802.11 b/g/n, centre frequency depending on channel: 2412-2472 MHz, internal antenna, function as access point (only for configuration). The median power output is dependent on the specification of the IEEE 802.11 and the data rate (in Mbps) or the channel width and the MCS index according to the following tables for the transmission mode and the receive mode:

| Specification and data rate or channel width and MCS | Power output* |
|--|---------------|
| 802.11b, 1 Mbps | 18.8 dBm |
| 802.11b, 11 Mbps | 18.8 dBm |
| 802.11g, 6 Mbps | 19.13 dBm |
| 802.11g, 54 Mbps | 19.13 dBm |
| 802.11n, HT20, MCS0 | 18.92 dBm |
| 802.11n, HT20, MCS7 | 18.92 dBm |
| 802.11n, HT40, MCS0 | 19.07 dBm |
| 802.11n, HT40, MCS7 | 19.07 dBm |

* Output directly at modem without losses in electric lines, plugs and cables, or without antenna gain

Table 6: WLAN power output in transmission mode

| Specification and data rate or channel width and MCS | Median Input power* | Specification and data rate or channel width and MCS | Median Input power* |
|--|---------------------|--|---------------------|
| 802.11b, 1 Mbps | -97 dBm | 802.11n, HT20, MCS2 | -85 dBm |
| 802.11b, 2 Mbps | -95 dBm | 802.11n, HT20, MCS3 | -82 dBm |
| 802.11b, 5.5 Mbps | -93 dBm | 802.11n, HT20, MCS4 | -79 dBm |
| 802.11b, 11 Mbps | -88 dBm | 802.11n, HT20, MCS5 | -75 dBm |
| 802.11g, 6 Mbps | -92 dBm | 802.11n, HT20, MCS6 | -73 dBm |
| 802.11g, 9 Mbps | -91 dBm | 802.11n, HT20, MCS7 | -72 dBm |
| 802.11g, 12 Mbps | -89 dBm | 802.11n, HT40, MCS0 | -89 dBm |
| 802.11g, 18 Mbps | -86 dBm | 802.11n, HT40, MCS1 | -85 dBm |
| 802.11g, 24 Mbps | -83 dBm | 802.11n, HT40, MCS2 | -83 dBm |
| 802.11g, 36 Mbps | -80 dBm | 802.11n, HT40, MCS3 | -79 dBm |
| 802.11g, 48 Mbps | -76 dBm | 802.11n, HT40, MCS4 | -76 dBm |
| 802.11g, 54 Mbps | -74 dBm | 802.11n, HT40, MCS5 | -72 dBm |
| 802.11n, HT20, MCS0 | -92 dBm | 802.11n, HT40, MCS6 | -70 dBm |
| 802.11n, HT20, MCS1 | -88 dBm | 802.11n, HT40, MCS7 | -68 dBm |

* Output directly at modem without losses in electric lines, plugs and cables, or without antenna gain

Table 7: WLAN input power in receive mode

- Mobile radio: NB-IoT modem, LTE Cat-NB, internal antenna, card holder for micro-SIM card, supported bands:

| RF band | Transmit band (Tx, in MHz) | Receive band (Rx, in MHz) | Maximum power output* |
|---------|----------------------------|---------------------------|-----------------------|
| LTE B1 | 1920 to 1980 | 2110 to 2170 | 23 dBm |
| LTE B3 | 1710 to 1785 | 1805 to 1880 | 23 dBm |
| LTE B5 | 824 to 849 | 869 to 894 | 23 dBm |
| LTE B8 | 880 to 915 | 925 to 960 | 23 dBm |
| LTE B20 | 832 to 862 | 791 to 821 | 23 dBm |
| LTE B28 | 703 to 748 | 758 to 803 | 23 dBm |

* Output directly at modem without losses in electric lines, plugs and cables, or without antenna gain

Table 8: Supported bands NB-IoT

2.8.3 Further specifications

2.8.3.1 Galvanic isolation

The meter interfaces are galvanically isolated from the supply voltage:

- Galvanic isolation: >3000 V

2.8.3.2 Processing unit

The central unit is a microprocessor system:

- CPU: 32-Bit LX7, up to 240 MHz clock frequency
- Memory: 320 kB RAM, 4 MB Flash
- Operating system: FreeRTOS

3 Tool Netdiscover

3.1 General information

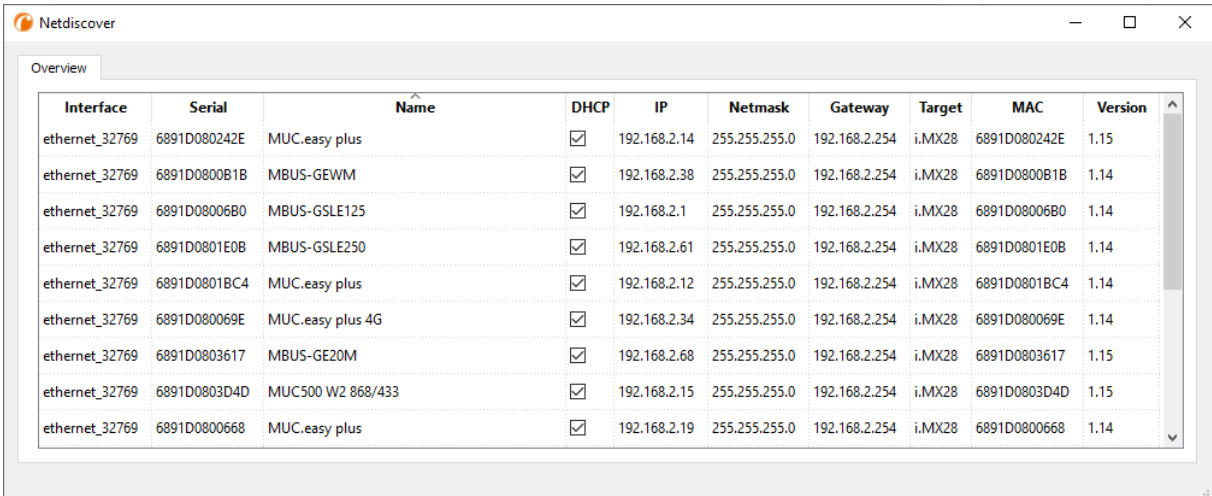
The solvimus GmbH provides its customers with the tool Netdiscover for easier management of products in the customer network. This tool, available for Windows and Linux, allows you to find devices of solvimus GmbH in the local network and to manage them.

- ❗ Depending on the product and thus on the hardware and/or the software installed on your device, not all the functions and parameters referred to in the text, in tables and figures are available. The screenshots are intended to show examples. A gateway for instance does not have a report interface for data push or a cellular modem. In Section 2.5.4 is discernible which tabs are available in Chapter 4 for your device.
- ❗ The MUC.one does not provide access to the file system via FTP.
- ❗ The MUC.one does not provide access to the command line via SSH.

The installation comes with two additional programmes. The applications *Putty* and *WinSCP* are utilities for SSH and (S)FTP access. The integration into the tool Netdiscover enables the easy access to the devices from a central location.

3.2 Discovering and accessing devices

After the tool is started, it uses UDP broadcast via UDP port 8001 to discover all devices from solvimus GmbH accessible in the local network and displays them in the main window.



The screenshot shows the Netdiscover application window with the 'Overview' tab selected. It displays a table of discovered devices with the following columns: Interface, Serial, Name, DHCP, IP, Netmask, Gateway, Target, MAC, and Version. The table lists 10 devices, all with the interface 'ethernet_32769' and target 'i.MX28'.

| Interface | Serial | Name | DHCP | IP | Netmask | Gateway | Target | MAC | Version |
|----------------|--------------|-------------------|-------------------------------------|--------------|---------------|---------------|--------|--------------|---------|
| ethernet_32769 | 6891D080242E | MUC.easy plus | <input checked="" type="checkbox"/> | 192.168.2.14 | 255.255.255.0 | 192.168.2.254 | i.MX28 | 6891D080242E | 1.15 |
| ethernet_32769 | 6891D0800B1B | MBUS-GEWM | <input checked="" type="checkbox"/> | 192.168.2.38 | 255.255.255.0 | 192.168.2.254 | i.MX28 | 6891D0800B1B | 1.14 |
| ethernet_32769 | 6891D08006B0 | MBUS-GSLE125 | <input checked="" type="checkbox"/> | 192.168.2.1 | 255.255.255.0 | 192.168.2.254 | i.MX28 | 6891D08006B0 | 1.14 |
| ethernet_32769 | 6891D0801E0B | MBUS-GSLE250 | <input checked="" type="checkbox"/> | 192.168.2.61 | 255.255.255.0 | 192.168.2.254 | i.MX28 | 6891D0801E0B | 1.14 |
| ethernet_32769 | 6891D0801BC4 | MUC.easy plus | <input checked="" type="checkbox"/> | 192.168.2.12 | 255.255.255.0 | 192.168.2.254 | i.MX28 | 6891D0801BC4 | 1.14 |
| ethernet_32769 | 6891D080069E | MUC.easy plus 4G | <input checked="" type="checkbox"/> | 192.168.2.34 | 255.255.255.0 | 192.168.2.254 | i.MX28 | 6891D080069E | 1.14 |
| ethernet_32769 | 6891D0803617 | MBUS-GE20M | <input checked="" type="checkbox"/> | 192.168.2.68 | 255.255.255.0 | 192.168.2.254 | i.MX28 | 6891D0803617 | 1.15 |
| ethernet_32769 | 6891D0803D4D | MUC500 W2 868/433 | <input checked="" type="checkbox"/> | 192.168.2.15 | 255.255.255.0 | 192.168.2.254 | i.MX28 | 6891D0803D4D | 1.15 |
| ethernet_32769 | 6891D0800668 | MUC.easy plus | <input checked="" type="checkbox"/> | 192.168.2.19 | 255.255.255.0 | 192.168.2.254 | i.MX28 | 6891D0800668 | 1.14 |

Figure 5: Main window of the tool Netdiscover

- ✔ The UDP broadcast finds all devices in the local network, regardless of IP settings and subnet masks. Therefore, this function is initially recommended.
- ❗ The UDP broadcast is usually not forwarded by routers. Therefore, this tool will only find all devices in the local network, in front of the router.

In addition to the MAC address of the devices and their network configuration, the names of the devices and also the version of the operating system are shown. Thus, all devices to be managed can be clearly identified and matched.

- ✔ The name of the devices corresponds to the **Device name** in **General** tab (see Section 4.2).

Various functions can be called using the context menu that appears by right-clicking on one of the devices:

- **Ping**: starts the ping via ICMP to the device in a separate tab. So, testing of connectivity via TCP is possible.

- **Web:** opens the default browser with the IP of the device. The web-based front end should open (see Chapter 4).
- **FTP:** starts *WinSCP* with the IP of the device or blank. The login data or also the IP must be entered before connecting to the FTP/SFTP server of the device.
- **SSH:** startet *Putty* with the IP of the device. The login data must be entered to connect to the SSH console.
- **Deploy:** starts the mass deployment for devices in a separate tab.
- **Import device list:** imports a device list into the main window.
- **Net configuration:** starts a separate tab for changing the network configuration of the device via UDP broadcast.
- **Version:** information about the version of the tool Netdiscover (displayed only if no device is selected).

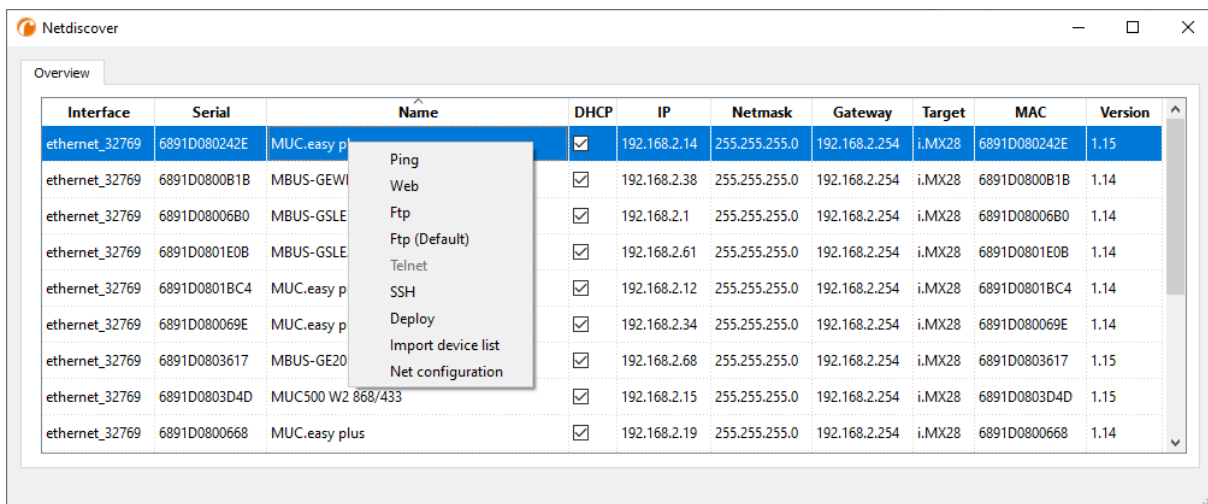


Figure 6: Context menu in the tool Netdiscover

- ❗ Depending on the network settings of your PC or your general network infrastructure, the UDP port 8001 may be blocked. Then calls of the tool are blocked and the main window remains empty.
- ✅ If a firewall is used in your network (also directly on the PC), there has to be an appropriate firewall rule. This rule should unblock this port to be able to list the devices.
- ➡ Ask your administrator about the firewall and network configuration.
- ➡ If access via UDP broadcast is denied, a list can be imported with the **Import device list** function in order to still be able to use all other functions via TCP.

Some important functions are described more in detail in the following subsections.

3.3 Network configuration

It is often necessary to adjust the network settings of the devices for further work, especially when commissioning devices.

The command **Net configuration** from the context menu in the tool Netdiscover opens another tab for the network configuration. Thus, IP address, subnet mask or gateway address can be changed to static or DHCP can be activated for obtaining these settings automatically from a DHCP server.

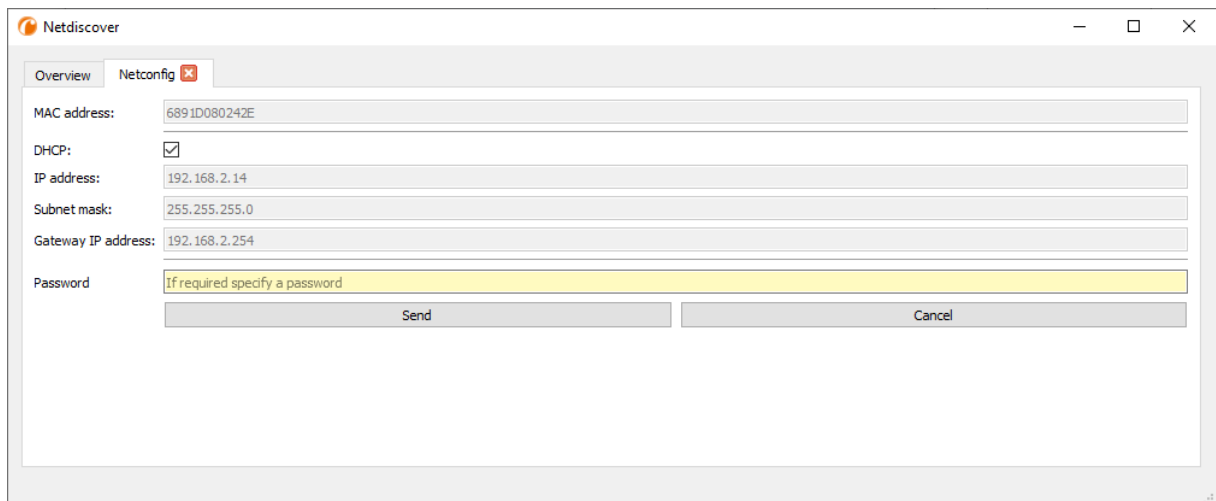




Figure 7: Network configuration via the tool Netdiscover

Modified configurations can be committed pressing the button **Send**. Modifications are only accepted with the password of the user *admin*, the admin password must be inserted in the field **Password**.

If automatic network configuration (DHCP) is selected, all parameters (**IP address**, **Subnet mask** and **Gateway IP address**) will be read from a DHCP server. The respective fields are deactivated then.

The assigned IP address can be identified at the DHCP server from the unique MAC address of the MUC.one. This address is displayed in the field **MAC address** in the main window of the tool Netdiscover as well as in the tab **General** (see Section 4.2) in the field **Serial number**.

Is the automatic configuration not possible in your network (no DHCP server available), the device will pick a standard address (169.254.xxx.xxx) according to RFC3927.

-  The standard password in the default factory setting is described in Section 4.1.
-  Changing the network parameters of the device can affect the accessibility. If the network parameters have already been set correctly by an administrator, they should not be changed.

3.4 Access to the web-based front end via HTTP

A web server is integrated on the devices from solvimus GmbH. This enables the configuration of the devices via an integrated, web-based front end (see Chapter 4).

Use the command **Web** from the context menu in the tool Netdiscover to quickly and easily call it in the default browser.

- ➔ If the web-based front end does not open, please follow the instructions in Section 4.12.

The front end supports only http, but not https. The encryption is assured by the WIFI interface with which the device is configured.

3.5 Mass deployment

This function allows performing certain device configurations or firmware updates in parallel for all devices displayed in Netdiscover. For example, it is possible to import a previously exported device configuration to multiple other devices at the same time. Another example would be importing certificate files needed on multiple devices to export meter data. A third and final example would be updating the application software on multiple devices in parallel.

-  The configuration or update should explicitly only be deployed on similar devices.

In this case mark the devices in the tool Netdiscover on which you want to perform a configuration or firmware update in parallel.

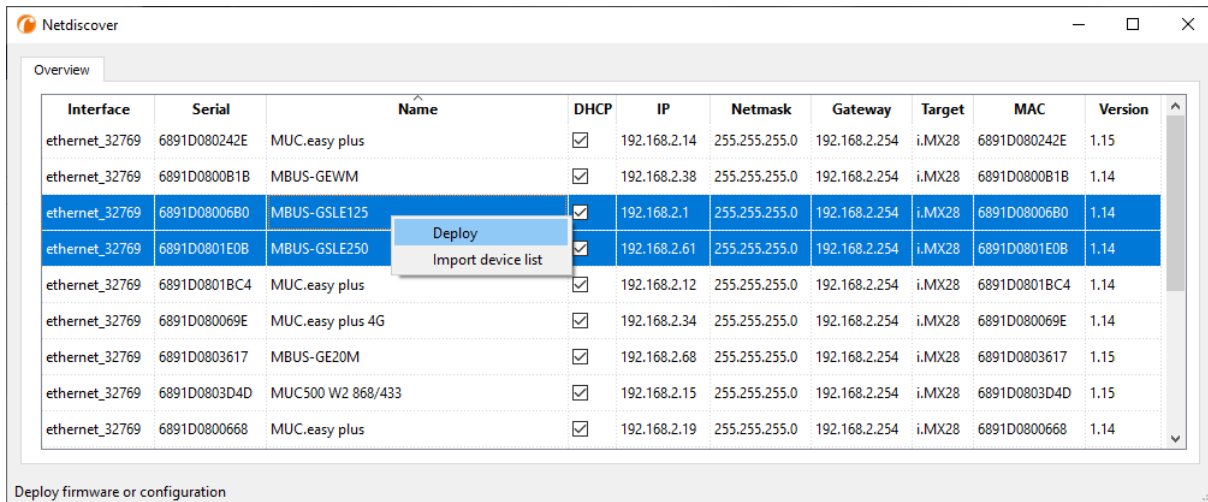


Figure 8: Selection of devices and initiation of the mass deployment

The command **Deploy** from the context menu in the tool Netdiscover opens another tab for mass deployment.

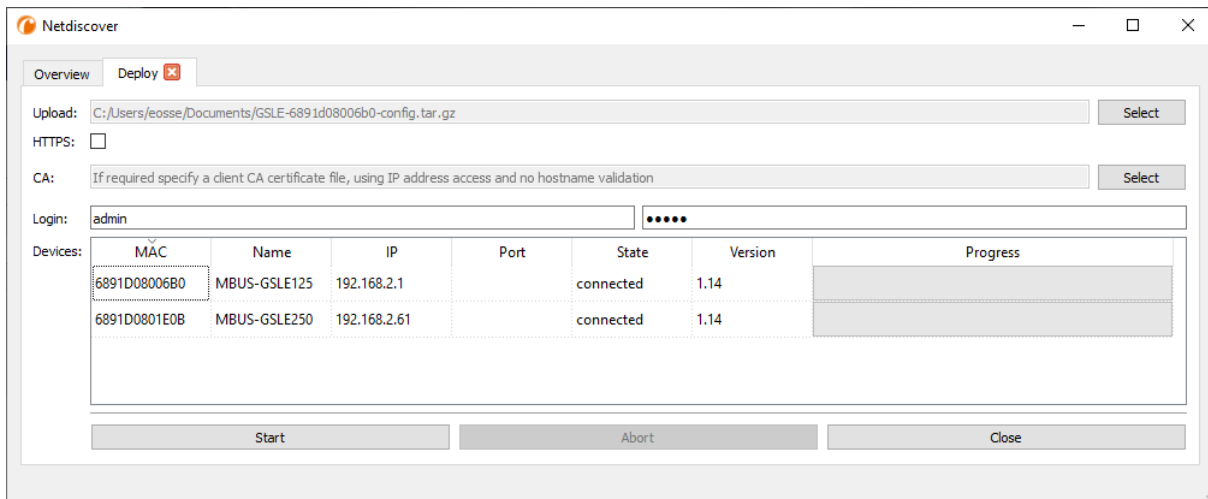


Figure 9: Mass deployment via the tool Netdiscover

The following input fields and buttons are available here:

- **Upload:** the configuration or update to be uploaded.
- **HTTPS:** selection field whether HTTP or HTTPS should be used.
- **CA:** the CA certificate to verify the client certificate of the devices for HTTPS-based work.
- **Login:** user name and password for the user *admin*.
- **Start:** starts the process.
- **Abort:** aborts the process.
- **Close:** closes the mass deployment tab.

In the central part, there is a list view with information about the devices and the status/progress of the process.

- ❗ Exclusively *.tar archives are intended for the import of a device configuration or a certificate file.
- ❗ The generation of a *.tar file with the device configuration is described in Section 4.10.2.
- ❗ Exclusively *.enc files are intended for the update of the firmware.
- ❗ An update of the firmware is also possible via the website as described in Section 4.10.4.

The file is processed on the device after the upload. The device is then restarted.

3.6 Import of a device list

Devices cannot always be discovered automatically. Firewalls, routing settings or even the deactivation of the function **Network discovery active** in the **Security** tab (see Section 4.7) are possible reasons.

Therefore, a device list can be imported. This enables managing devices via the tool Netdiscover even without automatic discovery.

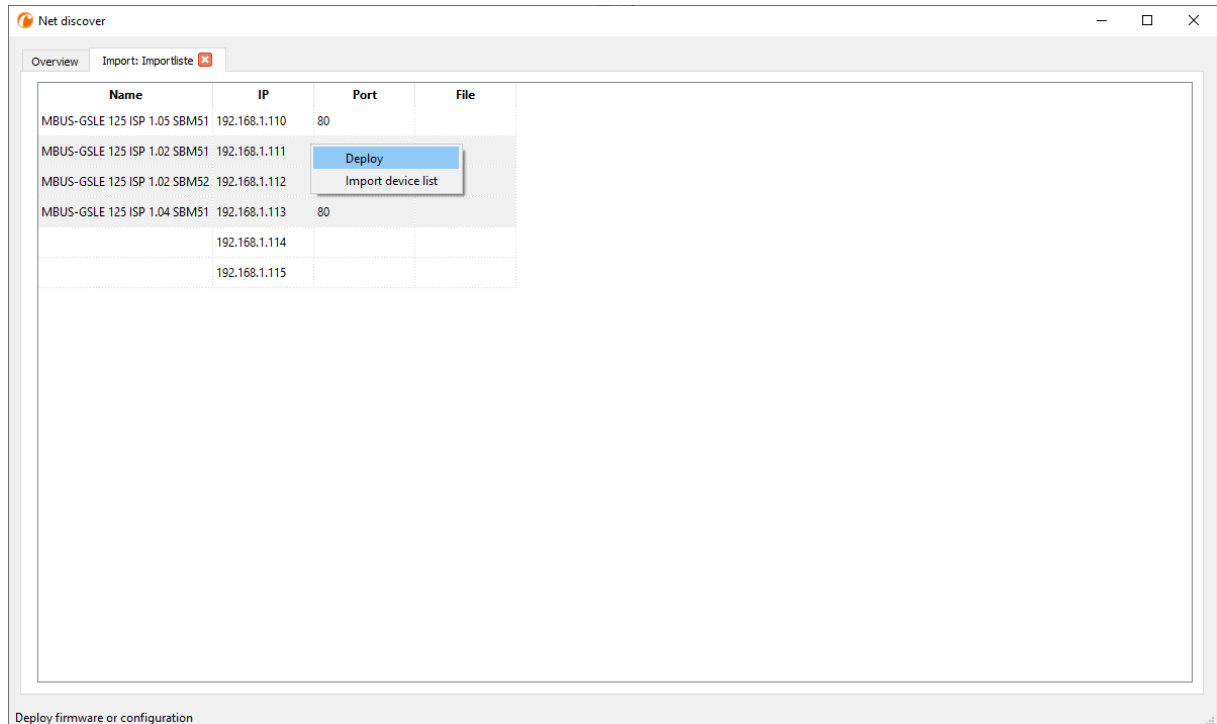


Figure 10: Viewing and using an imported list in the tool Netdiscover tool

First, a suitable CSV file has to be created before the actual import. In the CSV file, a comma or a semicolon can be used as a separator. The device data is entered here according to the following example to obtain the above list in the tool Netdiscover:

```
Port;Name;Password;Username;IP;File
80;MBUS-GSLE 125 ISP 1.05 SBM51;admin;admin;192.168.1.110;
80;MBUS-GSLE 125 ISP 1.02 SBM51;admin;admin;192.168.1.111;
80;MBUS-GSLE 125 ISP 1.02 SBM52;admin;admin;192.168.1.112;
80;MBUS-GSLE 125 ISP 1.04 SBM51;admin;admin;192.168.1.113;
;;admin;;192.168.1.114;
;;;192.168.1.115;
```

- 📘 The header of the CSV file has to be identical to the one above.
- ➔ Only the *IP* column is mandatory. The other columns can be left empty and are set to default for special functions (*Port: 80, Password: admin, Username: admin*).

3.7 Troubleshooting network

3.7.1 No network connection

If no connection to the device exists, check the WLAN first (see Section 2.5.4). The LED TXD must be permanently lit yellow (see Section 2.4).

Check again if the device can be detected in the tool Netdiscover (see Section 3.2).

If errors could not be eliminated, please contact our customer support (see Chapter 9).

3.7.2 The device can not be accessed via website

If the device can not be accessed via a browser, make a ping connectivity test first (see Section 3.2). If a network communication with the device is not possible in general, follow the instructions in Section 3.7.1. If a single service is not available, check the passwords and the firewall configuration at the PC or in the network.

Is the web page displayed whereas a login is not possible, check if you can log on with the *admin* account. Clear the cache in the browser and reload the website (see Section 9.1).

Is the web page displayed in the list, configure it with a unique IP address. Please ask your administrator in this case.

If errors could not be eliminated, please contact our customer support (see Chapter 9).

4 Web-based front end

4.1 General information

Many products from solvimus GmbH, especially data concentrators and gateways for smart metering, are coming with an integrated web server and provide a website for the configuration. The devices can be configured easily and in a user-friendly manner via this website. Device parameters, meter configuration as well as services can be displayed or changed on this website.

This chapter gives an overview on how to use the web-based front end.

- ❗ Depending on the product and thus on the hardware and/or the software installed on your device, not all the functions and parameters referred to in the text, in tables and figures are available. The screenshots are intended to show examples. A gateway for instance does not have a report interface for data push or a cellular modem. In Section 2.5.4 is discernible which tabs are available in Chapter 4 for your device.
- ❗ The MUC.one does not provide access to the file system via FTP.
- ❗ The MUC.one does not provide access to the command line via SSH.

The web-based front end can easily be opened in the browser by entering the device's IP address. Alternatively, right-click on the device in our tool Netdiscover (see Chapter 3) and select the command **Web** in the context menu to launch the browser.

- ➔ We are testing the web-based front end in different browsers. We recommend using Chrome and Firefox browsers for optimal user experience. For the legally secure and data protection compliant setting of your browser, please ask your administrator.

The browser automatically displays the login window (see Figure 11). The administrator must log on with the login „admin“ and the password „admin“, and is then prompted to modify the password. A password consisting of at least ten characters, of which at least one uppercase letter, at least one lowercase letter, at least one digit and at least one other character (special character) must be defined. The administrator has full access to the website. The browser offers to save the login and the password.

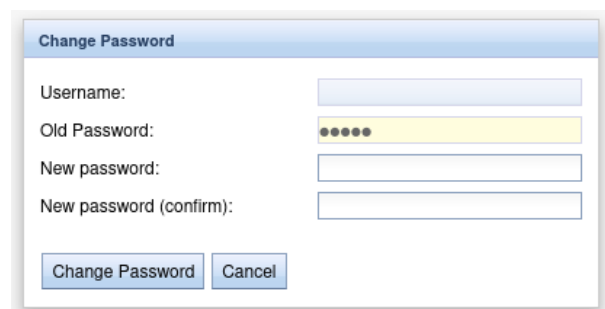


Figure 11: Login dialogue

- ❗ All interfaces remain deactivated until the password of the administrator is modified.
- ❗ Other users can be created in the **User** tab (see Section 4.8).
- ❗ For switching to another user (e. g. the default user), the **Logout** button at the top right of the web-based front end can be clicked.

If the logged-in user has write access, the user has to log out after the configuration is finished. If the connection remains active, no other write access to the web-based front end is available. Only one session with write access is possible at a time.

- ✔ When a session is terminated without logging out previously, e. g. by closing the browser window, it remains active for approx. 1 min. Afterwards it is automatically closed and write access is possible again.

On the website of the device (see Figure 12), the functions are grouped into different tabs. So, the clarity can be maintained despite the large number of parameters. All modifications in one of the tabs must be saved before changing tabs, otherwise the modifications will be lost. The functions and parameters of the individual tabs are described below.

The **Print** button (see Figure 12, bottom right) can be used for getting an entire overview of the configuration or for exporting it via the clipboard. Details are given in Section 4.11.

The solvimus GmbH provides a manual in PDF format on the homepage. The link can be accessed by clicking the button **Help** (see Figure 12, bottom right).

4.2 Tab General

The **General** tab displays general properties of the device and its network configuration.

General configuration

Device name:

Serial number:

DNS IP address (primary):

DNS IP address (secondary):

WIFI access point: ☒

WIFI hidden: ☐

WIFI SSID:

WIFI password:

WIFI IP address:

WIFI Subnet mask:

WIFI Idle timeout:

System date (local):

System time (local):

SNTP server:

Log mode:

Reload Save Help Print

Figure 12: Tab General

The following parameters are shown and can be changed here:

| Column name | Description |
|----------------------------|--|
| Device name | Name of the device (as assigned in the tool Netdiscover, max. 50 characters) |
| Serial number | Serial number of the device (MAC address), not editable |
| DNS IP address (primary) | Primary DNS server for the name resolution (see explanation underneath table) |
| DNS IP address (secondary) | Secondary DNS server for the name resolution (see explanation underneath table) |
| WIFI access point | Indicates activity of the WIFI access point. A deactivation is not possible. |
| WIFI hidden | Option whether the WIFI is visible or hidden and the SSID must be provided to connect to the MUC.one. |
| WIFI SSID | Name of the WIFI network. By default, this name is undefined and the network is automatically labelled mucone<serial number> (e. g. mucone806c4). |
| WIFI password | Password for the WIFI network, at least 8 characters long. |
| WIFI IP address | IP address of the MUC.one in the WIFI network. This defines also the network address and which IP addresses are assigned to clients that want to connect to the network. |
| WIFI Subnet Mask | Subnet make for the WIFI network |

Continued on next page

Table 9 – Continued from previous page

| Column name | Description |
|---------------------|--|
| WIFI Idle timeout | Defines how long the WIFI access point remains active when no client is connected. A timeout of 0 means that the access point is always active and is also activated automatically when the device is started without having to trigger the magnetic switch. |
| System date (local) | Current, localized system date |
| System time (local) | Current, localized system time |
| SNTP Server | Address of the time server |
| Log mode | Level of detail of the log entries of the application <ul style="list-style-type: none"> ▪ <i>None</i>: The application does not generate any log entries. ▪ <i>Standard</i>: The application generates log entries for errors. ▪ <i>All</i>: The application generates log entries for all events. |

Table 9: Fields in the General tab

- ✓ DNS IP address (primary, secondary): These are used if the network provider does not configure another DNS server when connecting the WAN. The DNS server being used is visible in the tab **WAN** after connection. Should both be 0.0.0.0, then the network provider does not provide a DNS server and at least one DNS server must be configured here. Publicly available DNS servers are offered, e. g., by Google (8.8.8.8) or Quad9 (9.9.9.9). See also Table 12.

The **Save** button is used to save the configuration. The **Reload** command loads the last saved parameters and resets current changes.

If the network configuration is changed, the device will be available under the new IP right after processing the changes. All active sessions will be closed and users will be logged out automatically then.

- ❗ Changing the network parameters of the device can affect the accessibility. If the network parameters have already been set correctly by an administrator, they should not be changed.
- ❗ The device is automatically reinitialized by accepting the parameters via the **Save** button.
- ❗ Date and time are always processed as UTC time (without time zone shift). When shown on the website, the browser converts it according to the time zone of the respective computer. In Central Europe, for example, this is Central European Time or Central European Summer Time. If a different time zone is used here, the time shown on the website will be displayed accordingly.

4.3 Tab Meter

The **Meter** tab displays an overview of the connected meters. It offers further possibilities to the user: searching meters automatically, adding meters manually and configuring meters that are already present.

| Connected meters | | | | | | | | | | | | | |
|------------------|---|----------|-----|--------------------------|---------|------|-------------------|-------|----------------|----------|-------|------------|------------------------------------|
| Interface | S | Serial | MAN | Medium | Version | Link | Value | Scale | Value (scaled) | Unit | Cycle | User label | Description |
| M-Bus | | 00207638 | DFS | Heat (outlet) | 1 | 7 | [30.06.25, 17:30] | | | | 0 | | Energy |
| — | | | | | | | 0 | 1E+6 | 0 | cal | | | Energy |
| — | | | | | | | 0 | 1E-2 | 0 | m³ | | | Volume |
| — | | | | | | | 0 | 1E-4 | 0 | m³/h | | | Volume flow |
| — | | | | | | | 0 | 1E+0 | 0 | W | | | Power |
| — | | | | | | | 285 | 1E-1 | 28.5 | Degree C | | | Flow temperature |
| — | | | | | | | 288 | 1E-1 | 28.8 | Degree C | | | Return temperature |
| — | | | | | | | -21 | 1E-2 | -0.21 | K | | | Temperature difference |
| — | | | | | | | 284 | 1E-1 | 28.4 | Degree C | | | External temperature |
| — | | | | | | | 76 950 | 1E+0 | 76 950 | h | | | On time |
| — | | | | | | | 0 | 1E+0 | 0 | h | | | Operating time |
| wM-Bus | | 00004285 | WEP | Room sensor | 1 | 152 | [30.06.25, 17:29] | | | | 0 | | |
| wM-Bus | | 35300749 | HYD | Communication controller | 57 | 165 | [30.06.25, 17:29] | | | | 0 | | |
| — | | | | | | | 97 | 1E+0 | 97 | None | | | Model / Version |
| — | | | | | | | 48 | 1E+0 | 48 | Bin | | | Error flags (Device type specific) |
| wM-Bus | | 61960045 | RAM | Heat cost allocator | 85 | 151 | [30.06.25, 17:26] | | | | 0 | | |

Figure 13: Tab Meter

The meter list is displayed in tabular format. Meter entries and the corresponding meter value entries are displayed one below the other. The individual columns have the following meaning:

| Column name | Description |
|----------------|--|
| Interface | Interface to the meter <ul style="list-style-type: none"> ▪ <i>M-Bus</i>: wired M-Bus according to EN 13757-2/-3/-7 and OMS; only MUC.one M ▪ <i>wM-Bus</i>: wireless M-Bus according to EN 13757-4/-3/-7 and OMS; only MUC.one W ▪ <i>System</i>: Monitoring of internally measured values from the device |
| S (Status) | Shows the status of the meter or the meter value <ul style="list-style-type: none"> ▪ <i>!</i>: meter or meter values cannot be read, meter values are not up-to-date. ▪ <i>E</i>: meter/meter value edited ▪ <i>A</i>: meter/meter value added ▪ <i>*</i>: Meter value list of that meter is limited (see <i>Maximum value count</i> parameter in Configuration tab) |
| Serial | Serial number of the meter (meter number, secondary ID) |
| MAN | Manufacturer of the meter (abbreviation), DLMS Flag-ID |
| Medium | Meter medium, see second column in Table 28 |
| Version | Version number of the meter |
| Link | Primary address of a meter (M-Bus) or received signal strength indicator (RSSI) in case of wM-Bus |
| Value | Meter reading or measured value (unscaled) |
| Scale | Scaling factor (scientific notation). The value is defined by $Value \rightarrow Value \cdot Scale$ |
| User Scale | Scaling factor (scientific notation). It complements the <i>Scale</i> provided or set by the meter, but does not replace it. It is suitable if an additional scaling is necessary. The value is defined by $Value \rightarrow Value \cdot Scale \cdot User\ Scale$ A column for <i>User Scale</i> is displayed only if <i>User Scale</i> deviates from the default value of $1e+0$ (see Table 27). |
| Value (scaled) | Meter reading or measured value (scaled) |
| Unit | Unit, see second column in Table 30 |
| OBIS-ID | OBIS code in the format X-X:X.X.X*X (X=0..255) |
| Encryption key | Key for encrypted wM-Bus meters. Supported modes: 5 and 7 |
| Cycle | Readout interval in seconds (with 0, the general readout cycle is used, see Configuration tab) |
| User label | User-defined description of the meter value, this allows an application-specific mapping. Allowed characters are: A-Z, a-z, 0-9, !, \$, %, &, /, (,), =, ?, + and *. A comma is also allowed. Illegal characters are: <, > and ". If using the CSV format, the semicolon (or the corresponding separator) should not be used. |
| Description | Description of the meter value according to the second column in Table 29. The display of storage number, tariff, value type and raw data can be configured via the <i>Description mode</i> parameter in the Configuration tab. |
| Idx | Index/position of meter/meter value in the meter list |
| Active | Activates a meter or meter value for reporting to a server or logging. |

Table 10: Columns in Meter tab

The meter configuration can be changed with the buttons at the bottom or via the context menu. According to the limitations of the interface used (M-Bus, wM-Bus etc.), individual meters or meter values can be automatically scanned or manually created, deleted or changed.

The meters or meter values in the list can be selected by a simple mouse click. A range can be selected with the **<SHIFT>** key held down, or multiple meters can be selected (individually) with the **<CTRL>** key held down.

Duplicates of the serial number are marked yellow for easier checking of the meter list. Using the **Search** button, the complete meter list can be searched for a text. The search comprises as well meter values hidden by closing the symbol in front of the interface type.

Reload loads the last saved parameters, resets current changes, and correspondingly updates the meter values.

Upon delivery, the device has an empty meter list. If meters are connected via the external interfaces of the device, the **Scan** button can be used to start an M-Bus scan. The scan mode *M-Bus mode* is configured in the **Configuration** tab. More information on this can be found in Section 4.4.

✔ Depending on the mode and the number of connected meters, this may take a very long time.

The process can be interrupted using the **Cancel** button, whereby the meters already found are saved in the meter configuration. After the scan, the meter configuration is immediately applied, and only needs to be

saved again after further changes. The scan procedure is only adding meters to the existing list, it is not deleting or changing already configured meters. Newly found M-Bus meters and their values are automatically activated after the scan and are assigned to a Modbus address or a BACnet number. The scan also permanently adds newly received wM-Bus meters to the configuration, provided that the parameter *wM-Bus listen* in the **Configuration** tab is activated. Since wM-Bus meters are not necessarily your own, they are not automatically activated, unlike M-Bus meters. The listen mode initially only lists all received meters without permanently saving them to the list.

- ✓ The meter values of M-Bus and wM-Bus meters are arranged in the same order as the data is present in the protocol. So, the meaning of the values can be directly compared with the data sheet of the relevant meter. Alternatively, the raw data of the meter values (see parameter *Description mode* in the **Configuration** tab, see Section 4.4) can be used for mapping the values.
- ✓ The timestamps transmitted in the M-Bus or wM-Bus protocol are automatically assigned to the individual measured values, and therefore not listed in the meter list by default. The configuration parameter *MUC_SHOWTIMESTAMPENTRIES* in the configuration file *chip.ini* allows to manually activate the explicit representation of all timestamps (see Section 8.2).
- ⓘ Newly received wM-Bus meters are deactivated by default, and have to be manually activated and saved in order to be integrated into the reports and log data. Unsaved wM-Bus meters are lost after a restart.

Meters which cannot be found as well as meters connected to interfaces which do not enable automated scanning can be added manually using the **Add** button or using the **Add meter** item in the context menu. The number of meters is limited. The button **Add** and **Add meter** in the context menu are automatically deactivated once the maximum number of meters is attained.

For configuring individual meters or meter values, double click an entry or call the editing dialogue with the **Edit** context menu item. The naming of the input fields corresponds to the columns of the meter list (see Table 10). Individual fields are activated or deactivated according to the interface.

Among other things, a *User label* can be assigned to all entries here, so the meter or meter value can be mapped to a specific application. The individual readout interval of the meters can be set via the parameter *Cycle* as well. The key required for decoding can also be set for wM-Bus meters in the Meter editing dialogue.

The configuration can be finished with the **Ok** button or cancelled with the **Cancel** button.

For reporting and logging, individual meters and meter values can be directly activated or deactivated with the checkbox in the *Active* column. The meter values are automatically activated or deactivated by the configuration of a meter corresponding to the hierarchy. In the same way, an inactive meter is automatically activated if one of its meter values is activated. Multiple selected meters or meter values can be set with the context menu items **Activate** and **Deactivate**.

All selected meters and meter values can be deleted by using the **Delete** button or the context menu item with the same name. Deleted wM-Bus meters are then created again if the parameter *wM-Bus listen* in the **Configuration** tab is activated.

- ➔ Individual meter values of an M-Bus or wM-Bus meter cannot be deleted.

The meter list is saved by using the **Save** button.

- ✓ Saving a meter configuration creates a new internal database file for logging the meter values aligned to this updated configuration.

4.4 Tab Configuration

The **Configuration** tab allows the parametrization of the meter interfaces of the device.

Configuration of meter interfaces

Readout cycle mode:

Readout cycle:

Readout cycle date (local):

Readout cycle time (local):

Description mode:

Maximum device count:

Maximum value count:

Raw log active: ☐

M-Bus mode:

M-Bus addressing:

Primary start address:

Primary final address:

Secondary address mask:

M-Bus baud rate:

M-Bus timeout (ms):

M-Bus idle timeout (ms):

M-Bus full timeout (ms):

M-Bus request mode:

M-Bus reset mode:

M-Bus max. multipage:

M-Bus transparent port:

Reload Save Help Print

Figure 14: Tab Configuration

The following parameters are available:

| Column name | Description |
|---|---|
| General readout and display parameters | |
| Readout cycle mode | Format for specifying the standard readout cycle (for all meters, unless otherwise specified for individual meters in the Meter tab via the parameter <i>Cycle</i>). <ul style="list-style-type: none"> ▪ <i>Second</i>: Readout cycle is specified in seconds ▪ <i>Minute</i>: Readout cycle is specified in minutes ▪ <i>Hour</i>: Readout cycle is specified in hours ▪ <i>Daily</i>: daily readout at the specified time ▪ <i>Weekly</i>: weekly readout on the specified weekday and at the specified time ▪ <i>Monthly</i>: monthly readout on the specified day of the month at the specified time ▪ <i>Quarterly</i>: quarterly readout on the specified day and month of the quarter and at the specified time (month 1..3 per quarter) ▪ <i>Yearly</i>: yearly readout on the specified day and month and at the specified time |
| Readout cycle | Standard readout cycle of the meters (unit according to <i>Readout cycle mode</i> in seconds, minutes or hours; only for <i>Readout cycle mode</i> in <i>Second</i> , <i>Minute</i> , <i>Hour</i>) |
| Readout cycle date (local) | First readout day in case of daily to yearly specification of the standard readout cycle, depending on the interval format the entered month is used, the year is not relevant |
| Readout cycle time (local) | Readout time for daily to annual specification of the standard readout cycle |

Continued on next page

Table 11 – Continued from previous page

| Column name | Description |
|---|--|
| Description mode | <p>Mode for displaying the meter value description on the website:</p> <ul style="list-style-type: none"> ▪ <i>None</i>: empty meter value description ▪ <i>Standard</i>: simple meter value description (see Table 29) ▪ <i>Extended</i>: extended meter value description (parameters are only shown if not zero): Notation: description [storage number] <tariff> {value type} Example: Energy [2] <1> {max} ▪ <i>Extended with DIF/VIF</i>: extended meter value description added by raw DIF/VIF data: Notation: description [storage number] <tariff> {value type} # XX XX XX ... Example: Energy [2] <1> # 8C 11 04 ▪ <i>Extended with raw data</i>: extended meter value description added by complete raw data for this entry. Notation corresponds to <i>Extended with DIF/VIF</i>: Example: Energy [2] <1> # 8C 11 04 96 47 06 00 ▪ <i>DIF/VIF</i>: raw DIF/VIF data in description field ▪ <i>Raw data</i>: complete raw data for this entry in description field |
| Maximum device count | Limits the number of meters being added upon scanning (0: no limit). Already configured meters are included by this parameter. |
| Maximum value count | Limits the number of meter values for a meter during a readout process (0: no limit). Already configured meters keep their original configuration after initial scan or saving. |
| Raw log active | Activating the logging of raw data from the interfaces |
| Specific parameters of the M-Bus-Master* | |
| M-Bus mode | <p>Configuration of the transparent communication. The following modes are available:</p> <ul style="list-style-type: none"> ▪ <i>Disabled</i>: The M-Bus interface is deactivated. ▪ <i>Master</i>: The device is M-Bus master and can read out meters. ▪ <i>Transparent/TCP</i>: The M-Bus interface is available for a transparent communication via TCP. ▪ <i>Transparent/UDP</i>: The M-Bus interface is available for a transparent communication via UDP. ▪ <i>Master & Transparent/TCP</i>: The device is M-Bus master and can read out meters. The interface is at the same time available for a transparent communication via TCP. |
| M-Bus addressing | <p>Configuration how the device searches meters during an M-Bus scan and how these meters are addressed (details see Section 5.3.2). The following modes are available:</p> <ul style="list-style-type: none"> ▪ <i>Primary Scan</i>: Search for primary address ▪ <i>Secondary scan</i>: Search for secondary address ▪ <i>Secondary scan reverse</i>: Search for secondary address in inverted order |
| Primary start address | Sets the start address for the primary search. |
| Primary final address | Sets the final address for the primary search. |
| Secondary address mask | Sets the address mask for the secondary search, 8 digits; wildcards are indicated by the letter „F“; missing characters are filled up with leading 0 from the left. |
| M-Bus baud rate | M-Bus communication baud rate |
| M-Bus timeout | M-Bus timeout until first data is received (in ms) |
| M-Bus idle timeout | M-Bus timeout for detecting the end of communication (in ms) |
| M-Bus full timeout | M-Bus timeout (total) for the reception of a data telegram (in ms) |
| M-Bus request mode | <p>Mode of the M-Bus readout process (REQ_UD2):</p> <ul style="list-style-type: none"> ▪ <i>Standard</i>: Readout process using REQ_UD2 ▪ <i>Extended 1</i>: Readout process using Get-All-Data (DIF/VIF 0x7F 0x7E) and REQ_UD2 ▪ <i>Extended 2</i>: Readout process using Get-All-Data (DIF 0x7F) and REQ_UD2 |
| M-Bus reset mode | <p>Mode of the M-Bus reset (before scan and readout process):</p> <ul style="list-style-type: none"> ▪ <i>None</i>: No reset ▪ <i>Standard</i>: SND_NKE to the primary address of the meter or to the broadcast address 0xFF in case of secondary addressing ▪ <i>Extended 1</i>: SND_NKE to the primary address 0xFD, followed by a SND_NKE to the primary address of the meter or to the broadcast address 0xFF in case of secondary addressing ▪ <i>Extended 2</i>: SND_NKE to the primary address 0xFD, followed by an application reset to the broadcast address 0xFF, followed by a SND_NKE to the primary address of the meter or to the broadcast address 0xFF in case of secondary addressing |
| M-Bus max. multipage | Limits the number of multipage requests |
| M-Bus transparent port | Network port of the transparent M-Bus mode |
| Specific parameters of the wM-Bus* | |
| wM-Bus frequency | Frequency band for the communication with the wM-Bus meters |
| wM-Bus mode | Sets the wM-Bus communication mode of the OMS interface (T, S, C or C/T-Mode) or deactivates the interface. |
| wM-Bus transparent mode | Activates and sets the transparent mode of the wM-Bus communication (Transparent/TCP or Transparent/UDP or Disabled). |
| wM-Bus transparent port | Network port of the transparent wM-Bus mode |

Continued on next page


Table 11 – Continued from previous page

| Column name | Description |
|----------------------|--|
| wM-Bus listen | Activates the processing and listing of unconfigured and newly received wM-Bus devices |
| Show encryption keys | Displays the keys in plain text after saving the list. |

*if device is equipped with this interface/function

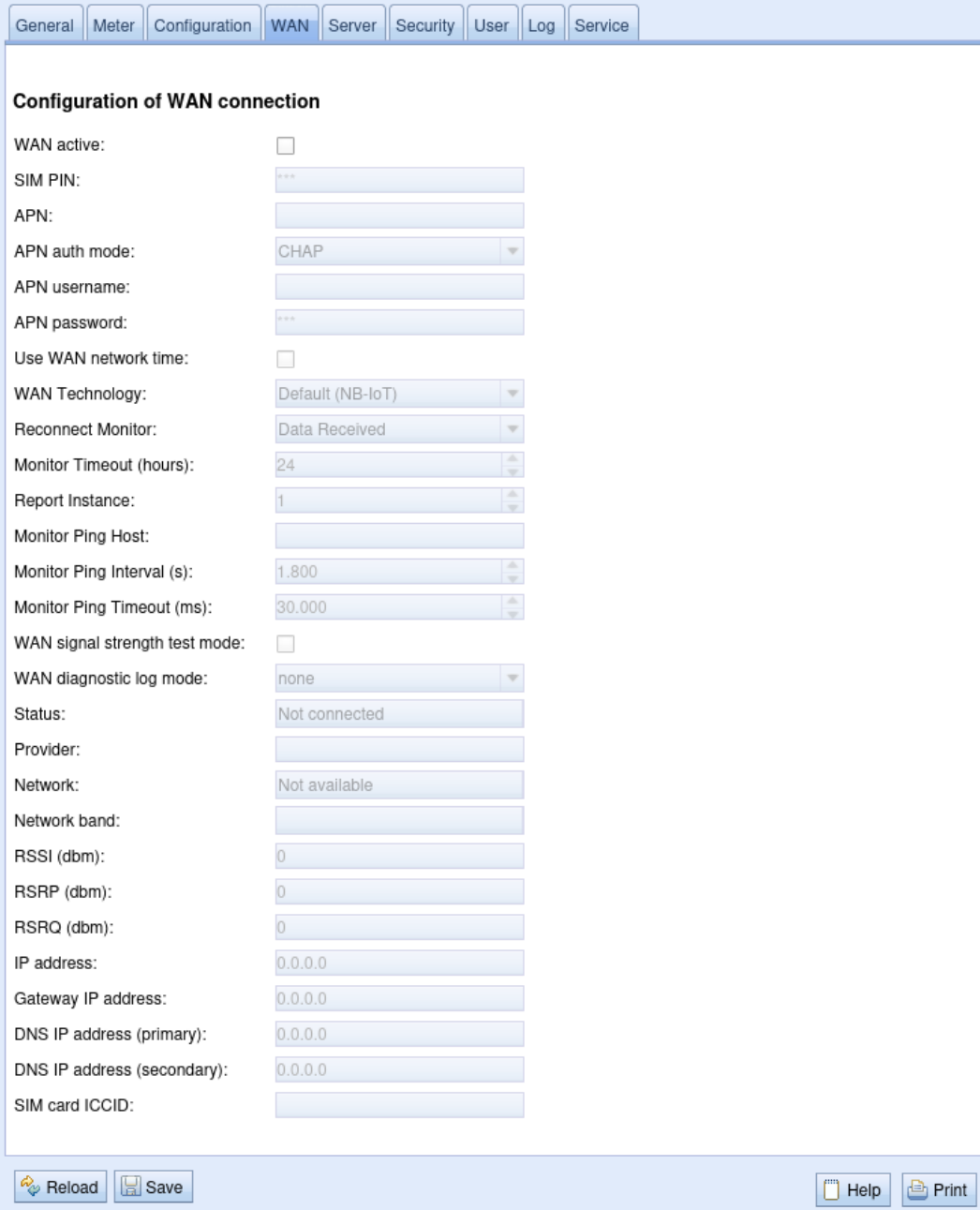
Table 11: Fields in the Configuration tab

The **Save** button is used to save the configuration. The **Reload** command loads the last saved parameters and resets current changes.

 The device is automatically reinitialized by accepting the parameters via the **Save** button.

4.5 Tab WAN

The **WAN** tab allows the parametrization of the WAN connection for devices with integrated cellular modem. This is permanently set up when the device is restarted and is kept permanently active.



Configuration of WAN connection

WAN active: ☐

SIM PIN:

APN:

APN auth mode:

APN username:

APN password:

Use WAN network time: ☐

WAN Technology:

Reconnect Monitor:

Monitor Timeout (hours):

Report Instance:

Monitor Ping Host:

Monitor Ping Interval (s):

Monitor Ping Timeout (ms):

WAN signal strength test mode: ☐

WAN diagnostic log mode:

Status:

Provider:

Network:

Network band:

RSSI (dbm):

RSRP (dbm):

RSRQ (dbm):

IP address:

Gateway IP address:

DNS IP address (primary):

DNS IP address (secondary):

SIM card ICCID:





 Reload  Save  Help  Print

Figure 15: Tab WAN

The following parameters are available:

| Column name | Description |
|-------------------------------|--|
| WAN active | Activation of the WAN module |
| SIM PIN | PIN of the SIM card |
| APN | Name of the access point (APN) |
| APN auth mode | Authentication mode of the APN |
| APN username | User name for authentication at the APN |
| APN password | Password for authentication at the APN |
| Use WAN network time | Updates the system time when connecting with the radio network. This time is not updated regularly. SNTP (see Table 9) can be used for regular updating. |
| WAN Technology | <i>Default (NB-IoT) or IoT</i> ; the function is identical. |
| Reconnect Monitor | Additional monitoring of the radio connection and forced disconnection as well as renewal of the radio connection if the condition is not met. The following modes are available: <ul style="list-style-type: none"> ▪ <i>off</i>: no additional monitoring ▪ <i>Data Received</i>: data were received by radio in the indicated time frame ▪ <i>Any report successful</i>: an arbitrary report was at least once successful in the indicated time frame ▪ <i>All reports successful</i>: all reports were at least once successful in the indicated time frame ▪ <i>Selected report successful</i>: the selected report was at least once successful in the indicated time frame ▪ <i>Test Ping</i>: the ping host was reached at least once in the indicated time frame. Mind that: <ul style="list-style-type: none"> – A single echo request is sent. – <i>Monitor Ping Timeout</i> can block a readout. Therefore, <i>Test Ping</i> should not be used at very high readout frequencies. – The echo requests are sent with a payload of 0 bytes, the function requires 28 bytes data volume each for in and out per interval. – The pings are logged in the tab General if the Log Mode <i>All</i> is selected; as successful or as warning if failed due to timeout. |
| Monitor Timeout (hours) | Interval in hours which is monitored. If the condition of the Reconnect Monitor is not met within this time frame, the WAN connection will be reinitialised. Rationale numbers are also valid here, e. g.: 0.25. |
| Report Instance | Report Instance which is monitored if the mode <i>Selected report successful</i> is used (otherwise greyed out). |
| Monitor Ping Host | Host/IP-address to be monitored. An IP address should be configured for the test, not a DNS name. If a DNS name is given, it will be resolved to an IP address during startup and after modifications in the tab Configuration and, if successful, will only be resolved again after 24 hours. This avoids the consumption of additional data volume by repeated resolution of the DNS name. |
| Monitor Ping Interval (s) | Interval in which a ping is sent (in s). |
| Monitor Ping Timeout (ms) | Timeout for the reception of a response (in ms). |
| WAN signal strength test mode | Sets the WAN interface in a mode to monitor the signal strength to optimize the antenna positions. In this mode, the parameters Provider, Network and the signal indicators (RSSI, RSSQ, RSRQ) are updated at high frequency for all devices. In devices with just one modem channel (see note underneath this table), no data connection exists via the WAN interface in this mode. |
| WAN diagnostic log mode | Activation of raw data output for the WAN communication in the system log |
| Status | Status of the WAN connection (connected / not connected) |
| Provider | Displays, with WAN connected, the PLMN code or the name of the provider with whom the device is connected. See note underneath this table. |
| Network | Network technology of the radio connection. See note underneath this table. |
| Network band | Displays the mobile radio band (frequency band) in use. See note underneath this table. |
| RSSI (dbm) | Field strength of the cellular network in dBm (-113 to -51 dBm, -114 corresponds to be not connected). See note underneath this table. |
| RSRP (dbm) | Reference Signal Received Power. See note underneath this table. |
| RSRQ (dbm) | Reference Signal Received Quality. See note underneath this table. |
| IP address | IP address in the WAN |
| Gateway IP address | Remote station in the WAN |
| DNS IP address (primary) | Primary DNS server for the name resolution |
| DNS IP address (secondary) | Secondary DNS server for the name resolution |
| SIM card ICCID | Displays the number/ICCID of the inserted SIM card with active WAN connection |

Table 12: Fields in the WAN tab

✓ Hint with respect to *WAN signal strength test mode*:

- Updates of the fields Provider, Network, Network band, RSSI, RSSP, RSSQ depend on the device hardware. They are regularly updated in devices with several channels to the modem (MUC.easy^{plus} 4G/NB-IoT). In devices with just one channel to the modem, the values are read only when establishing the connection (MUC.easy^{plus} 2G/3G, MUC.one). For these devices, the test mode can be used to benefit from regular values when the antenna position is to be optimized. This

mode should only be activated in case of local connection as there is no data connection in these devices for this mode.

- Only RSSI, RSSP and RSSQ are updated automatically in the web-based front end. The button **Reload** can be used for updating the remaining parameters.

The necessary parameters for the WAN connection should be provided by the cellular network provider of your SIM card.

- ⓘ Please check whether the cellular network contract includes the expected quantity of data, otherwise increased costs or a blocking of the SIM card may follow.
- ⓘ Please check whether the parameters are correct. Incorrect parameters can lead to increased costs or blocking of the SIM card.
- ⓘ If an invalid PIN is entered, it will be used only once per software startup. Thus, the remaining attempts for entering the PIN are not depleted and a new PIN can be entered via the website.
- ⚠ Changing the WAN configuration via an active cellular network connection is not recommended, as the device may no longer be accessible after a changed or invalid configuration.

The **Save** button is used to save the configuration. The **Reload** command loads the last saved parameters and resets current changes.

- ⓘ The device is automatically reinitialized by accepting the parameters via the **Save** button. An existing WAN connection is terminated and re-established.

4.6 Tab Server

The **Server** tab allows the parametrization of the data reports to third-party systems.

The screenshot shows the 'Server' tab in the MUC.one web interface. The 'Configuration of server connection' section contains the following fields and values:

- Report instance: 1 - MQTT - mqtt://test.mosquitto.org
- Report mode: MQTT
- Report format: JSON
- Report cycle mode: On Readout
- Report address: mqtt://test.mosquitto.org
- Report port: 0
- Report directory: muc/report
- Report username: (empty)
- Report password: ***
- Insecure: ☒
- Debug transfer: ☐

At the bottom of the configuration area are buttons for 'Reload', 'Save', and 'Report'. On the far right are 'Help' and 'Print' buttons.

Figure 16: Tab Server

The following parameters are available:

| Column name | Description |
|---|--|
| Parameters for data concentrators with Report functionality | |
| Report instance | Selection of the respective instance |
| Report mode | Sets the operating mode of the respective instance or deactivates it. The following modes are available: <ul style="list-style-type: none"> ▪ <i>TLS</i>: active data push via encrypted TCP channel to the specified server ▪ <i>TCP</i>: active data push via unencrypted TCP channel to the specified server ▪ <i>MQTT</i>: active data push via MQTT client to the specified server/broker (encrypted or unencrypted) |

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Table 13 – Continued from previous page

| Column name | Description |
|-------------------|--|
| Report format | Sets the data format used for the transmission of the respective instance. Several predefined formats are available. |
| Report cycle mode | Set to „On Readout“ and sends the report directly after the readout. The report interval is identical to the readout interval. |
| Report address | Host address of the remote station or mail server (outgoing mail server) |
| Report port | Network port of the remote station to connect to |
| Report directory | Path on the remote station |
| Report username | User name for server access |
| Report password | Password for server access |
| Insecure | Allow insecure encrypted communication by disabling certificate and hostname verification |

Table 13: Fields in the Server tab

Depending on the operating mode of the server interface, individual parameters required for the configuration are enabled.

- When using PKI-based connections (TLS, MQTTS, SMTPS, FTPS), the server certificate or the Root CA certificate for the server must be saved on the device. This is achieved by **Config Import** of the certificates in PEM format in the tab **Service**.

The **Save** button is used to save the configuration. The **Reload** command loads the last saved parameters and resets current changes. The **Report** button allows immediate transmission of the data previously read out.

- Setting the parameters via the button **Save** causes a reinitialization of the device.

4.7 Tab Security

The **Security** tab allows the parametrization of the network services by the device.

Figure 17: Tab Security

The following parameters are available:

| Column name | Description |
|----------------------------|--|
| HTTP server active | Activation of the internal HTTP server of the device |
| HTTPS server active * | Activation of the internal HTTPS server of the device |
| Network discovery active | Activates the internal discovery server of the device. If deactivated, the device is no longer displayed in the Netdiscover tool (see Chapter 3) |
| Network discovery password | Password for setting the network parameters via the Netdiscover tool |

*Not supported at present

Table 14: Fields in the Security tab

The **Save** button is used to save the configuration. The **Reload** command loads the last saved parameters and resets current changes.

- The device is automatically reinitialized by accepting the parameters via the **Save** button. An existing WAN connection is terminated and re-established.

4.8 Tab User

The **User** tab allows the parametrization of different users and their permissions for the website.

Figure 18: Tab User

The following user is preconfigured upon delivery:

| User name | Password | Comments |
|-----------|----------|--|
| admin | admin | Administrative user with full access to all services of the device (HTTP, WAN and IP configuration). |

Table 15: User account upon delivery

The administrator can create other users. When creating other users, the password directive applies as it did for the administrator (see Section 4.1).

On the website, the existing configuration is shown in a table and can be modified:

| Column name | Description |
|-------------------------|---|
| Name | User name |
| Overwrite password | It is set if a (new) password has been set for the user in the editing dialogue. |
| Change Password | Setting whether the user is allowed to change his password |
| Require change Password | Setting whether the user has to change his password at the next login |
| Sessions | Number of currently active sessions of this user |
| Maximum sessions | Setting how often the user may be logged in at the same time in parallel (-1=unlimited) |
| Read General | Read permission to the General tab |
| Write General | Write permission to the General tab |
| Read Meter | Read permission to the Meter tab |
| Write Meter | Write permission to the Meter tab |
| Read Output | Read permission to the Output tab |
| Write Output | Write permission to the Output tab |
| Read Config | Read permission to the Configuration tab |
| Write Config | Write permission to the Configuration tab |
| Read WAN | Read permission to the WAN tab |
| Write WAN | Write permission to the WAN tab |
| Read Server | Read permission to the Server tab |
| Write Server | Write permission to the Server tab |
| Read Security | Read permission to the Security tab |
| Write Security | Write permission to the Security tab |
| Read Log | Read permission to the Log tab |
| Read Service | Read permission to the Service tab |
| Write Service | Write permission to the Service tab |
| Admin | Read and write permission to the User tab, and rights for Config export and Config import . |
| FTP | Permission of the user to log in via FTP (maximum 2 users) |

Table 16: Fields in the User tab

The user configuration can be changed with the buttons at the bottom or via the context menu. Except from the *admin* user, other users can be created, deleted or changed.

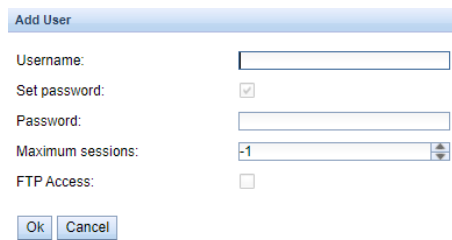
The users in the list can be selected by a simple mouse click. A range can be selected with the **(SHIFT)** key held down, or multiple users can be selected (individually) with the **(CTRL)** key held down.

The **Reload** command loads the last saved parameters and resets current changes.

When write permission to a tab is granted, read permission is also granted automatically.

- ⚠ The *admin* user cannot be changed or deleted in the user configuration. The administrator password can only be changed by using the **Change password** button when the *admin* user is logged in.
- ⚠ If the administrator password is lost, the device can only be reset to factory defaults by solvimus GmbH as file access on the device is limited for safety reasons. When resetting, all configuration data and meter data are lost.

New users can be added via the **Add** button or via the context menu item with the same name. The following dialogue will open:



The 'Add User' dialog box is a small window with a title bar. It contains the following elements:

- Username:** A text input field.
- Set password:** A checkbox that is currently checked.
- Password:** A text input field.
- Maximum sessions:** A spin box currently set to -1.
- FTP Access:** A checkbox that is currently unchecked.
- Buttons:** 'Ok' and 'Cancel' buttons at the bottom.

Figure 19: Input dialogue for adding new users

In addition to the user name and password, you can specify how often a user may log in at the same time (-1=unlimited).

For reconfiguring an already existing user, the editing dialogue can be opened by double clicking its entry or via the context menu item **Edit**. This dialogue has the same structure as the dialogue for adding a user. For resetting the password of an existing user, the **Set Password** checkbox has to be set. If the **Set Password** checkbox is not set, the user password is not changed or reset during this configuration process. A user password cannot be read.

The configuration can be finished with the **Ok** button or cancelled with the **Cancel** button.

The permissions of a user are directly set in the user list. If a user has write permission to a tab, the user automatically gets the permission to see the tab (read access).

Using the button **Delete** or the context menu item with the same name, all selected users (with the exception of the *admin* user) can be deleted.

The **Save** button is used to save the user configuration.

4.9 Tab Log

The **Log** tab allows accessing log information and status outputs. That facilitates the analysis of the behaviour and troubleshooting.

- i The extent of the log entries depends largely on the settings in the **Log mode** field in the **General** tab (see Section 4.2).
- i For viewing the raw data logs of the meter interfaces, the **Raw data log** field in the **Configuration** tab must be activated (see Section 4.4).

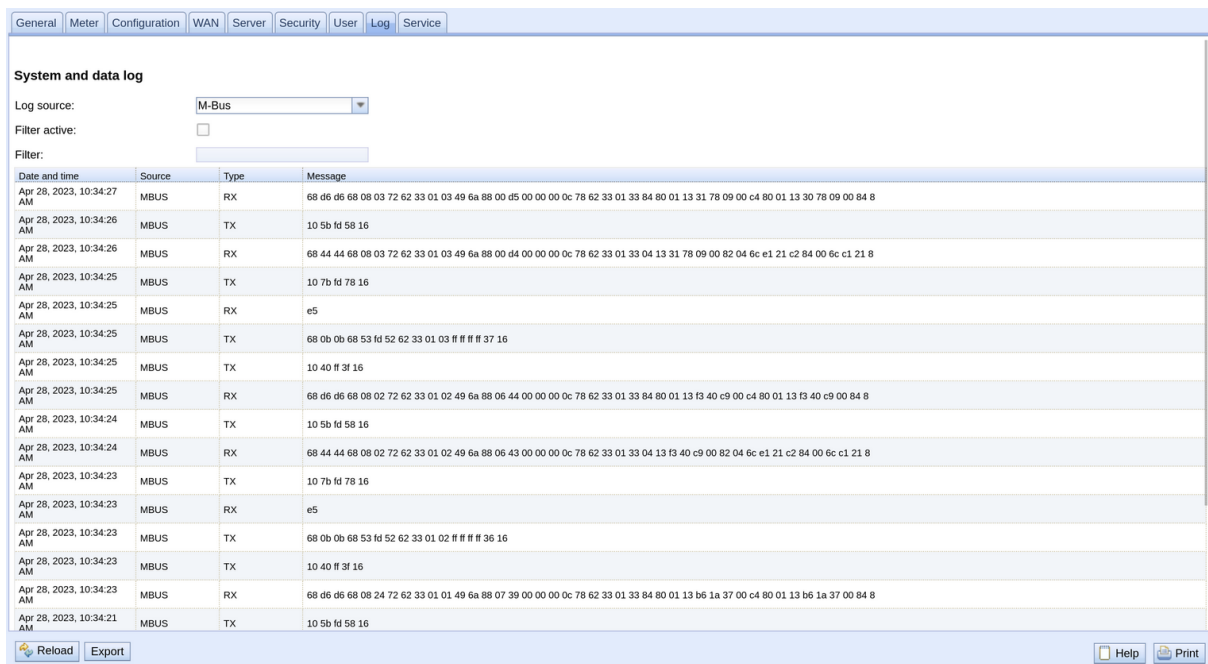


Figure 20: Tab Log

The following parameters are available:

| Field name | Description |
|---------------|--|
| Log source | Selects the source of the log entries <ul style="list-style-type: none"> System log: Show the log entries of the system (Linux) and the application Application: Show the log entries of the application M-Bus: Show the raw data of the M-Bus interface (if Raw data log is active in the Configuration tab) wM-Bus: Show the raw data of the wM-Bus interface (if Raw data log is active in the Configuration tab) |
| Filter active | Enables filtering by string expression |
| Filter | String expression used for filtering the log (search for keyword or regular expression in the Message column) |

Table 17: Fields in the Log tab

The **Reload** button updates the log entries according to **Log source** and the filter settings.

- ✓ Using the keyword *serial=* allows filtering for one meter's secondary ID in the raw data log, e. g. *serial=12345678*. Only telegrams from this meter are shown then.
- ✓ Depending of the extent of the log entries, it may take some time to generate the table.
- ✓ The filter settings are kept when changing between tabs. So, coming back to this tab, the old filter is still active. This will ease the troubleshooting but may cause increased load times for extensive logs.
- ❗ The logging is done in the RAM, putting constraints on the log history. In normal mode, it is recommended to set Log Mode in the **General** tab to *Normal* and opt for *All* only for analysing problems.
- ❗ As the bus log and the system log share the log memory, **Raw log active** (see **Configuration** tab) should be activated exclusively for analysing bus problems, and then be deactivated again. Otherwise, a readout might prevent recording a system log message and problems can go unnoticed.
- ❗ If no log entries are shown, inspect the filter settings. Initialize the filter or deactivate it.
- ❗ The number of log entries shown is limited to 500. Use the filter to reduce the entries.

The **Export** button generates a CSV file containing all log entries matching the filter and time range for downloading it. This download may take some time depending on the size of the log.

4.10 Tab Service

The tab **Service** lists the available versions and licences, and provides the functionality for an update of the firmware as well as for the export and the import of the configuration.

Device maintenance

Product name: MUC.easy plus 4G

Hardware version: 4.15.3

OS version: 1.16.10

Software version: 1.38.1RC5

Website version: 1.38.1RC5

Modbus server: ☒

BACnet server: ☒

Auto update mode: Download Update Info

Update check time: 04:00

Update Check Timespan (h): 2

Update check URL: https://example.com/update

Download Update Info: [Download Update Info now](#)

Update version:

Update warnings:

Update Changelog:

Download and install update: [Download and install update now](#)

Reload Save Config export Config import Factory Reset Update firmware Reboot system Help Print

Figure 21: Tab Service

4.10.1 Device maintenance

The following parameters are available:

| Column name | Description |
|--------------------|---|
| Product name | Product name |
| Hardware version | Version of the hardware |
| OS version | Version of the operating system |
| Software version | Version of the software |
| Website version | Version of the website |
| M-Bus load profile | If available and ticked: licence for load profile active |
| Modbus server | If available and ticked: licence for Modbus server active |
| BACnet server | If available and ticked: licence for BACnet server active |
| M-Bus slave | If available and ticked: licence for M-Bus slave active |

Table 18: Fields in the Service tab

The values are updated using the **Reload** button.

4.10.2 Export and import of the configuration

Users with *Admin* rights can click the buttons **Config export** and **Config import** to download the configuration from the device or upload the configuration to the device. These buttons are greyed out to all other users.

When exporting the configuration, a selection dialogue permits choosing which data is downloaded from the device:

- Certificates
- Device configuration
- Network configuration
- Device name
- Meter configuration

✓ The network configuration and the device name are part of the device configuration. If the device configuration is to be transferred to another device, it is recommended not to export the network configuration and the device name. Usually these should not be transferred to other devices.

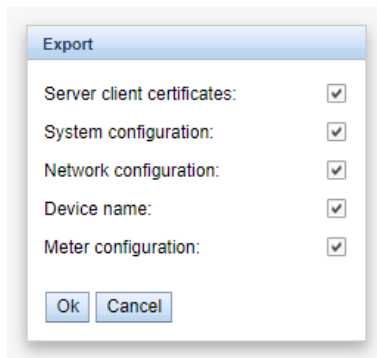


Figure 22: Options for exporting the configuration

The configuration is downloaded as a *.tar file. This archive is an excerpt from the file system of the device. It can be stored as a backup or modified for uploading it later to the same or another device. It is useful for transferring a valid configuration to a replacement device or for commissioning many similar devices (see Section 3.5).

i Mind that the device configuration file contains passwords. These can be modified to preserve data security (see Section 4.8).

A prior *Factory Reset* (see Section 4.10.3) facilitates a clean import of a configuration. When importing the configuration, a file selection dialogue comes up for selecting the corresponding *.tar file.

4.10.3 Factory Reset

The button *Factory Reset* provides two methods for a reset:

- **Delete Data and Logs:** This will delete all stored readouts, logs and local reports. All settings will be preserved.
- **Complete Factory Reset:** Delete settings, data and logs. The device will be completely reset to firmware defaults. All data, logs and settings will be lost. The device will reset to the default network configuration, loose WAN connection, deactivate non-default services and reset to the default user and password. This will include customer-specific factory configurations. The firmware version of the device will not be reset.

Once a method is selected, a description of the process of the *Factory Reset* will be displayed. Only then the process is started with **Confirm** or cancelled with **Cancel**.

A prerequisite is a write access in the **Service** tab. The button *Factory Reset* is greyed out to all other users.

4.10.4 Update of the firmware

On devices with a NB-IoT modem, an upload of the update to the device by the user from the PC is recommended, as the download onto the device may last days and will presumably fail because of a timeout.

4.10.4.1 Manual update of the firmware

Using the **Update firmware** button opens a file selection dialogue as well. An update file can be selected here. The solvimus GmbH provides updates as *.*enc* files on a regular basis. These files can then be uploaded to the device. After successfully uploading them, the update process is started automatically and the device is then restarted. An alternative procedure for updating the firmware is described in Section 3.5.

4.10.4.2 Semiautomatic update of the firmware

If an update is available, a pop-up window is displayed to users with *Admin* rights, drawing attention to the update. The settings for the update are given in the following table.

| Column name | Description |
|-----------------------------|--|
| Auto update mode | Mode for the update function: <i>Download Update Info</i> or <i>Off</i> (deactivated). |
| Update check time | Time at which the update information is downloaded (in seconds since begin of the day, UTC). |
| Update Check Timespan | Time span in seconds after <i>Update check time</i> in which the download of the update information is randomly distributed. |
| Update check URL | URL of the update server including path to the main directory of the update information and protocol. |
| Download Update Info | Download of the update information. |
| Update version | Newest version available for the device. |
| Update warnings | Warnings to the update. This should be read carefully prior to installing the update. |
| Update Changelog | Differences in the firmware versions |
| Download and install update | Initiates the download and the installation. |

Table 19: Fields for the semiautomatic update of the firmware

A reboot follows. All users with *Read Service* rights can see the information related to the update, the new version, the warnings and the changelog of the update.

4.10.5 Reboot system

The device can be restarted using the **Reboot system** button. All internal processes are shut down and re-initialized after the restart. Meter data pending to be sent via the WAN interface is transferred after a restart.

4.11 Print page

The **Print** button (see Figure 12, bottom right) can be used for getting an entire overview of the configuration or for exporting it via the clipboard. The website generates an additional browser window containing all available configured parameters and meters according to the access rights. The print page is automatically closed after a user has logged out from the website (at the top right of the web-based front end, if not already closed).

- ✓ The meter list displayed is also suitable for inserting it into a spreadsheet.



Configuration

General configuration

| | |
|-----------------------------|--|
| Device name: | |
| Serial number: | 7cdfa14d7db4 |
| DNS IP address (primary): | 8.8.8.8 |
| DNS IP address (secondary): | 9.9.9.9 |
| WIFI access point: | on |
| WIFI hidden: | 0 |
| WIFI SSID: | |
| WIFI password: | |
| WIFI IP address: | 192.168.168.30 |
| WIFI Subnet mask: | 255.255.255.0 |
| WIFI Idle timeout: | 300 |
| System date (local): | Mon Nov 13 2023 13:07:00 GMT+0100 (Mitteleuropäische Normalzeit) |
| SNTP server: | |
| Log mode: | Standard |

Configuration of meter interfaces

| | |
|-----------------------------|--|
| Readout cycle mode: | Second |
| Readout cycle: | 900 |
| Readout cycle date (local): | Sun Jan 01 2023 00:00:00 GMT+0100 (Mitteleuropäische Normalzeit) |
| Description mode: | Standard |
| Maximum device count: | 3 |
| Maximum value count: | 25 |
| Raw log active: | 0 |
| M-Bus mode: | Master |
| M-Bus addressing: | Secondary scan |
| Primary start address: | 0 |
| Primary final address: | 250 |
| Secondary address mask: | FFFFFFFF |
| M-Bus baud rate: | 2400 |
| M-Bus timeout (ms): | 500 |
| M-Bus idle timeout (ms): | 100 |
| M-Bus full timeout (ms): | 10000 |
| M-Bus request mode: | Standard |
| M-Bus reset mode: | Standard |
| M-Bus max. multipage: | 3 |
| M-Bus transparent port: | 5000 |

Configuration of WAN connection

| | |
|----------------|--------------|
| WAN active: | on |
| SIM PIN: | |
| APN: | iot.lnce.net |
| APN auth mode: | NONE |

Figure 23: Print page of the device (excerpt)

4.12 Troubleshooting the front end

Using a standard web browser for accessing the web server running on the device is an easy and intuitive way to manage the device. Nevertheless, impairments or unwanted behaviour may occur.

- ✓ One potential error source is the browser cache, especially if several devices are operated with the same IP address or after an update has been applied. To eliminate this error source, first terminate the web session by using the **Logout** button and then completely reload the website. Depending on the browser, this is initiated using a key combination (see Section 9.1).

4.12.1 Website or front end cannot be accessed

The website cannot be loaded or the error message „webservice not available“ appears.

Please check whether the device is listed in the Netdiscover tool (see Chapter 3). Please check the connectivity in general via a ping test integrated in the Netdiscover tool.

Please check whether a firewall is blocking the data transmission or whether the routing is configured accordingly. Please ask your administrator in this case.

If errors could not be eliminated, please contact our customer support (see Chapter 9).

4.12.2 Login to website is refused

Please check the user settings and permissions for the website as well as the user credentials.

There may be another user already logged in while the number of active sessions is limited. Then the login is denied. Please check the user credentials and the number of active sessions in the **User** tab.

If errors could not be eliminated, please contact our customer support (see Chapter 9).

4.12.3 All input fields or buttons are greyed out

Buttons greyed out are indicating that write permission is not granted. Please note that only one logged in user gets write access.

Please check whether another session is already active. This can also occur if a browser window is just closed without logging out first. The session is then still active for a short time. Please log out again and wait about one minute. Please check the user's permissions and the number of active sessions in the **User** tab.

Please check whether the user has write permissions.

If errors could not be eliminated, please contact our customer support (see Chapter 9).

4.12.4 Not all tabs are visible

Please check the user's read permissions. Only those tabs are available with granted read permission to the user. Please check the user's permissions in the **User** tab.

If errors could not be eliminated, please contact our customer support (see Chapter 9).

5 Reading meters via M-Bus

5.1 General information

A widely used interface for the automated meter reading is the wired M-Bus (Meter-Bus). This was originally specified in EN 1434-3. It was then moved to a separate standard EN 13757:

- EN 13757-2 Communication systems for meters - Part 2: Wired M-Bus communication
- EN 13757-3 Communication systems for meters - Part 3: Application protocols
- EN 13757-7 Communication systems for meters - Part 7: Transport and security services


Originally developed for heat meters, the M-Bus is now available for all types of consumption meters as well as sensors and actuators. Thus, it is very important for reading out consumption data.

Fundamental features and advantages of the M-Bus are:

- The M-Bus is a digital interface for the electronic meter reading.
- All consumption meters in a building/property can be operated and read via a single cable.
- All consumption meters are individually addressable.
- The readout is protected against transmission errors and is very robust.
- The data is machine-readable and therefore easy to process.
- The data is self-describing.
- High readout rates are possible.
- The M-Bus is manufacturer-independent, there is a wide range of devices.

5.2 Signalling on the M-Bus

The M-Bus is a single master multiple slave bus. Therefore, a single bus master controls the bus and the data traffic on the bus. Several slaves, i.e. meters, can be connected to the bus.

 A second physical master is not allowed on the M-Bus.

On a physical level, the M-Bus uses voltage and current modulation to transmit data. The master transmits telegrams by modulating the bus voltage, the slave transmits telegrams by modulating the current through the bus. This is shown schematically in the following figure (values of current and voltage may deviate):

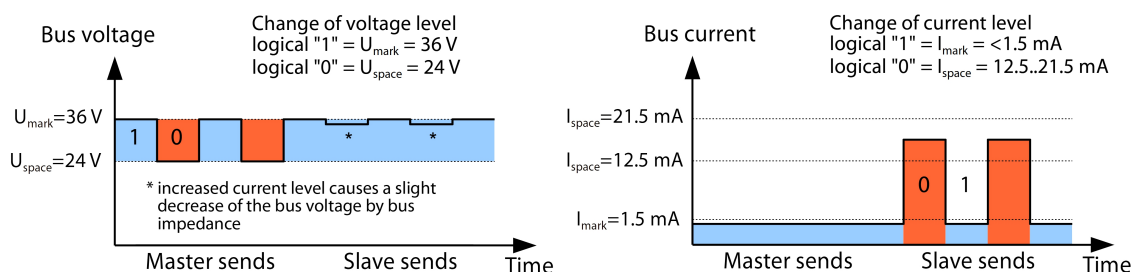


Figure 24: Signalling on the M-Bus

The M-Bus follows the principle of request-response, i. e. the master initiates the communication by a request/command which is then answered/confirmed by the slave. Spontaneous data transmission on the part of the slaves is not allowed.

Certain terms are used in the M-Bus standard. The basics of communication are taken from IEC 60870-5-101. Key terms are explained in the table below:

| Term | Description |
|--------------------|---|
| ACK | ACKnowledge, confirmation of a command, transmitted over the M-Bus as a single character telegram with content 0xE5. |
| Application reset | Reset of the application layer, command to reset the meter to the default state and to reset the meter for consecutive telegrams (multipaging). |
| Broadcast | Broadcast, command or request is sent to all slaves, special addresses 0xFE and 0xFF are used. |
| C field | Command field, code that indicates the direction in which a telegram is exchanged and the meaning of the telegram. |
| Checksum | Check number for checking transmission errors, the checksum the M-Bus uses, results from the addition of the transmitted data (without telegram header, up to checksum). |
| Single character | One of the three telegram formats the M-Bus uses with a length of exactly 1 byte, telegram header and end, consisting of checksum and 0x16, are not present, used on the M-Bus for ACK |
| FCB | Frame Count Bit, bit in the C field, which is alternately set to 1 or 0 in consecutive telegrams, consecutive telegrams can be retrieved when the bit changes in the request. |
| I _{mark} | Transmit current of the slave at logical 1, usually 1 UL. |
| I _{space} | Transmit current of the slave at logical 0, usually 12.5-21.5 mA. |
| Short frame | One of the three telegram formats the M-Bus uses with a length of exactly 5 bytes, is only sent from the master to the slave (e. g. commands and instructions), the telegram header is 0x10 and the telegram ends with checksum and 0x16. |
| Long frame | One of the three telegram formats the M-Bus uses with a variable length, the telegram header consists of 0x68 LL LL 0x68 (LL is the length of the telegram in each case), the telegram ends with checksum and 0x16. |
| Multipaging | M-Bus method of distributing large amounts of data into several logically consecutive telegrams, use of the FCB for sequence control. |
| Primary address | M-Bus Link layer Address, this is used to address the requests/commands, address range 0-250, special addresses 253 (0xFD), 254 (0xFE) and 255 (0xFF). |
| REQ_UD2 | ReQuest User Data type 2, request for consumption data, transmitted over the M-Bus by the master as a short frame telegram. |
| RSP_UD | ReSPond User Data, response of the meter to a request for data, transmitted over the M-Bus by the slave as a long frame telegram. |
| Secondary address | Worldwide unique identification number of the meter, consisting of manufacturer code, 8-digit serial number, medium ID and version number. |
| Slave select | Procedure for extending the address space to the secondary address of the meter, use of the SND_UD for selecting the meter via the application layer, then selected meter can be addressed via special address 0xFD. |
| Unit load | Defined idle current that a meter may draw from the M-Bus, according to the standard 1 UL=1.5 mA. |
| SND_NKE | Send Link Reset, initialization command to the slave (reset FCB bit and selection), transmitted by the master as a short frame telegram on the M-Bus. |
| SND_UD | SeND User data, sending data or commands to the meter, transmitted by the master as a long frame telegram on the M-Bus. |
| U _{mark} | Mark voltage, upper voltage of the M-Bus signals at the master, representation of the logical 1, idle state, usually 24-42 V. |
| U _{space} | Space voltage, lower voltage of the M-Bus signals at the master, representation of the logical 0, usually 12-30 V. |
| UL | Unit of unit load (see above) |

Table 20: M-Bus specific terms

5.3 Configuration of the interface on the web-based front end

5.3.1 M-Bus mode

The parameter **M-Bus mode** in the **Configuration** tab activates the M-Bus interface and defines the fundamental functionality. The following modes are available:

- *Disabled*
- *Master*

5.3.2 Addressing, scanning and scan range

The M-Bus differentiates between primary addressing and secondary addressing. The M-Bus interface allows also mixed addressing. Meters can be searched first using primary addressing, and a subsequent scan can detect meters using secondary addressing.

The primary address is used for access control on link layer level. It is the basis of communication between master and slaves on the M-Bus and is used for communication in every telegram except the single character frame. The secondary address is an extension of the addressing and additionally controls the access on application layer level.

The valid address range for the primary addresses is 0-250, whereby the address 0 is a special case. According to the standard, only unconfigured meters (ex works) are allowed to have it. The address 253 is a special address used for the secondary addressing, the addresses 254 and 255 are used for the broadcast with and without response. The addresses 251 and 252 are reserved.

The secondary address consists of 4 parts. These are the *secondary ID* (an 8-digit decimal number), the *manufacturer ID* (value of 0-65535), the *medium ID* (value of 0-255), and the *version number* (value of 0-255). Thus, the address space includes theoretically $115.19 \cdot 10^{15}$ unique values.

- The *manufacturer ID* can be converted to a manufacturer code maintained by the *DLMS User Association*. An overview can be found here: <https://www.dlms.com/flag-id-directory/>

In case of primary addressing, this slave responds whose primary address matches the address in the request. This allows a simple and quick communication.

- ⓘ If the primary address is not unique, primary addressing will cause collisions and communication may be disturbed. Several slaves are then responding at the same time.

Secondary addressing, on the other hand, uses a so-called selection (slave select) on the basis of the secondary address. This selection allows addressing of a meter with a matching secondary via the primary address 253. The non-matching meters are deselected in the same step. Therefore, the process is more complex since a selection with confirmation is required additionally. Communication takes a longer time. However, the address space is much larger. Collisions do not occur, and more than 250 meters can be addressed on one bus system. In addition, commissioning is faster because not every meter has to be configured to a unique primary address.

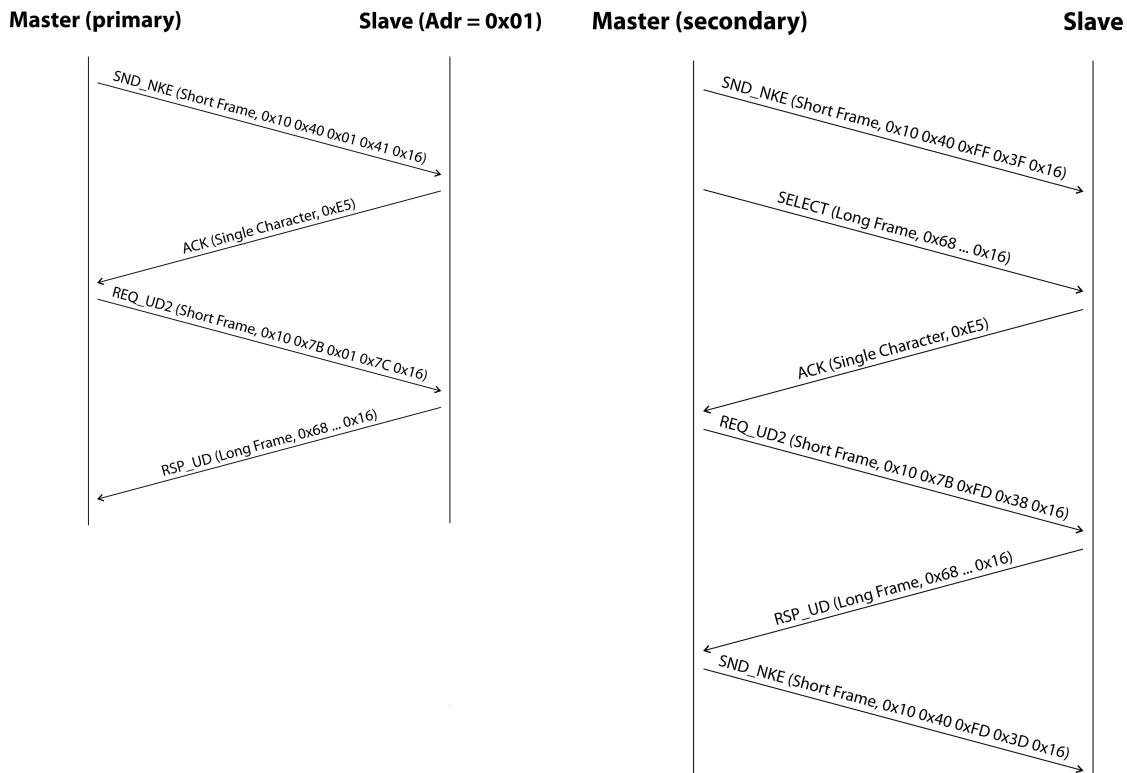


Figure 25: Example of primary and secondary addressing in comparison

Secondary addressing is supporting wildcards. For example, this allows using the 8-digit *secondary ID* for selection only. The other parts are masked with the placeholder 0xFF (255) or 0xFFFF (65535). Individual digits of the *secondary ID* can be masked with 0xF (16) as well.

- ✓ The M-Bus uses the BCD notation for the *secondary ID*. The 8-digit decimal number is encoded by an 8-digit hexadecimal number. Per each digit the characters A-F can be mapped to special features, but only the *F* is used as a placeholder at the respective digit.

The placeholders are the basis of the secondary scan. This divides the secondary address space piece by piece using the placeholders and checks whether there are meters in the respective part. If so, this part is further subdivided until there is at most only one meter per part or further subdivision is not possible. The common procedure here is to mask the *manufacturer ID*, *medium ID* and *version number* and to scan the 8-digit number range of the *secondary ID* only.

The range 00000000-99999999 is divided by sending the selection to *0FFFFFFF*, i. e. selecting all meters with a 0 at the first digit of the *secondary ID*. A request is then sent to the selected meters using the primary address 253. If no response is received, no meter is in this range. So, the least significant, unmasked digit can then be incremented and the process continues with *1FFFFFFF*. If you get an undisturbed response, there is only one meter in this range. This meter is found here and could be registered. The process will then continue with the next step by incrementing the least significant, unmasked digit. If a disturbed response or collision is received, the process switches to the next, still masked digit and runs it from 0 to 9. It is difficult to estimate what time a secondary scan will take in advance. There is a variability of the process depending on the meters and the distribution of the *secondary ID* in the address space.

Primary scan, in contrast, is very direct and determinate. Every primary address is requested and depending on a valid answer a meter is then registered or not. Thus, 250 requests are always necessary for a complete scan.

The parameter **Primary start address** and **Primary final address** in the **Configuration** tab limit the primary scan by specifying the start and end. The parameter **Secondary address mask** is used to mask the *secondary ID* for limiting the scan to a certain address range. For example, a mask *33FFFFFF* limits the scan to all meters having a *secondary ID* starting with 33.

5.3.3 M-Bus baud rate

The parameter **M-Bus baud rate** in the **Configuration** tab is used to configure the bit presentation on the M-Bus interface. The baud rate essentially determines the speed of the data transmission.

- ✓ M-Bus usually uses 2400 bps. Other common baud rates are 300 bps and 9600 bps. Many meters detect the baud rate automatically.
- ✓ The other parameters for the bit presentation on the M-Bus interface are fixed to 8 data bits, even parity and 1 stop bit (8-E-1).

5.3.4 M-Bus timeouts

The M-Bus interface comes with three different timeouts: **M-Bus timeout**, **M-Bus idle timeout** as well as **M-Bus full timeout** (in transparent mode **M-Bus idle timeout** only). These can be parameterized in the **Configuration** tab.

The **M-Bus idle timeout** specifies how long the M-Bus interface must be „idle“, i. e. no data is sent/received, for detecting the end of a telegram (end of communication). It is mainly used for framing the packets of the M-Bus data stream, i. e. the assignment of incoming data to a logical unit (data packet).

The **M-Bus timeout** specifies how long the device is waiting for a response from the meter. If no data is received within this time after the request, the readout attempt is aborted.

The **M-Bus full timeout** specifies how long the device will accept incoming data. The reception is then aborted and the data is processed. This parameter also terminates reception if the **M-Bus idle timeout** is not reached because data is continuously received (without idle state, e. g. in case of faults).

5.3.5 M-Bus request mode

By default, the command REQ_UD2 is sent from the master to the meter for reading it out. This is answered by the meter with the RSP_UD, which usually contains the meter data (consumption data).

In addition, the parameter **M-Bus request mode** in the **Configuration** tab can be used to explicitly define the requested data before the actual readout. Devices from solvimus GmbH can send a so-called global readout request to the meter before the actual request. A SND_UD is sent to the meter for this purpose. The user data then consists of only one or two characters. There are two implementations with the same functionality, depending on the manufacturer one or the other is supported:

- User data consisting of 2 Byte: DIF=0x7F, VIF=0x7E → **M-Bus request mode *Extended 1***
- User data consisting of 1 Byte: DIF=0x7F → **M-Bus request mode *Extended 2***
- ✓ This command is usually not necessary, because all meter values are transmitted by default using the normal request.
- ℹ Using this functionality may cause a change in the structure of the meter data.

5.3.6 M-Bus reset mode

The M-Bus there uses different variants and applications of a reset. A distinction is made between:

- Link layer reset → SND_NKE
- Application layer reset → Application reset using SND_UD

According to EN 13757, the link layer reset is only used for initializing the communication sequence on the link layer. Therefore, it resets the selection based on the secondary address, deselects the meter, and also resets the FCB mechanism (see Section 5.3.7).

The application layer reset, on the other hand, resets the application in the meter (or its communication application).

The parameter **M-Bus reset mode** in the **Configuration** tab can be used to select the variants and addressing of the resets. The resets are then sent at the beginning of a scan procedure and before each readout of a meter:

- *None*: Neither a link layer reset nor an application layer reset is sent.
- *Standard*: A link layer reset is sent to the broadcast address 0xFF and, in the case of primary addressing, also to the respective primary address.
- *Extended 1*: A link layer reset is explicitly sent to the selection address 0xFD before the link layer resets of the *Standard* mode.
- *Extended 2*: After the link layer reset to the selection address 0xFD, an application layer reset is sent to the broadcast address 0xFF. This is followed by the link layer resets of the *Standard* mode.

5.3.7 M-Bus multipaging

If the data of a meter do not fit into a single telegram (maximum 255 bytes user data), there is the possibility to split these data into several logically related, consecutive telegrams. The FCB mechanism according to IEC 60870-5-2 is used by the readout sequence. The solvimus GmbH calls this process „multipaging“.

In order to request possibly existing telegrams from the meter, the master has to toggle the FCB with each new request REQ_UD2. The meter then replies with the next telegram. If the master does not toggle the FCB, the meter will always respond with the same telegram again. The REQ_UD2 then alternately have a C field of 0x5B or 0x7B.

The parameter **M-Bus max. multipage** in the **Configuration** tab restricts the maximum number of consecutively requested telegrams. Especially in the case of meters having a lot of data (e. g. load profiles, due date records), the readout time can be shortened, and less relevant values are not read out at all.

- ✓ For most applications, it is sufficient to use the first telegram of the telegram sequence.
- ℹ The M-Bus does not provide a mandatory mechanism to directly access certain telegrams of the sequence. As a rule, the procedure always starts from the first telegram. At least all relevant telegrams have to be requested then.
- ℹ An „Application reset“ send to the meter reset the sequence to the first telegram.

5.4 Troubleshooting the M-Bus

5.4.1 Physical troubleshooting

In order to determine why meters on the M-Bus do not respond or are not found during the scan, it is recommended to check the M-Bus network physically. It is relatively easy to determine fundamental parameters, e. g. whether the M-Bus is at least correctly wired.

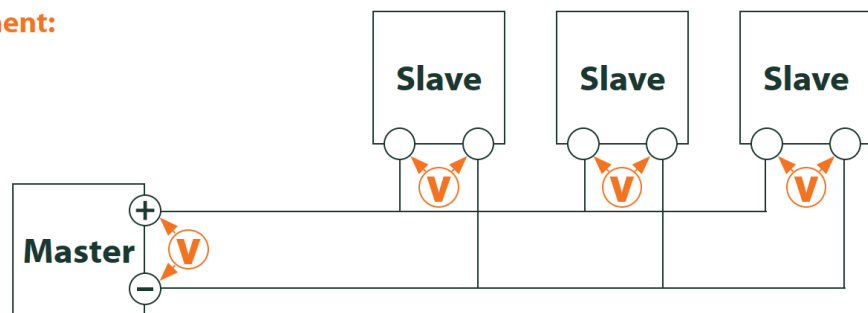
A standard multimeter is sufficient for simple measurements. The most important measurement is the voltage measurement between both M-Bus wires. The voltage measurement shows that:

- the M-Bus master correctly supplies the Bus: approx. 30-40 V are present.
- the meter is correctly connected to the M-Bus: approx. 30-40 V are present.
- the voltage drop is not too high: the voltage at the master is only slightly higher than at the meter.
- the telegrams of the master are received at the meter: when the master is sending, the value in the display of the multimeter „wobbles“.

Another important measurement is the current measurement on the two M-Bus wires. The current measurement shows that:

- the load on the M-Bus is in a valid range: approx. (number of meters)*1.5 mA are flowing.
- no external currents are present: the current through both lines is identical.
- the telegrams of the meter are received at the master: when meter is responding, the value in the display of the multimeter „wobbles“.

Voltage measurement:



Current measurement:

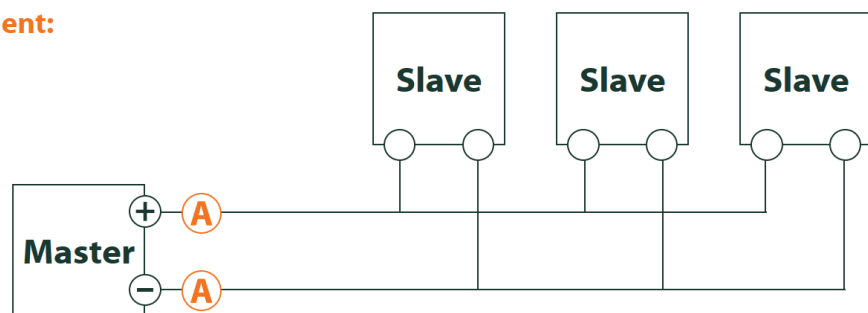


Figure 26: Troubleshooting the M-Bus by measurements with a multimeter

5.4.2 M-Bus meters are not found

Check the cables between the device and the meter, and replace faulty cables if necessary. While the device is switched on, please measure the M-Bus voltage (approx. 30-40 V) between the two M-Bus contacts at the device and also at the meter.

Ensure that the M-Bus interface is activated via the parameter **M-Bus mode** on the the web-based front end in the **Configuration** tab and that the scan mode configured therein (secondary or primary) is supported by the meter(s).

Please use an address mask or restrict the range for scanning the M-Bus step by step (e. g. **Primary start address, Secondary address mask**).

Additionally, the M-Bus requests can be adapted using the following parameters:

- **M-Bus request mode**
- **M-Bus reset mode**

Please scan again with different M-Bus baud rates (300, 2400 or 9600) or increase the timeouts.

Please remove other meters (if any) to eliminate a possible source of failure.

If another M-Bus meter (possibly of the same type) is available, you can perform another communication test with the other meter to localize the source of failure.

The number of attempts for an M-Bus request can also be increased. The extended configuration of the device in the file *chip.ini* (see Section 8.2) offers the parameter **MBUS_MAXRETRY**. This helps to find meters that do not answer every request. The default value here is 3. Please start the scan again.

If the same primary or secondary addresses are present more than once during the scan procedure, collisions can occur. Duplicated addresses are common when using primary addressing, especially in new installations. Therefore we are recommending secondary addressing. In this case collisions can occur as well, but are very unlikely. Due to the default value of the parameter **MBUS_SELECTMASK=14** (see Section 8.2), only the 8-digit serial number is searched for during the scan. It can be extended to the manufacturer, medium and version of the meter using other values for **MBUS_SELECTMASK**.

Please activate the raw data log by using **Raw data log** in the **Configuration** tab (see Section 4.4). The communication process can be analyzed very well using this raw data log.

If errors could not be eliminated, please contact our customer support (see Chapter 9).

5.4.3 M-Bus meters are found, but do not show any data

Some meters are sending incorrect secondary address or encryption information in the data telegram. As a result, they may not be addressable for readout or may be processed incorrectly.

The parameter **MBUS_SELECTMASK** (see Section 8.2) can be used for masking the invalid parts of the secondary address. The parameter **MBUS_DISABLEDENCRYPTION=1** (see Section 8.2) can be used to disable the uncommon decryption of M-Bus telegrams if they pretend to be encrypted.

Please restart the scan or start a readout.

If errors could not be eliminated, please contact our customer support (see Chapter 9).

5.4.4 The scan takes a long time

The scanning for M-Bus meters can take a long time under certain circumstances. A duration of more than 1 hour is possible, especially when scanning for secondary addresses of meters with consecutive serial numbers.

Use an address mask or restrict the range for scanning the M-Bus step by step (e. g. **Primary start address, Secondary address mask**).

Decrease the value of the parameter **MBUS_MAXRETRY** in the device configuration file *chip.ini* (see Section 8.2) or decrease the timeouts.

Use a different scan mode in the **Configuration** tab (see Section 4.4). In particular, the reverse secondary scan *Secondary scan reverse* may help in this case. Please start the scan again.

In the event of interference on the M-Bus, long scan times may also occur. Interference may be processed as a received packet and thus a meter is assumed to be present in each single step.

If errors could not be eliminated, please contact our customer support (see Chapter 9).

5.4.5 Device restarts during scan

For safety reasons, the device uses an internal watchdog, which is intended to prevent the device from becoming unreachable. If the scan takes a very long time, this watchdog may cause the device to restart. If the scan takes a long time, it is recommended to increase the value of the parameter **WATCHDOG_SCAN** in the file *chip.ini* (see Section 8.2). Please start the scan again.

There may also be heavy collisions on the bus under certain circumstances, e. g. if all meters are responding at the same time. In exceptional cases, these heavy collisions and the associated large increase in current may cause the device to restart. Please use an address mask or restrict the range for scanning the M-Bus step by step (e. g. **Primary start address**, **Secondary address mask**). If necessary, split the M-bus into physical parts and scan the sections one after another.

If errors could not be eliminated, please contact our customer support (see Chapter 9).

6 Reading meters via wM-Bus

6.1 General information

A widely used interface for the automated meter reading is the wireless M-Bus (wM-Bus, wireless M-Bus, wireless Meter-Bus). Like the wired M-Bus, it is specified in the EN 13757 series:

- EN 13757-4 Communication systems for meters - Part 2: Wireless M-Bus communication
- EN 13757-3 Communication systems for meters - Part 3: Application protocols
- EN 13757-7 Communication systems for meters - Part 7: Transport and security services

The wM-Bus is the extension of the M-Bus for using a radio system. Protocol and mechanisms are therefore very similar, deviations are coming from the specialities of radio. Thus, it is very important for reading out consumption data.

Fundamental features and advantages of the wM-Bus are:

- The wM-Bus is a digital interface for the electronic meter reading.
- All consumption meters are having a unique identifier.
- The readout is protected against transmission errors and is very robust.
- The data is machine-readable and therefore easy to process.
- The data is self-describing.
- High readout rates are possible.
- The wM-Bus is manufacturer-independent, there is a wide range of devices.
- The data can be encrypted and is protected against replay attacks.
- The used frequency of 868 MHz offers sufficient coverage in the building at low transmission power.
- Repeaters can be used to extend the radio network.


6.2 Signalling on the wM-Bus

The wM-Bus is a radio system that operates mainly in the SRD band at 868 MHz. Other frequencies, such as 433 MHz or 169 MHz are also defined. The used and allowed frequency differs between continents and countries.

Technically, the wM-bus uses frequency modulation (FSK). The physical parameters and the modulation type depend on the mode of the wM-bus. There are different modes:

- *S-Mode*: Stationary mode: Mode originally intended for fixed installations, declining importance.
- *T-Mode*: Frequent transmit mode: Mode originally intended for walk-by application, frequently used.
- *R-Mode*: Frequent receive mode: Special mode for receiving on multiple radio channels simultaneously.
- *C-Mode*: Compact mode: Energy-optimized variant similar to T-mode, growing importance.
- *N-Mode*: Narrowband VHF: Special mode for using 169 MHz.
- *F-Mode*: Frequent receive and transmit mode: Special mode for using 433 MHz.

The modes S, T, C and N are defined as unidirectional (e. g. S1 or T1) as well as bidirectional (e. g. S2 or T2). The R and F modes are always bidirectional. In the context of the meter interface, unidirectional means that the meter only transmits and does not receive data. Therefore, no data can be sent to the meter. In case of bidirectional communication and for saving the battery, the meter's time slot for receiving data is open only for a very short time after it has sent a telegram. The other side has then to respond within this very short time to keep the receiver active, otherwise it will be switched off again.

 The devices of solvimus GmbH are intended for unidirectional operation and are therefore only used to receive meter data.

6.3 Configuration of the interface on the web-based front end

The parameter **wM-Bus mode** in the **Configuration** tab activates the wM-Bus interface and defines the fundamental functionality:

- *T-Mode*
- *S-Mode*
- *C-Mode*
- *C/T-Mode*

6.4 Troubleshooting the wM-Bus

6.4.1 wM-Bus meters are not found

Please make sure that the wM-Bus interface is configured for T-, C-, C/T- or S-Mode according to the configuration of the meter. Set it correctly by using the parameter **wM-Bus mode** on the web-based front end in the **Configuration** tab (see Section 4.4).

Test the connectivity at a short distance. Position the meter at a distance of about 1 m from the device for a connectivity test.

Check the internal configuration of the meter (e. g. transmission mode, transmission interval). Check the antenna connection and the position of the antenna.

Check whether the parameter **wM-Bus listen** in the **Configuration** tab is active. If not, no new meters are added to the list.

If another wM-Bus meter is available, you can use this meter for the communication test, possibly with a different communication mode. This helps to identify the source of failure.

Please activate the raw data log using the parameter **Raw data log** in the **Configuration** tab. The communication process can be analyzed very well using this raw data log.

If errors could not be eliminated, please contact our customer support (see Chapter 9).

6.4.2 wM-Bus meters are found, but do not show any data

In most cases, this happens when the transmitted meter data is encrypted. Please check whether encryption is active in the meter and whether the entered key is correct. For entering the key, navigate to the **Meter** tab and enter the correct key there (column *Encryption key*, see Section 4.3).

If errors could not be eliminated, please contact our customer support (see Chapter 9).

7 Reporting of metering data

7.1 General information

Regarding the transmission of metering data to third-party systems such as meter data management, energy management or monitoring systems, a fundamental distinction is made between actively sending data, the data push, and data is getting fetched, the data pull.



Using the client-server model, in the case of data push the device from solvimus GmbH is the client and the third-party system is the server. In the case of the data pull, the device from solvimus GmbH is the server and the third-party system is the client. The client always establishes the connection and controls the data transmission. The server answers the requests and executes the commands of the client.

This chapter describes the data push, which can be configured on the data concentrators of solvimus GmbH in the **Server** tab.

The data pull is described separately in Section 2.7.

7.2 Saving meter data for reporting

The tab **Server** (see Section 4.6) permits the parameterization of the provision of data to third-party systems. The parameters such as cycle time, data format, mode and others can be set for this report in the **Server** tab (see Section 4.6).

-  The data is transferred to the internal data structures immediately after readout. An internal storage (e. g. for later forwarding) is not available.
-  Only activated values (column *Active* in the **Meter** tab) are reported. Other values are not available later.

7.3 General settings

Each instance has a parameter set. This can be configured on the web-based front end in the **Server** tab. Some parameters are always to be configured, others depend on the set mode.

The following parameters are available and have to be configured for each instance:

- **Report mode:** Sets the operating mode of the respective instance or deactivates it (see also Section 4.6).
- **Report format:** Sets the data format used for the transmission of the respective instance (see also Section 4.6).
- **Report cycle mode:** Format for specifying the report cycle of the respective instance (see also Section 4.6)
- **Report cycle:** Report cycle of the respective instance (see also Section 4.6)
- **Report cycle date (local):** First report day of the respective instance in case of daily to yearly specification of the report cycle, depending on the interval format the entered month is used, the year is not relevant (see also Section 4.6)
- **Report cycle time (local):** Report time of the respective instance for daily to annual specification of the report cycle (see also Section 4.6)

7.4 Defined data and file formats

The devices from solvimus GmbH are offering some defined data formats.

7.4.1 XML format

Several XML formats are available for reporting data. XML is a data stream using so-called tags or markups (entries/elements and attributes) for presenting hierarchically structured data. This data is usually in plain text and therefore readable by both humans and machines.

The XML format is specified as follows:

| Entry | Attribute | Description |
|-----------|---------------|--|
| interface | | Contains a complete packet with one or more muc entries. |
| | MESSAGE_TYPE | Specifies the type/version of the packet: e. g. 1 |
| muc | | Contains the data for one device with corresponding meter entries. |
| | MUC_ID | Hexadecimal notation of the serial number of the device (corresponds to the serial number/MAC address on the web-based front end in the General tab). |
| | VERSION | Protocol version |
| | TIMESTAMP | UNIX time (UTC) at the instant when sending the report |
| meter | | Contains the data for one meter with corresponding data entries. |
| | INTERFACE | Interface of the meter, as number (up to XML-8) or as text (from XML-9 onwards) 1: S0 2: M-Bus 5: wM-Bus 6: DLDERS 10: System 11: Modbus |
| | METER_ID | Serial number of the meter |
| | USER | User-specific description of the meter (column User label in Meter tab) |
| | MAN | Manufacturer code of the meter |
| | VER | Version number of the meter |
| | MED | Medium of the meter, see second column in Table 28 |
| | MED_ID | Medium ID of the meter, see first column in Table 28 |
| | | Contains one or more meter values of the same type in the respective entry items. The values are specified via the attributes. |
| data | OBIS_ID | OBIS code according to OBIS specification, configured via the web-based front end (column OBIS-ID in Meter tab). In version XML-8, the raw DIF/DIFE/VIF/VIFE fields coming from M-Bus/wM-Bus for that meter value are reported here. |
| | DESCRIPTION | See second column in Table 29 |
| | MEDIUM | Medium of the meter, see second column in Table 28 |
| | UNIT | See second column in Table 30, energy values in Wh are converted to kWh |
| | SCALE | Signed scaling factor (scientific notation): (scale of the meter) · (User Scale) |
| | DIF | DIF/DIFE fields from the M-Bus/wM-Bus raw data, in hexadecimal byte notation |
| | VIF | VIF/VIFE fields from the M-Bus/wM-Bus raw data, in hexadecimal byte notation |
| | USER | User-specific description of the meter value (column User label in Meter tab) |
| | SUBUNIT | Logical subunit within the meter. It can be set e. g. from the Subunit field of the M-Bus DIF. |
| | VALUETYPE | From the M-Bus DIF function field. Range: INSTANTANEOUS, MAXIMUM, MINIMUM, ERRORSTATE |
| | TARIFF | Tariff number |
| | STORAGENUMBER | M-Bus storage number |
| | INDEX | Index of the value, assigned by the software. It is not modified by deactivating or activating of values. It can be modified by deleting or creating values at the meter. |
| | | Data entry consisting of a parameter timestamp (T) and a parameter value (VAL) |
| entry | | |
| param | | Contains a parameter item. |
| | NAME="T" | The associated parameter item represents the UNIX time (UTC) at the instant of the measurement, if transmitted by the meter together with the measured value. |
| | NAME="T_MUC" | The associated parameter item represents the system time of the device at the time of data reception as UNIX time (UTC). |
| | NAME="VAL" | The associated parameter item represents the received value of the meter value specified in data. |

Table 21: Format of XML data

The following table illustrates the different protocol versions:

| Entry | Attribute | XML-8 | XML-10 |
|-----------|--------------|-----------|--------|
| interface | | x | x |
| | MESSAGE_TYPE | x | x |
| muc | | x | x |
| | MUC_ID | x | x |
| | VERSION | 1F9 | 10 |
| | TIMESTAMP | x | x |
| meter | | x | x |
| | INTERFACE | Numerical | Text |
| | METER_ID | x | x |

Continued from previous page

Table 22 – Continued from previous page

| Entry | Attribute | XML-8 | XML-10 |
|-------|---------------|----------|--------|
| | USER | x | x |
| | MAN | x | x |
| | VER | x | x |
| | MED | x | x |
| | MED_ID | | x |
| data | | x | x |
| | OBIS_ID | Raw data | x |
| | DESCRIPTION | x | x |
| | MEDIUM | x | |
| | UNIT | x | x |
| | SCALE | x | x |
| | VIF | | x |
| | DIF | | x |
| | USER | x | x |
| | SUBUNIT | | x |
| | VALUETYPE | | x |
| | TARIFF | | x |
| | STORAGENUMBER | | x |
| | INDEX | | x |
| entry | | x | x |
| param | | x | x |
| | NAME="T" | x | x |
| | NAME="T_MUC" | x | x |
| | NAME="VAL" | x | x |

Table 22: Data in different XML versions

A sample XML packet in version XML-8 looks like this:

```
<?xml version="1.0" encoding="UTF-8"?>
<interface MESSAGE_TYPE="1">
  <muc MUC_ID="6891d0806c4c" VERSION="1F9" TIMESTAMP="592">
    <meter METER_ID="01013362" INTERFACE="2" MAN="ZRI" VER="136" MED="Water">
      <data DESCRIPTION="Fabrication" UNIT="None" SCALE="1" MEDIUM="Water" OBIS_ID="0C 78">
        <entry>
          <param NAME="T_MUC">586</param>
          <param NAME="VAL">33013362</param>
        </entry>
      </data>
      <data DESCRIPTION="Volume" UNIT="m^3" SCALE="0.001" MEDIUM="Water" OBIS_ID="04 13">
        <entry>
          <param NAME="T_MUC">586</param>
          <param NAME="VAL">3611318</param>
        </entry>
      </data>
    </meter>
  </muc>
</interface>
```

7.4.2 CSV format

Several CSV formats are available for transmission of raw frames. CSV is a table-like file format which uses a character, solvimus GmbH uses a semicolon „;“ (in **CSV-10** a comma), for separating numerical values and texts (columns) from each other. This allows easy processing or viewing e. g. in Excel.

The first line in the file (in all protocol versions except **CSV-0** and **CSV-1**) specifies the column heading. The following lines contain the data of the meters and its meter values at a particular readout time.

The CSV data has the following format:

| Column heading | Description |
|-------------------------------|--|
| Information related to meters | |
| Index | Indexes the different meters within a CSV file |

Continued on next page

Table 23 – Continued from previous page

| Column heading | Description |
|--|---|
| Timestamp | Unix timestamp (UTC) or readable time of the device at instant of readout |
| Deviceld | ID of the meter, consisting of manufacturer code, serial number, version number and medium type |
| Link | Primary address of the meter for M-Bus or reception quality (RSSI, in steps of -0.5 dBm) for wM-Bus |
| User | User-specific description of the meter (column User label in <i>Meter</i> tab) |
| METER_ADDRESS | ID of the meter, composed of manufacturer code, serial number, version number and media type |
| READING_DATE | Unix timestamp (UTC) or readable time of the device at instant of readout |
| RAW_TELEGRAM | Telegram |
| Information related to meter values | |
| IndexX | Indexes the different meter values of a meter |
| ValueX | Meter value |
| ScaleX | Signed scaling factor (scientific notation): (scale of the meter) · (User Scale) |
| UnitX | See second column in Table 30 |
| DescriptionX | See second column in Table 29 |
| UserX | User-specific description of the meter value (column User label in <i>Meter</i> tab) |
| TimestampX | The timestamp transmitted by the meter (UNIX timestamp or readable format), or 0 if not available |
| ObisIdX | OBIS-ID (column OBIS-ID in <i>Meter</i> tab) |

Table 23: CSV format

The first columns of each line contain data of the meter, including the meter identification (address) and the time at which the data was read out. The other columns are added dynamically according to the configured meters and number of meter values, whereby the meter values are inserted by counting from 0 (e. g. Value0).

The following table illustrates the different protocol versions:

| Column | CSV-0 | CSV-1 | CSV-3 | CSV-4 | CSV-5 | CSV-6 | CSV-9 | CSV-10 |
|---------------|-------|-------|-------|-------|-------|-------|-------|--------|
| Index | | | | | | x | x | |
| Timestamp | Unix | Unix | Unix | Unix | Unix | Unix | Text | |
| Deviceld | x | x | x | x | x | x | x | |
| Link | | | | x | x | x | x | |
| User | | | | | x | x | x | |
| METER_ADDRESS | | | | | | | | x |
| READING_DATE | | | | | | | | x |
| RAW_TELEGRAM | | | | | | | | x |
| IndexX | | | | | | x | x | |
| ValueX | x | x | x | x | x | x | x* | |
| ScaleX | x | x | x | x | x | x | | |
| UnitX | x | x | x | x | x | x | x | |
| DescriptionX | x | x | x | x | x | x | x | |
| UserX | | | x | x | x | x | x | |
| TimestampX | | | Unix | Unix | Unix | Unix | Text | |
| ObisIdX | | x | x | x | x | x | x | |

* (meter value) · (scale of the meter) · (User Scale)

Table 24: Data in different CSV versions

A sample CSV file in version **CSV-3** is shown in the following figure:

Figure 27: Excerpt of a CSV file

METER_ADDRESS, READING_DATE, RAW_TELEGRAM
15686402,13:45:56 23/07/2021,4544B4090264681509077A3D2000000C1342010000F1B2C16870111201623
07210E00000E00000E00000E00000E00000E00000E00000E00000E00000E00000E00000E000000
00000048,13:46:54 23/07/2021,1E44B05C48000000011B7AA20000002F2F0A66310202FD971D00002F2F2F2F

Two JSON formats are available for the reports. JSON is a compact, serialized data stream for representing structured data. This data is usually readable by both humans and machines and separated by delimiters.

Continued on next page

Table 25 – Continued from previous page

| Object | Property | Data type | Description |
|--------|-----------------|-----------|---|
| | SUBUNIT * | Integer | Logical subunit within the meter. It can be set e. g. from the Subunit field of the M-Bus DIF. |
| | VALUETYPE * | String | From the M-Bus DIF function field. Range: INSTANTANEOUS, MAXIMUM, MINIMUM, ERRORSTATE |
| | TARIFF * | Integer | Tariff number |
| | STORAGENUMBER * | Integer | M-Bus storage number |
| | INDEX * | Integer | Index of the value, assigned by the software. It is not modified by deactivating or activating of values. It can be modified by deleting or creating values at the meter. |
| entry | | Object | Data entry consisting of a parameter timestamp (T) and a parameter value (VAL) |
| | T_MUC | Integer | UNIX time (UTC) of the device at the instant of data reception |
| | T | Integer | UNIX time (UTC) at the instant of the measurement, if transmitted by the meter together with the measured value |
| | VAL | String | Value of the meter value specified in data |

* Only for JSON-2

Table 25: Format of the JSON data

A sample JSON-1 packet looks like this (line feeds are inserted for better illustration):

```
{
  "muc": {
    "MUC_ID": "6891d0800e62",
    "VERSION": "1",
    "TIMESTAMP": 1601297784,
    "meter": [
      {
        "METER_ID": "00000001",
        "INTERFACE": "Mbus",
        "MAN": "SIE",
        "VER": 21,
        "MED": "Electricity",
        "MED_ID": 2,
        "USER": "metering1",
        "data": [
          {
            "DESCRIPTION": "Energy",
            "UNIT": "kWh",
            "SCALE": 0.001,
            "OBIS_ID": "1-0:1.8.0*255",
            "USER": "energy3",
            "DIF": "04",
            "VIF": "03",
            "entry": [
              {
                "T_MUC": 1601297679,
                "VAL": "537980"
              },
              {
                "T_MUC": 1601297761,
                "VAL": "537980"
              },
              {
                "T_MUC": 1601297765,
                "VAL": "537980"
              },
              {
                "T_MUC": 1601297770,
                "VAL": "537980"
              }
            ]
          },
          {
            "METER_ID": "00094824",
            "INTERFACE": "Mbus",
            "MAN": "BEC",
            "VER": 32,
            "MED": "Electricity",
            "MED_ID": 2,
            "data": [
              {
                "DESCRIPTION": "Energy",
                "UNIT": "kWh",
                "SCALE": 0.01,
                "DIF": "0E",
                "VIF": "84 00",
                "entry": [
                  {
                    "T_MUC": 1601297679,
                    "VAL": "2887897"
                  },
                  {
                    "T_MUC": 1601297761,
                    "VAL": "2887897"
                  },
                  {
                    "T_MUC": 1601297765,
                    "VAL": "2887897"
                  },
                  {
                    "T_MUC": 1601297770,
                    "VAL": "2887897"
                  }
                ]
              },
              {
                "DESCRIPTION": "Power",
                "UNIT": "W",
                "SCALE": 0.01,
                "DIF": "04",
                "VIF": "A9 00",
                "entry": [
                  {
                    "T_MUC": 1601297679,
                    "VAL": "382207"
                  },
                  {
                    "T_MUC": 1601297761,
                    "VAL": "382207"
                  },
                  {
                    "T_MUC": 1601297765,
                    "VAL": "382207"
                  },
                  {
                    "T_MUC": 1601297770,
                    "VAL": "382207"
                  }
                ]
              }
            ]
          }
        ]
      }
    ]
  }
}
```

7.5 Reporting data via TCP

A common communication method for transferring data is using TCP packets and their data container. The data is thus sent as a data stream to the remote station, where it is gathered and processed.

Using TCP, the data is transmitted unencrypted. If encryption is necessary, the data should be sent via TLS (see Section 7.6).

Since the systems for the data processing are usually using databases or similar things, data formats which can be processed automatically, such as XML or JSON, are preferred here. But any data format can be transferred.

The parameters **Report address**, **Report port** and **Report directory** have to be set according to the destination. An empty path specified in **Report directory** generates a TCP data stream, a non-empty path generates an HTTP data stream (e. g. `/`, `/upload`).

Configuration of server connection

| | |
|-----------------------------|-------------------------|
| Report instance: | 2 - TCP - 192.168.2.228 |
| Report mode: | TCP |
| Report format: | XML-9 |
| Report cycle mode: | Minute |
| Report cycle: | 15 |
| Report cycle date (local): | 01.01.2020 |
| Report cycle time (local): | 00:00 |
| Report address: | 192.168.2.228 |
| Report port: | 8 086 |
| Report directory: | |
| Report username: | |
| Report password: | **** |
| Report source address: | |
| Report destination address: | |
| Report user parameter 1: | |
| Report user parameter 2: | |
| Report user parameter 3: | |

Figure 28: Sample configuration for reporting XML data via TCP every 15 minutes

7.6 Reporting data via TLS

As a rule, transmitting data via an unencrypted TCP connection (see Section 7.5) is not recommended for commercial or industrial applications. Encryption is common here.

Using TLS, the TCP data stream is asymmetrically encrypted. Each participant has both a private key known only to him and a public key known to everyone. Data that is exchanged gets encrypted with the public key of the other participant. The decryption is then performed using the secret private key on the recipient side.

Configuration of server connection

| | |
|-----------------------------|---------------------------------|
| Report instance: | 1 - TLS - https://192.168.2.228 |
| Report mode: | TLS |
| Report format: | XML-8 |
| Report cycle mode: | Hour |
| Report cycle: | 1 |
| Report cycle date (local): | 01.01.2020 |
| Report cycle time (local): | 00:00 |
| Report address: | https://192.168.2.228 |
| Report port: | 443 |
| Report directory: | /upload.php |
| Report username: | |
| Report password: | *** |
| Report source address: | |
| Report destination address: | |
| Report user parameter 1: | |
| Report user parameter 2: | |
| Report user parameter 3: | |

Figure 29: Sample configuration for reporting XML data via TLS every hour

TLS also offers mutual authenticity checks of client and server by means of signed certificates. This provides a very high level of security. A distinction is made between server-side authentication and client-side authentication, depending on which side is authenticating. The products from solvimus GmbH are supporting both variants, also in combination.

- ✔ The devices from solvimus GmbH are using certificates in the *PEM* format (RFC 7468).

In the case of server-side authentication, the device from solvimus GmbH checks if the server is trustworthy. This requires an installed certificate (public key) issued by the certification authority to be relied upon, and who has signed the certificate of the server.

- ✔ Unless otherwise specified and available, the devices are using *cacert.pem* for checking the authenticity of the server (RFC 4945).

In the case of client-side authentication, the client has to authenticate itself. In the case of data concentrators and gateways this means the device itself. This requires an issued certificate and a secret private key.

- ✔ Unless otherwise specified and available, the devices are using *clcert.pem* as the certificate of the device (RFC 5280).
- ✔ Unless otherwise specified and available, the devices are using *clikey.pem* as the private key of the device (RFC 5958).

The certificates can be uploaded via the import function in the tab **Service** (see Section 4.10.2). The files can be uploaded individually or as *.tar-archives.

For using individual certificates for each server instance or if the naming or path has to be different, the file *chip.ini* allows to enter other file names and paths manually (see also Section 8.2).

The following parameters are used for assigning to the report in the file *chip.ini* in the section *[REPORT_x]*:

- CA_FILE: the public key of the certification authority matching the server certificate, e. g.:
CA_FILE=src_instance1.pem
- CERT_FILE: the certificate of the device for the respective report, e. g.: CERT_FILE=dcu.pem
- KEY_FILE: the private key matching the certificate of the device, e. g.: KEY_FILE=key.pem

7.7 Reporting data via MQTT

MQTT is a widespread standard in cloud communication, especially for sending data to a cloud system. It is an open network protocol which can be used in the M2M communication in spite of its potentially large delays and networks not being permanently available. The TCP ports 1883 and 8883 are reserved for MQTT, the latter serving the encrypted communication via the TLS protocol.

MQTT differentiates between:

- Publisher: Device or service that sends the data, e. g. a sensor or a data concentrator.
- Subscriber: Device or service that processes the data, e. g. a visualization or a billing software.
- Broker: Central data hub for MQTT, it also manages the network and ensures robustness.

MQTT uses so-called topics to classify messages hierarchically. This can be compared to specifying a path on the file system. The publisher sends data of these topics to the broker. This then distributes the data to the subscribers.

Certificates must be provided on the device for the encrypted connection via port 8883. Background information can be found in Section 7.6. Please ask your administrator in this case.

- ✔ Unencrypted MQTT requires the scheme *mqtt://* at the beginning of the server address.

7.7.1 Example Azure cloud

For connecting to an Azure cloud, the parameters need to be set as follows:

- **Report address:** Internet address of the Azure cloud server
- **Report directory:** Device ID and topic for the Azure cloud
- **Report user name:** User name for the Azure cloud, usually consisting of internet address, device name and API version
- **Report password:** Password for the Azure cloud, usually a composition of access key, signature and expiration date

The following example should clarify the parameters:

- **Report address:** SolvimusHub.azure-devices.net
- **Report directory:** devices/MUC063C/messages/events
- **Report user name:** SolvimusHub.azure-devices.net/MUC063C/?api-version=2018-06-30
- **Report password:** SharedAccessSignature sr=SolvimusHub.azure-devices.net%2fdevices%2fMUC063C&sig=rQXaVuN%2bjWqh0vVr9E6ybo7VbMBQ4QQN0idzMtoqI2g%3d&se=1639260907

Configuration of server connection

| | |
|-----------------------------|--|
| Report instance: | 2 - MQTT - SolvimusHub.azure-devices.net |
| Report mode: | MQTT |
| Report format: | JSON |
| Report cycle mode: | Minute |
| Report cycle: | 15 |
| Report cycle date (local): | 01.01.2020 |
| Report cycle time (local): | 00:00 |
| Report address: | SolvimusHub.azure-devices.net |
| Report port: | 8 883 |
| Report directory: | devices/MUC063C/messages/eve |
| Report username: | SolvimusHub.azure-devices.net/M |
| Report password: | |
| Report source address: | |
| Report destination address: | |
| Report user parameter 1: | |
| Report user parameter 2: | |
| Report user parameter 3: | |

Figure 30: Sample configuration of a report to the Azure cloud

7.7.2 Example AWS cloud

For connecting to an AWS cloud, the parameters need to be set as follows:

- **Report address:** Internet address of the AWS cloud server
- **Report directory:** User name and topic for the AWS cloud
- **Report user name:** User name for the AWS cloud
- **Report password:** Password for the AWS cloud

The following example should clarify the parameters:

- **Report address:** b-fbf31b71-1234-5678-a052-3b5a4fafabcd-1.mq.eu-central-1.amazonaws.com
- **Report directory:** demo201909/testing
- **Report user name:** demo201909
- **Report password:** YXcajMTbZ7WUBzrsst

Configuration of server connection

| | |
|-----------------------------|---|
| Report instance: | 2 - MQTT - b-fbf31b71-1234-5678-a052-3b5a4fafabcd-1.mq.eu-central-1.amazonaws.com ▼ |
| Report mode: | MQTT ▼ |
| Report format: | JSON ▼ |
| Report cycle mode: | Minute ▼ |
| Report cycle: | 15 ▼ |
| Report cycle date (local): | 01.01.2020 ▼ |
| Report cycle time (local): | 00:00 ▼ |
| Report address: | b-fbf31b71-1234-5678-a052-3b5a ▼ |
| Report port: | 8 883 ▼ |
| Report directory: | demo201909/testing |
| Report username: | demo201909 |
| Report password: | ***** |
| Report source address: | |
| Report destination address: | |
| Report user parameter 1: | |
| Report user parameter 2: | |
| Report user parameter 3: | |

Figure 31: Sample configuration of a report to the AWS cloud

7.8 Troubleshooting the report

Troubleshooting the transfer of metering data is very complex. Typically, connectivity or authentication/encryption are the issues here. Indications of the reason or of the failure can be found in the **Log** tab.

Please check whether a firewall blocks the data transmission or whether the routing is configured accordingly. Please ask your administrator in this case.

In the case of TLS encryption, please check whether all necessary certificates are available, especially the CA certificate for the remote station.

Please check the correct setting of **Report username** and **Report password** as well as **Report address**, **Report port** and **Report directory** of the respective instance.

If errors could not be eliminated, please contact our customer support (see Chapter 9).

7.9 Retry of a readout

The default behaviour in case of a failed report is as follows:

- If a report fails, e. g. because there is no connection to internet, it will be resent after 1/10 of **Report cycle time (local)** (see Table 13) or at least 10 minutes. This is reiterated till the report is sent successfully.
- For reports with a time interval according to **Report cycle mode** (see Table 13): The time interval of the report is not modified for the retry. If the connection is perturbed for a longer period, so that another report would have to be sent, it will be queued. It will be transmitted as soon as the original report could be sent. Thus, several reports can be sent consecutively.
- For reports according to *On Readout* for **Report cycle mode** (see Table 13): If several readouts pile up during the perturbation, the time period of the report will be extended. For repeated transmission attempts, the data of the new readouts will be contained additionally in the report.

The parameters *RETRY_INTERVAL*, *MIN_SEND_INTERVAL* and *MAX_BACKLOG* in the device configuration file *chip.ini* (see Section 8.2) permit user-specific settings.





8 Advanced configuration options

8.1 Update

The firmware can be updated conveniently via the web interface (see Section 4.10.4).

8.2 Device configuration file chip.ini

The file *chip.ini* contains the general system parameters and is therefore the central device configuration file. The parameters are grouped into different sections. If the parameters are not configured in *chip.ini*, the default values are used.

-  The device needs to be rebooted after changing the file *chip.ini* manually for taking effect. Reboot can be triggered via the web-based front end using the button **Reboot system** in the **Service** tab or via the command line.
-  Manual changes are permanently stored on the flash not instantly, but after a few minutes. As a result, changes are possibly lost if the device is rebooted by switching the power supply off and on.
-  A range „0, 1“ without further explication means: 0 = inactive/no, and 1 = active/yes.
-  The file *chip.ini* can be transferred to other devices via FTPS. Some settings like the network configuration (e. g. different IP address) needs to be taken into account.

| Parameter | Description | Range | Standard |
|------------------------|---|--|--|
| Group [IP] | | | |
| ADDRESS | IP address of the device | 0.0.0.0-255.255.255.255 | 192.168.1.101 (explicit) |
| DHCP | Activation of the DHCP client | 0, 1 | 0 (explicit) |
| DHCP_HOSTNAME | Host name to log on to the DHCP server | Text, max. 255 characters, %SERIAL%: MAC address of the device | Name of the device from group [DEVICE] |
| GATEWAY | IP address of the gateway | 0.0.0.0-255.255.255.255 | 192.168.1.254 (explicit) |
| NETMASK | Subnet mask of the device | 0.0.0.0-255.255.255.255 | 255.255.255.0 (explicit) |
| Group [DEVICE] | | | |
| NAME | Name of the device in the tool Netdiscover | Text, max. 50 characters | Product name (explicit) |
| TIMEZONE | Time zone of the device | Text, max. 255 characters | Universal, corresponds to GMT |
| Group [DNS] | | | |
| NAME_SERVER1 | IP address of the primary DNS server, IP or host name | Text, max. 255 characters | Not set |
| NAME_SERVER2 | IP address of the secondary DNS server, IP or host name | Text, max. 255 characters | Not set |
| Group [VPN] | | | |
| CONFIGFILE | Path to the client configuration file for OpenVPN | Text, max. 255 characters | vpn/config.ovpn |
| ENABLE | Activation of the OpenVPN client | 0, 1 | 0 |
| Group [WEB] | | | |
| CERT_COMMON_NAME | The fully qualified domain name | Text, max. 255 characters | Not set |
| CERT_COUNTRY | Country code | Text, max. 255 characters | Not set |
| CERT_LOCATION | Location/city | Text, max. 255 characters | Not set |
| CERT_ORGANISATION | Legal name of the organisation | Text, max. 255 characters | Not set |
| CERT_ORGANISATION_UNIT | Unit/department | Text, max. 255 characters | Not set |
| CERT_STATE | State or region | Text, max. 255 characters | Not set |
| HTTP_ENABLE | Activation of the HTTP server | 0, 1 | 0 |
| HTTPS_ENABLE | Activation of the HTTPS server | 0, 1 | 1 |

Continued on next page

Table 26 – Continued from previous page

| Parameter | Description | Range | Standard |
|--------------------------|---|---------------------------|------------------------|
| HTTP_PORT | Network port of the HTTP server | 0-65535 | 80 |
| HTTPS_PORT | Network port of the HTTPS server | 0-65535 | 443 |
| Group [FTP] | | | |
| CERT_COMMON_NAME | The fully qualified domain name | Text, max. 255 characters | Not set |
| CERT_COUNTRY | Country code | Text, max. 255 characters | Not set |
| CERT_LOCATION | Location/city | Text, max. 255 characters | Not set |
| CERT_ORGANISATION | Legal name of the organisation | Text, max. 255 characters | Not set |
| CERT_ORGANISATION_UNIT | Unit/department | Text, max. 255 characters | Not set |
| CERT_STATE | State or region | Text, max. 255 characters | Not set |
| ENABLE | Activation of the FTP server | 0, 1 | 1 |
| Group [SSH] | | | |
| ENABLE | Activation of the SSH server | 0, 1 | 1 |
| Group [UDPCFG] | | | |
| ENABLE | Activation of the UDP-based search and configuration protocol | 0, 1 | 1 |
| IPCFG_PASSWORD | Password for the modification of the IP address via the UDP configuration protocol | Text, max. 255 characters | Not set |
| Group [ICMP] | | | |
| ENABLE_ECHO | Activation of the ICMP/Ping echo service | 0, 1 | 1 |
| Group [SOLVIMUS] | | | |
| AUTOUPDATE_URL | URL of the update server including path to the main directory of the update information and protocol | Text, max. 255 characters | Standard update server |
| AUTOUPDATE_TIME | Time at which the update information is downloaded (in seconds since begin of the day, UTC) | | 10800 |
| AUTOUPDATE_TIMESPAN | Time span in seconds after AUTOUPDATE_TIME in which the download of the update information is randomly distributed | | 7200 |
| AUTOUPDATE_MODE | Mode for the update function: OFF: updates are not searched, DOWNLOAD_INFO: the update information is refreshed, the download and the installation of the update must be confirmed in the web interface | OFF, DOWNLOAD_INFO | DOWNLOAD_INFO |
| BACNET_BBMD | IP of the BACnet BBMD (BACnet Broadcast Management Device) | Text, max. 255 characters | Not set |
| BACNET_CONFIGURE_NETWORK | Activation of a BACnet-specific network configuration (additional IP address) | 0, 1 | 0 |
| BACNET_DEVICEDESCRIPTION | Description property of the device object | Text, max. 200 characters | Not set |
| BACNET_DEVICEID | BACnet device ID | 1-4294967295 | 1 |
| BACNET_DEVICENAME | BACnet device name | Text, max. 255 characters | Not set |
| BACNET_ENABLE | Activation of the BACnet communication | 0, 1 | 0 |
| BACNET_IP | BACnet IP (system configuration will be used if not set) | Text, max. 255 characters | Not set |
| BACNET_LOCATION | BACnet location information | Text, max. 255 characters | metering |
| BACNET_NETMASK | BACnet Network mask (system configuration will be used if not set) | Text, max. 255 characters | Not set |
| BACNET_PORT | BACnet network port | 0-65535 | 47808 |
| DLDEERS_ADDRESS_DISABLE | DLDE request with meter serial number (=0) or wildcard request (=1). In the latter case only 1 meter is permitted. | 0, 1 | 0 |

Continued on next page

Table 26 – Continued from previous page

| Parameter | Description | Range | Standard |
|--------------------------------------|--|---|--------------|
| DLDE_RS_BAUDRATE | Baud rate for the serial DLDE communication | 300, 600, 1200, 1800, 2400, 4800, 9600, 19200, 38400, 57600, 115200, 230400, 460800 | 9600 |
| DLDE_RS_DATABITS | Data bits for the serial DLDE communication | 7, 8 | 7 |
| DLDE_RS_DEVPATH | Linux path for the serial DLDE communication | Text, max. 255 characters | Not set |
| DLDE_RS_ENABLE | Activation of the serial DLDE interface | 0, 1 | 0 |
| DLDE_RS_FIRSTTIMEOUT | Request mode: timeout for initial reception of data from meter. Push mode: time without registration of data (Wait idle, in ms) | 0-65535 | 3000 |
| DLDE_RS_FIXEDLAYOUT | | 0, 1 | 0 |
| DLDE_RS_FLOWCONTROL | Handshake for the serial DLDE communication: 0: none, 1: XON/XOFF when sending, 2: RTS/CTS, 8: XON/XOFF when receiving, 9: XON/XOFF when sending and receiving | 0, 1, 2, 8, 9 | 0 |
| DLDE_RS_FULLTIMEOUT | Maximum timeout for reading a meter (in ms) | 0-65535 | 30000 |
| DLDE_RS_IDLETIMEOUT | Idle time for detection of the end of communication (in ms) | 0-65535 | 100 |
| DLDE_RS_LOADPROFILE_MAXRDAYS | | 0-65535 | 366 |
| DLDE_RS_LOADPROFILE_SKIPINVALIDENTRY | | 0, 1 | 0 |
| DLDE_RS_MODE | Communication mode for the serial DLDE interface | REQUEST, REQUEST_ECHO, PUSH | REQUEST_ECHO |
| DLDE_RS_PARITY | DLDE parity: 0: none, 1: odd, 2: even, 3: mark, 4: space | 0-4 | 2 |
| DLDE_RS_PARSEOBISHEXADECIMAL | Decodes the OBIS codes in hexadecimal form (FF instead of 255) | 0, 1 | 0 |
| DLDE_RS_RAWLOG_ENABLE | Activating the logging of raw data | 0, 1 | 0 |
| DLDE_RS_RS485ENABLE | Activation of the RS-485 interface for the DLDE communication | 0, 1 | 1 |
| DLDE_RS_SMLENABLE | Activation of processing SML protocol data | 0, 1 | 0 |
| DLDE_RS_STOPBITS | Stop bits for the serial DLDE interface | 1, 2 | 1 |
| DLDE_RS_TRANSPARENT | Activation of the transparent transmission of the serial DLDE interface to a network port: NONE: transmission deactivated, TCP: transmission of a TCP port, UDP: transmission to a UDP port | NONE, TCP, UDP | NONE |
| DLDE_RS_TRANSPARENT_PORT | Network port for the transparent transmission via TCP or UDP | 0-65535 | 0 |
| DLDE_RS_FASTRESCAN_TIME | Cycle time for updating the temporary meter list of received wM-Bus meters (in s) | 1-4294967295 | 60 |
| DLDE_RS_I2C_DEBUGOUT | Activation of raw data output for the internal I2C communication in the system log | 0, 1 | 0 |
| DLDE_RS_MBMSTMETER_BAUDRATE | Baud rate for the serial Modbus communication (Master RTU) | 300, 600, 1200, 1800, 2400, 4800, 9600, 19200, 38400, 57600, 115200, 230400, 460800 | 19200 |
| DLDE_RS_MBMSTMETER_DATABITS | Data bits for the serial Modbus communication (Master RTU) | 7, 8 | 8 |

Continued on next page

Table 26 – Continued from previous page

| Parameter | Description | Range | Standard |
|----------------------------------|---|---|----------|
| MBMSTMETER_ MAXRETRY | Number of retries for a Modbus request to the meter (Master RTU) | 0-255 | 3 |
| MBMSTMETER_PARITY | Parity of the serial Modbus communication (Master RTU): 0: none, 1: odd, 2: even, 3: mark, 4: space | 0-4 | 0 |
| MBMSTMETER_ STOPBITS | Stop bits for the serial Modbus communication (Master RTU) | 1, 2 | 1 |
| MBMSTMETER_ SERIALENABLE | Activation of the serial Modbus (Master RTU) | 0, 1 | 0 |
| MBMSTMETER_ SILENTINTERVAL | Timeout between two bytes in a data packet / a response (Master RTU, in ms) | 0-65535 | 20 |
| MBMSTMETER_ TCPCONNECTTIMEOUT | Timeout for a connection to a Modbus TCP meter (in ms) | 1-4294967295 | 5000 |
| MBMSTMETER_ TIMEOUT | Timeout for the response of the meter (Master RTU, in ms) | 0-65535 | 500 |
| MBUS_ALLOWINSECURE | Deactivates the authentication check when decrypting | 0, 1 | 0 |
| MBUS_BAUDRATE | Baud rate for the M-Bus communication | 300, 600, 1200, 1800, 2400, 4800, 9600, 19200, 38400, 57600, 115200, 230400, 460800; but only up to the upper maximum stated in Section 2.8.2, 'Meter interfaces' | 2400 |
| MBUS_DATABITS | Data bits for the M-Bus communication | 7, 8 | 8 |
| MBUS_DEVPATH | Linux path for the M-Bus interface | Text, max. 255 characters | Not set |
| MBUS_DISABLE DECRYPTION | Deactivation of decrypting the M-Bus packets (status field) | 0, 1 | 0 |
| MBUS_ENABLE | Activation of the M-Bus interface | 0, 1 | 1 |
| MBUS_FIRST FCBBIT_NEG | Begins reading the M-Bus meters with a specific FCB-bit value: 0: first FCB-bit set, 1: first FCB-bit not set | 0, 1 | 0 |
| MBUS_FIXEDLAYOUT | | 0, 1 | 0 |
| MBUS_FLOWCONTROL | Handshake for the M-Bus communication: 0: none, 1: XON/XOFF when sending, 2: RTS/CTS, 8: XON/XOFF when receiving, 9: XON/XOFF when sending and receiving | 0, 1, 2, 8, 9 | 0 |
| MBUS_FORCE | Compatibility mode for reading of faulty M-Bus meters, emulates correct ACK | 0-2 | 0 |
| MBUS_FREEZE STORAGEENUM | Storage number for Freeze meter data | 0-4294967295 | 0 |
| MBUS_FULLTIMEOUT | Maximum timeout for reading a meter (in ms) | 0-65535 | 10000 |
| MBUS_IDLETIMEOUT | Idle time for detection of the end of communication (in ms) | 0-65535 | 100 |
| MBUS_IGNORECRCFIELD | Compatibility mode for reading faulty M-Bus meters, disregards the CRC field | 0, 1 | 0 |
| MBUS_IGNORELENGTH FIELD | Compatibility mode for reading faulty M-Bus meters, disregards the length field | 0, 1 | 0 |
| MBUS_LOADPROFILE MANUFACTURER | Manufacturer code for identification of load profile meters, according to M-Bus standard: „EMH“=(0xA8 0x15) → 0x15A8=5544 | 0-65535 | 5544 |
| MBUS_LOADPROFILE MAXCOUNT | Number of load profile entries initially requested by the meter | 1-65535 | 65535 |

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Table 26 – Continued from previous page

| Parameter | Description | Range | Standard |
|------------------------------|--|--|---------------|
| MBUS_LOADPROFILE MODE | Activation of load profile readings for electricity meters via M-Bus | DISABLED, DIZH, DIZG, EMU, NZR | DISABLED |
| MBUS_MAXMULTIPAGE | Limits the number of Multipage requests | 0-255 | 3 |
| MBUS_MAXPRIMARY ADDRESS | Upper address for the M-Bus primary search | 0-250 | 250 |
| MBUS_MAXRETRY | Number of retries for an M-Bus or Multipage request | 0-255 | 3 |
| MBUS_MINPRIMARY ADDRESS | Lower address for the M-Bus primary search | 0-250 | 0 |
| MBUS_NOADDRESS VERIFY | Deactivation of the address verification in primary addressing | 0, 1 | 0 |
| MBUS_PARITY | Parity of the M-Bus communication: 0: none, 1: odd, 2: even, 3: mark, 4: space | 0-4 | 2 |
| MBUS_RAWLOGENABLE | Activating the logging of raw data | 0, 1 | 0 |
| MBUS_REQUESTMODE | Request mode | ALL, EXT, ONLY, FREEZE | ONLY |
| MBUS_RESETMODE | Reset Modes: 0: NKE after Select, 1: NKE before Select 2: No NKE 3: NKE at 0xFD and NKE at 0xFF before the communication 4: NKE at 0xFD, application reset at 0xFF and NKE at 0xFF before the communication | 0-4 | 0 |
| MBUS_RS485ENABLE | Activation of the RS-485 interface for the M-Bus communication | 0, 1 | 0 |
| MBUS_SCANMODE | Search algorithm for the M-Bus | PRIMARYSCAN, SECONDARYSCAN, SECONDARYSCAN ALLOC, SECONDARYSCAN REVERSE, SECONDARYSCAN ALLOCREVERSE | SECONDARYSCAN |
| MBUS_SECMASK MANUFACTURER | Predefined manufacturer ID for the secondary search | Precisely 4 characters, each 0-9/A-F | 0xFFFF |
| MBUS_SECMASK MEDIUM | Predefined medium ID for the secondary search | Precisely 2 characters, each 0-9/A-F | 0xFF |
| MBUS_SECMASKSERIAL | Secondary search for the meter serial number | Precisely 8 characters, each 0-9/A-F | 0xFFFFFFFF |
| MBUS_SECMASK VERSION | Predefined version number for the secondary search | Precisely 2 characters, each 0-9/A-F | 0xFF |
| MBUS_SELECTMASK | Ignoring of selected ranges, for these placeholders are used (setting via bit mask): +1: serial number +2: manufacturer +4: version field +8: medium | 0-15 | 14 |
| MBUS_SETTIMEPER DEVICE | In the default setting, the system time is sent by broadcast. If this parameter is set, a time configuration is done for each M-Bus meter. | 0, 1 | 0 |
| MBUS_SMLENABLE | Activation of processing SML protocol data | 0, 1 | 0 |
| MBUS_SOCPAGESELECT ENABLE | Activates Pageing according to the specification of the company Socomec | 0, 1 | 0 |
| MBUS_SOC MANUFACTURER | Manufacturer code for identification of meters with Socomec pageing, according to M-Bus standard: „SOC“=(0xE3 0x4D) → 0x4DE3=19939 | 0-65535 | 19939 |

Continued on next page

Table 26 – Continued from previous page

| Parameter | Description | Range | Standard |
|--------------------------------|--|---|----------|
| MBUS_SPXMETER CONVERT | Activation of manufacturer-specific decoding (manufacturer code SPX) | 0, 1 | 0 |
| MBUS_STOPBITS | Stop bits for the M-Bus communication | 1, 2 | 1 |
| MBUS_TIMEOUT | Timeout till first data are received from the meter (in ms) | 0-65535 | 2000 |
| MBUS_TRANSPARENT | Activation of the transparent transmission of the M-Bus interface to a network port or an M-Bus slave interface: NONE: transmission deactivated, MBUS: Master TCP: transmission to a TCP port, UDP: transmission to a UDP port, TCP_ONDEMAND: Master & Transparent/TCP | NONE, MASTER, TCP, UDP, TCP_ONDEMAND | NONE |
| MBUS_TRANSPARENT PORT | Network port for the transparent transmission via TCP or UDP | 0-65535 | 0 |
| MBUS_WAKEUPENABLE | Activation of the specific wakeup requests | 0, 1 | 0 |
| MBUSSLV_BAUDRATE | Baud rate for the M-Bus slave communication | 300, 600, 1200, 1800, 2400, 4800, 9600, 19200, 38400, 57600, 115200, 230400, 460800 | 2400 |
| MBUSSLV_DATABITS | Data bits for the M-Bus slave communication | 7, 8 | 8 |
| MBUSSLV_DEBUGOUT | Activation of the raw data output for the M-Bus slave communication in the system log | 0, 1 | 0 |
| MBUSSLV_DEVPATH | Linux path for the M-Bus slave interface | Text, max. 255 characters | Not set |
| MBUSSLV_FLOWCONTROL | Handshake for the M-Bus slave communication: 0: none, 1: XON/XOFF when sending, 2: RTS/CTS, 8: XON/XOFF when receiving, 9: XON/XOFF when sending and receiving | 0, 1, 2, 8, 9 | 0 |
| MBUSSLV_FULLTIMEOUT | Maximum timeout for the request of a meter (in ms) | 0-65535 | 10000 |
| MBUSSLV_IDLETIMEOUT | Idle time for detection of the end of communication (in ms) | 0-65535 | 100 |
| MBUSSLV_PARITY | Parity for the M-Bus slave communication: 0: none, 1: odd, 2: even, 3: mark, 4: space | 0-4 | 2 |
| MBUSSLV_RS485ENABLE | Activation of the RS-485 interface for the M-Bus slave communication | 0, 1 | 0 |
| MBUSSLV_STOPBITS | Stop bits for the M-Bus slave communication | 1, 2 | 1 |
| MBUSSLVMETER_MODE | Activation of the M-Bus slave interface: DEFAULT: product-specific activated, NONE: deactivated, TCP: activation via TCP port, UDP: activation via UDP port, MBUS: activation via the M-Bus slave interface | DEFAULT, NONE, TCP, UDP, MBUS | DEFAULT |
| MBUSSLVMETER_MULTIBLOCKDISABLE | Deactivation of the forwarding of several frames (multi block forwarding) for the M-Bus slave interface 0: forwarding activated 1: forwarding deactivated | 0, 1 | 0 |

Continued on next page

Table 26 – Continued from previous page

| Parameter | Description | Range | Standard |
|---|--|---|----------|
| MBUSSLVMETER_PORT | Network port for access to the M-Bus slave interface via TCP or UDP | 0-65535 | 5040 |
| MBUSSLVMETER_WMBUSALLOW ENCRYPTED | Activation of the transfer of encrypted wM-Bus meters via the M-Bus slave interface | 0, 1 | 0 |
| MBUSSLVMETER_WMBUSALLOW EXTENDEDHEADER | Activation of the transfer of specific wM-Bus header data (e. g. AFL/ELL) via the M-Bus slave interface | 0, 1 | 0 |
| MBUSSLVMETER_WMBUSALLOWOTHER | Activation of the transfer in spite of unknown wM-Bus header data via the M-Bus slave interface | 0, 1 | 0 |
| MBUSSLV2METER_MODE | Activation of the second M-Bus slave interface: NONE: deactivated, TCP: activation via a TCP port, UDP: activation via a UDP port | NONE, TCP, UDP | NONE |
| MBUSSLV2METER_MULTIBLOCKDISABLE | Deactivation of the forwarding of several frames (multi block forwarding) for the second M-Bus slave interface 0: forwarding activated 1: forwarding deactivated | 0, 1 | 0 |
| MBUSSLV2METER_PORT | Network port for access to the second M-Bus slave interface via TCP or UDP | 0-65535 | 5050 |
| MBUSSLV2METER_WMBUSALLOW ENCRYPTED | Activation of the transfer of encrypted wM-Bus meters via the second M-Bus slave interface | 0, 1 | 0 |
| MBUSSLV2METER_WMBUSALLOW EXTENDEDHEADER | Activation of the transfer of specific wM-Bus header data (e. g. AFL/ELL) via the second M-Bus slave interface | 0, 1 | 0 |
| MBUSSLV2METER_WMBUSALLOWOTHER | Activation of the transfer in spite of unknown wM-Bus header data via the second M-Bus slave interface | 0, 1 | 0 |
| METER_ADJUST TIMESTAMPS | | | 0 |
| METER_CYCLEMODE | Time unit for reading of meters | SECOND, MINUTE, HOUR, DAY, WEEK, MONTH, QUARTER, YEAR | SECOND |
| METER_CYCLE TIMESTAMP | Reference point in time (Unix timestamp) for readout cycles using DAY, WEEK, MONTH, QUARTER, YEAR | 0-4294967295 | 0 |
| METER_DELAY | Delay for reading of meter data according to the configured reading cycle (unit according to METER_CYCLEMODE) | 0-4294967295 | 0 |
| METER_PRESENT VALUEONLY | | | 0 |
| METER_MAXALLVALUE COUNT | Limitation of total meter data (0: no limitation) | 0-65535 | 0 |
| METER_MAXDEVICE COUNT | Limitation of the number of meters (0: no limitation) | 0-65535 | 500 |
| METER_MAXVALUE COUNT | Limitation of meter values per meter (0: no limitation) | 0-65535 | 25 |
| METER_OBISGEN | Automatic generation of OBIS codes for meter values from DIF/VIF codes when creating M-Bus and wM-Bus meters 0: off, 1: on | 0, 1 | 0 |
| METER_RETRYDIVIDER | Reduces the quantity of values read and used for reporting. Only values every METER_RETRYDIVIDER are retained for reporting. All read values are used for visualisation and for other interfaces (Modbus or BACnet). | 0-65535 | 0 |

Continued on next page

Table 26 – Continued from previous page

| Parameter | Description | Range | Standard |
|----------------------------|---|---|--|
| METER_STAT_CONFIG | Path to the meter configuration file | Text, max. 255 characters | device_handle.cfg |
| METER_TIME | Cycle time for reading meters (unit according to METER_CYCLEMODE), caution: with small cycle times and a large quantity of meters, significant log files can be created | 1-4294967295 | 900 |
| METER_VIFSTRINGMODE | Placement of the VIF string in the data flow: 0: VIF string after last VIFE, 1: VIF string immediately after VIF string identification | 0, 1 | 1 |
| METERSYSTEM_ENABLE | Activation of the system meter function | 0, 1 | 1 |
| METERSYSTEM_SCRIPT_TIMEOUT | Timeout after whose expiration the system meter scripts are aborted (in s) | 0-65535 | 0 |
| MODBUS_ADDRESS | Primary Modbus address or Unit identifier | 0-255 | 0 |
| MODBUS_APPLICATION | Application information within the device identification | Text, max. 255 characters | Modbus TCP Gateway |
| MODBUS_BAUDRATE | Baud rate for the serial Modbus communication (RTU) | 300, 600, 1200, 1800, 2400, 4800, 9600, 19200, 38400, 57600, 115200, 230400, 460800 | 19200 |
| MODBUS_CONNECTION_TIMEOUT | Timeout of the Modbus TCP connection (in s) | 0-65535 | 60 |
| MODBUS_DATABITS | Data bits for the serial Modbus communication (RTU) | 7, 8 | 8 |
| MODBUS_DEBUGOUT | Activation of raw data output for the Modbus communication in the system log | 0, 1 | 0 |
| MODBUS_DEVPATH | Linux path for the serial Modbus interface | Text, max. 255 characters | Not set |
| MODBUS_DISCONNECT_TIMEOUT | Timeout after whose expiration inactive Modbus TCP connections are aborted (in s) | 0-1000 | 60 |
| MODBUS_ENABLE | Activation of the Modbus slaves | 0, 1 | 0 |
| MODBUS_FLOWCONTROL | Handshake for the serial Modbus communication: 0: none, 1: XON/XOFF when sending, 2: RTS/CTS, 8: XON/XOFF when receiving, 9: XON/XOFF when sending and receiving | 0, 1, 2, 8, 9 | 0 |
| MODBUS_IP | | | Not set |
| MODBUS_MAXCONNECTIONS | Maximum number of parallel Modbus TCP connections | 0-80 | 5 |
| MODBUS_MODE | | Serial, TCP, UDP | TCP |
| MODBUS_MODEL | Device information within the device identification | Text, max. 255 characters | Standard |
| MODBUS_NWPORT | Network port of the Modbus TCP slaves | 0-65535 | 502 |
| MODBUS_PARITY | Parity of the serial Modbus communication: 0: none, 1: odd, 2: even, 3: mark, 4: space | 0-4 | 0 |
| MODBUS_PRODUCT_CODE | Device code for the Modbus function „Read Device Identification“ | Text | A code defined by solvimus GmbH and dependent on the device is returned. |
| MODBUS_RS485ENABLE | Activation of the RS-485 interface for the serial Modbus communication (RTU) | 0, 1 | 0 |
| MODBUS_SPAN | | | 1 |
| MODBUS_STOPBITS | Stop bits for the serial Modbus communication (RTU) | 1, 2 | 1 |

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Table 26 – Continued from previous page

| Parameter | Description | Range | Standard |
|-----------------------------------|--|--|------------|
| MODBUS_VENDOR | Manufacturer information within the device identification | Text, max. 255 characters | [Branding] |
| MODBUS_VENDORURL | Website information on manufacturer within the device identification | Text, max. 255 characters | [Branding] |
| MODBUS_VERSION | Version of the firmware indicated by Modbus within the device identification. If not set explicitly, it corresponds to the software version on the configuration page. | Text, max. 255 characters | - |
| MODBUS_WRITEACCESS | | | READONLY |
| MODBUSMETER_PROTOCOLVERSION | Protocol version of the Modbus meter data: Bit 0: 2 registers per value (only floating point value), Bit 1: Multislave activated, Bit 2: Word-Swapping of 32-Bit floating point values, Bit 3: Dummy mode activated | 0-16 | 0 |
| MUC_CONFIG_VER | Version of the configuration, corresponding to the firmware version that it had saved. Set exclusively by the application. | 0-65535 | - |
| MUC_FORCESTOREREADOUT | Database mode to „Store meter values“ (see Table 11) 0: automatic 1: on | 0, 1 | 0 |
| MUC_LOG | Sets the level of system output via system log | DEFAULT, NONE, ERRORONLY, ALL | DEFAULT |
| MUC_LOGCYCLE_DIVIDER | This parameter enables that not all readouts are written to the database and transferred into the reports. For example, if this parameter equals 4 when fixing <i>Readout cycle</i> to 15 minutes, only every fourth value will be written to the database and the report lists only one value per hour. This allows smaller <i>Readout cycle</i> , e. g. for Modbus or BACnet or for display on the web page. A value of 0 deactivates this function. | 0-65535 | 0 |
| MUC_METER_DESCRIPTION_ENABLEFLAGS | Enable Flags for representing the description on the website: Bit 0: Description Bit 1: Storage number, tariff, value type Bit 2: DIF/VIF raw data Bit 3: All raw data of the data value entry | 0 - 16 | 1 |
| MUC_PASS_ENCMODE | Activation of the encryption of the passwords in the device configuration file: 0: no encryption, 1: encryption without MAC, 2: encryption with MAC | 0, 1, 2 | 0 |
| MUC_REPORT_FATALREBOOTTIMEOUT | | | 0 |
| MUC_REPORT_SCRIPTABORTTIMEOUT | | | 30 |
| MUC_SCALEVALUES | Scaled values within the CSV and XML log data | 0, 1 | 0 |

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Table 26 – Continued from previous page

| Parameter | Description | Range | Standard |
|------------------------------|---|--|--------------|
| MUC_SETDEVICES | Activation of setting the meter values. The setting of meter values must be supported by the meters. INTERNAL: S0 and digital outputs of the system meter, INTERNALORDIGITALOUT: S0 and digital outputs, ALL: all meter values, NONE: no meter values | INTERNAL, INTERNALORDIGITAL- OUT, ALL, NONE | INTERNAL |
| MUC_SETDEVICETIME | Sets date and time of the M-Bus meter according to the current system time. Date and time are transmitted using the M-Bus data type I. The EMU-specific configuration packet is used if the EMU load profile is active. | 0, 1 | 0 |
| MUC_SHOWDATAFRAME | Explicit listing of the raw data frame as meter value, for Multi-page meters one entry is added per frame | 0, 1 | 0 |
| MUC_SHOWMETERSTATUSBYTE | Explicit listing of the status byte of the meter (M-Bus and wM-Bus) as meter value | 0, 1 | 0 |
| MUC_SHOWTIMESTAMPENTRIES | Explicit representation of the timestamps of a meter | 0, 1 | 0 |
| MUC_SHOWVALUE SCALEDWEB | Activation of the display of the column „Value (scaled)“ | 0, 1 | 1 |
| MUC_SHOWVENDOR RAWDATA | Explicit listing of manufacturer-dependent data as meter value | 0, 1 | 0 |
| MUC_SHOWVENDOR RAWDATAWEB | Representation of binary data on the website (manufacturer-dependent or data container) | 0, 1 | 0 |
| MUC_SHOWWMBUS RSSIVALUE | | | 0 |
| MUC_TRIMVALUES | | | 0 |
| MUC_USE_FREEZE | Activation of the Freeze command for reading meters | 0, 1 | 0 |
| SHOW_KEYS | Show decrypted data on the website | 0, 1 | 1 |
| SNTP_ENABLE | Activation of the reference via SNTP server | 0, 1 | 1 |
| SNTP_REQTIMEOUT | Timeout for a SNTP request (in ms) | 1-65535 | 15000 |
| SNTP_RETRY | Number of retries for a SNTP request | 0-255 | 2 |
| SNTP_TIMEOUT | Timeout for a renewed SNTP time query (explicit, in s) | 1-4294967295 | 86400 |
| SNTPIP | Address of the time server (SNTP) | Text, max. 255 characters | pool.ntp.org |
| SNULL_ENABLE | Activation of the S0 interface | 0, 1 | 0 |
| SNULL_MODE | Counting mode for S0 | RELATIVE, ABSOLUTE | RELATIVE |
| WAN_APN | Access point for WAN | Text, max. 255 characters | Not set |
| WAN_AUTH | Authentication procedure for accessing WAN | NONE, PAP, CHAP | CHAP |
| WAN_BAUDRATE | Baud rate for WAN communication | 300, 600, 1200, 1800, 2400, 4800, 9600, 19200, 38400, 57600, 115200, 230400, 460800 | 115200 |
| WAN_DATABITS | Data bits for the WAN communication | 7, 8 | 8 |

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Table 26 – Continued from previous page

| Parameter | Description | Range | Standard |
|---------------------|---|---|---|
| WAN_DEBUGOUT | Activation of raw data output for the WAN communication in the system log 0, none: off (default), 1, basic: display of the AT communication and of the power cycles, 2, extended: as 1 and additional state requests at the modem like e. g. SIM card settings for preferred providers, 3, all: as 2 and additional Raw binary communication data and parsed replies | 0, 1, 2, 3 | 0 |
| WAN_DEVPATH | Linux path for the WAN interface | Text, max. 255 characters | Not set |
| WAN_ENABLE | Activation of the WAN communication (mobile radio) | 0, 1 | 0 |
| WAN_FLOWCONTROL | Handshake for the WAN communication: 0: none, 1: XON/XOFF when sending, 2: RTS/CTS, 8: XON/XOFF when receiving, 9: XON/XOFF when sending and receiving | 0, 1, 2, 8, 9 | 0 |
| WAN_FREQUENCY BANDS | Comma-separated list of the bands to be activated. If void or if an unavailable setting is given, the default of the modem will be used (the value stored in the modem will be overwritten with the default). An error is logged for invalid entries or not supported bands, and the default of the modem will be used. It will not be verified if the bands match the WAN technology. Conflicting settings can prevent the modem from going online. The parameter is supported exclusively for the modem of the MUC.easy ^{plus} 4G. For other modems, an error is logged if the parameters are set, and the WAN is started without restriction on the bands. | GSM,DCS, U1,U2,U5,U8, L1,L2,L3,L4,L5,L7,L8,L9, L10,L12,L13,L14,L17,L18, L19,L20,L21,L25,L26,L27, L28,L40,L41,L66 | Default of the modem (the value stored in the modem will be overwritten with the default) |
| WAN_FULLTIMEOUT | | | 0 |
| WAN_IDLETIMEOUT | | | 0 |
| WAN_MAXRETRY | Number of retries for establishing the WAN connection (0: no limit) | 0-255 | 0 |
| WAN_MTU | Setting of the MTU. A smaller value requested by the provider has priority (0: inactive). | Integer ≥ 0 | 0 |
| WAN_OLDBAUDRATE | Baud rate for the WAN communication, affects only older devices (0: inactive) | 0, 300, 600, 1200, 1800, 2400, 4800, 9600, 19200, 38400, 57600, 115200, 230400, 460800 | 0 |
| WAN_PARITY | Parity of the WAN communication: 0: none, 1: odd, 2: even, 3: mark, 4: space | 0-4 | 0 |
| WAN_PASSWORD | Password to access WAN | Text, max. 255 characters | Not set |
| WAN_PIN | PIN for the SIM card | Text, max. 255 characters | Not set |
| WAN_PROVIDER | | | Not set |
| WAN_PUK | PUK for the SIM card | Text, max. 255 characters | Not set |

Continued on next page

Table 26 – Continued from previous page

| Parameter | Description | Range | Standard |
|------------------------------|--|---|---|
| WAN_RECONNECT_MONITOR | Mode for the monitoring of the radio connection and forced disconnection as well as renewal of the radio connection | OFF, WAN_ACTIVITY, REPORT_ANY, REPORT_ALL, REPORT_SPECIFIC, PING | OFF |
| WAN_RECONNECT_PINGHOST | Host/IP-address which is monitored | String | - |
| WAN_RECONNECT_PINGINTERVAL | Interval in which a ping is sent (in s) | | 1800 |
| WAN_RECONNECT_PINGTIMEOUT | Timeout for the reception of a response (in ms) | | 30000 |
| WAN_RECONNECT_REPORTINSTANCE | Number of the report selected for monitoring. Only active if WAN_RECONNECT_MONITOR = REPORT_SPECIFIC | 1 to number of supported reports (integer) | 1 |
| WAN_RECONNECT_TIMEOUT | Interval which is monitored (in seconds). If no response on a ping is received within this limit, another attempt to establish the connection will be undertaken. | 1800-4294967295 | 86400 |
| WAN_RS485ENABLE | Activation of the RS-485 interface for WAN communication | 0, 1 | 0 |
| WAN_RSSITEST | | | 0 |
| WAN_STOPBITS | Stop bits for the WAN communication | 1, 2 | 1 |
| WAN_TECHNOLOGY | Selected radio technology. The preset mode DEFAULT is interpreted as the intended or reasonable value according to the modem type. If the modem does not support that mode (e. g. LTE on NB-IoT), an error is logged and the modem remains in the prior state. | DEFAULT, LTE, GSM, UMTS, NB-IoT, CATM, LTE_GSM, LTE_UMTS, UMTS_GSM, LTE_UMTS_GSM | DEFAULT |
| WAN_USER | Username for accessing WAN | Text, max. 255 characters | Not set |
| WATCHDOG_IDLE | Watchdog timeout for the idle state (in s) | 1-4294967295 | 120 |
| WATCHDOG_PROCESS | Watchdog timeout in the busy state (in s) | 1-4294967295 | 900 |
| WATCHDOG_READOUT | Watchdog timeout during readout (in s) | 1-4294967295 | Quadruple of the readout cycle, at least: WATCHDOG_PROCESS |
| WATCHDOG_SCAN | Watchdog timeout during scanning (in s) | 1-4294967295 | 43200000 |
| WEBCOM_PASSWORD_PATTERN | Regular expression (regex) to enforce a defined password complexity. Standard: 10 characters; of which at least 1 uppercase letter, 1 lowercase letter, 1 digit, 1 special character | Text, without spaces and line feeds | ^(?=.*[A-Z]+)(?=.*[0-9]+)(?=.*[a-z]+)(?=.*[^\A-Za-z0-9]+){10,} |
| WEBCOM_PASSWORD_PATTERNMSG | Message when trying to set a password of insufficient complexity | Text, max. 255 characters | Password requires at least: 10 characters, 1 uppercase and 1 lowercase letter, 1 digit and 1 character not included in previous groups (special character)! |
| WEBCOM_ADMINLOGIN_SWITCHREQ | | 0, 1 | 1 |
| WEBCOM_TIMEOUT | Timeout for a web session after automatic logout of a user (in ms) | 1-4294967295 | 60000 |
| WMBUS_ALLOW_INSECURE | | | 0 |
| WMBUS_BAUDRATE | Baud rate for the wM-Bus communication | 300, 600, 1200, 1800, 2400, 4800, 9600, 19200, 38400, 57600, 115200, 230400, 460800 | 19200 |
| WMBUS_CACHESIZE | wM-Bus cache size for temporary storage of received meter data | 1-500 | 500 |

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Table 26 – Continued from previous page

| Parameter | Description | Range | Standard |
|------------------------------|--|---|----------|
| WMBUS_CACHE_TIMEOUT | Storage time of received wM-Bus packets in the cache list (in s, 0: no limit) | 0-4294967295 | 0 |
| WMBUS_DATABITS | Data bits for the wM-Bus communication | 7, 8 | 8 |
| WMBUS_DECRYPTUSE_LINKLAYERID | | | 0 |
| WMBUS_DEVPATH | Linux path of the wM-Bus interface | Text, max. 255 characters | Not set |
| WMBUS_FIXEDLAYOUT | | 0, 1 | 0 |
| WMBUS_FLOW_CONTROL | Handshake for the wM-Bus communication: 0: none, 1: XON/XOFF when sending, 2: RTS/CTS, 8: XON/XOFF when receiving, 9: XON/XOFF when sending and receiving | 0, 1, 2, 8, 9 | 0 |
| WMBUS_FULTIMEOUT | Maximum time (in ms) for a „packet“ in the transparent mode of the wM-Bus which will be transmitted via TCP/UDP in a consolidated form. The Idle Timeout defined by WMBUUS_IDLETIMEOUT is respected. | 0-65535 | 1000 |
| WMBUS_IDLETIMEOUT | Idle time (in ms) after which the „packet“ in the transparent mode of the wM-Bus, which will be transmitted via TCP/UDP in a consolidated form, is regarded as completed. | 0-65535 | 20 |
| WMBUS_MODE | Mode of the wM-Bus module | S, T, C, C_T | C_T |
| WMBUS_NETWORK_ROLE | Function of the wM-Bus interface | DISABLED, MASTER, SLAVE | MASTER |
| WMBUS_PARITY | Parity of the wM-Bus communication: 0: none, 1: odd, 2: even, 3: mark, 4: space | 0-4 | 0 |
| WMBUS_RAWDATAINCLUDERSSI | | 0, 1 | 0 |
| WMBUS_RAWLOG_ENABLE | Activating the logging of raw data | 0, 1 | 0 |
| WMBUS_RS485ENABLE | Activation of the RS-485 interface for the wM-Bus communication | 0, 1 | 0 |
| WMBUS_SMLENABLE | Activation of processing SML protocol data | 0, 1 | 0 |
| WMBUS_STOPBITS | Stop bits for the wM-Bus communication | 1, 2 | 1 |
| WMBUS_TRANSPARENT | Activation of the transparent transmission of the wM-Bus interface to a network port: NONE: transmission deactivated, TCP: transmission of a TCP port, UDP: transmission to a UDP port | NONE, TCP, UDP | NONE |
| WMBUS_TRANSPARENT_PORT | Network port for the transparent transmission via TCP or UDP | 0-65535 | 0 |
| WMBUS_TRANSPARENT_RSSI | Activation of the integration of the RSSI value in transparent mode | 0, 1 | 0 |
| WMBUS_TRANSPARENT_STARTSTOP | Activation of the integration of a start byte and stop byte in transparent mode | 0, 1 | 0 |
| WMBUS_USE_LINKLAYERID | Compatibility mode for reading of faulty wM-Bus meters, uses link layer address instead of extended link layer address | 0, 1 | 0 |
| WMBUS2_BAUDRATE | Baud rate for the wM-Bus communication (channel 2) | 300, 600, 1200, 1800, 2400, 4800, 9600, 19200, 38400, 57600, 115200, 230400, 460800 | 19200 |

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Table 26 – Continued from previous page

| Parameter | Description | Range | Standard |
|-----------------------------|---|---------------------------|----------|
| WMBUS2_DATABITS | Data bits for the wM-Bus communication (channel 2) | 7, 8 | 8 |
| WMBUS2_DEVPATH | Linux path of the wM-Bus interface (channel 2) | Text, max. 255 characters | Not set |
| WMBUS2_FLOWCONTROL | Handshake for the wM-Bus communication (channel 2): 0: none, 1: XON/XOFF when sending, 2: RTS/CTS, 8: XON/XOFF when receiving, 9: XON/XOFF when sending and receiving | 0, 1, 2, 8, 9 | 0 |
| WMBUS2_MODE | Mode of the wM-Bus module (channel 2) | S, T, C, C_T | C_T |
| WMBUS2_PARITY | Parity of the wM-Bus communication (channel 2): 0: none, 1: odd, 2: even, 3: mark, 4: space | 0-4 | 0 |
| WMBUS2_RS485ENABLE | Activation of the RS-485 interface for the wM-Bus communication (channel 2) | 0, 1 | 0 |
| WMBUS2_STOPBITS | Stop bits for the wM-Bus communication (channel 2) | 1, 2 | 1 |
| WMBUS2_TRANSPARENT | Activation of the transparent transmission of the wM-Bus interface (channel 2) to a network port: NONE: transmission deactivated, TCP: transmission of a TCP port, UDP: transmission to a UDP port | NONE, TCP, UDP | NONE |
| WMBUS2_TRANSPARENTPORT | Network port for the transparent transfer of the wM-Bus interface (channel 2) via TCP or UDP | 0-65535 | 0 |
| WMBUS2_TRANSPARENTRSSI | Activation of the integration of the RSSI value in transparent mode of the wM-Bus interface (channel 2) | 0, 1 | 0 |
| WMBUS2_TRANSPARENTSTARTSTOP | Activation of the integration of a start byte and stop byte in transparent mode of the wM-Bus interface (channel 2) | 0, 1 | 0 |
| MODBUS_TLSENABLE | | | 0 |
| MODBUS_CA_FILE | | | |
| MODBUS_CERT_FILE | | | |
| MODBUS_KEY_FILE | | | |
| MODBUS_INSECURE | | | 0 |
| MBUS_TRANSPARENT_TLSENABLE | | | 0 |
| MBUS_TRANSPARENT_CA_FILE | | | |
| MBUS_TRANSPARENT_CERT_FILE | | | |
| MBUS_TRANSPARENT_KEY_FILE | | | |
| MBUS_TRANSPARENT_INSECURE | | | 0 |
| WMBUS_TRANSPARENT_TLSENABLE | | | 0 |
| WMBUS_TRANSPARENT_CA_FILE | | | |
| WMBUS_TRANSPARENT_CERT_FILE | | | |
| WMBUS_TRANSPARENT_KEY_FILE | | | |
| WMBUS_TRANSPARENT_INSECURE | | | 0 |

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Table 26 – Continued from previous page

| Parameter | Description | Range | Standard |
|--------------------------------------|--|--|----------|
| WMBUS2_ TRANSPARENT_ TLSENABLE | | | 0 |
| WMBUS2_ TRANSPARENT_CA_FILE | | | |
| WMBUS2_ TRANSPARENT_CERT_ FILE | | | |
| WMBUS2_ TRANSPARENT_KEY_ FILE | | | |
| WMBUS2_ TRANSPARENT_ INSECURE | | | 0 |
| DLDER5_ TRANSPARENT_ TLSENABLE | | | 0 |
| DLDER5_ TRANSPARENT_CA_FILE | | | |
| DLDER5_ TRANSPARENT_CERT_ FILE | | | |
| DLDER5_ TRANSPARENT_KEY_ FILE | | | |
| DLDER5_ TRANSPARENT_ INSECURE | | | 0 |
| MBUSSLVMETER_ TLSENABLE | | | 0 |
| MBUSSLVMETER_CA_ FILE | | | |
| MBUSSLVMETER_CERT_ FILE | | | |
| MBUSSLVMETER_KEY_ FILE | | | |
| MBUSSLVMETER_ INSECURE | | | 0 |
| MBUSSLV2METER_ TLSENABLE | | | 0 |
| MBUSSLV2METER_CA_ FILE | | | |
| MBUSSLV2METER_ CERT_FILE | | | |
| MBUSSLV2METER_KEY_ FILE | | | |
| MBUSSLV2METER_ INSECURE | | | 0 |
| Group [REPORT_x]* | | | |
| MODE | Mode of the report instance or de-activation | | DISABLED |
| FORMAT | Format employed of the report instance | | Not set |
| HOST | Remote station of the report instance | | Not set |
| HTTP_AUTH_TYPE | Type of the authentication at the HTTP/HTTPS-server for report type TCP or TLS | NONE: no authentication, BASIC: HTTP basic authentication via user and password, AUTH_HEADER: the string contained in the password is sent in the authorization header, enabling an authentication via tokens. | NONE |
| MQTT_QOS | Quality of service for transmission via MQTT, type: Uint8 | 0, 1 (1 not supported for MUC.one) | 0 |
| PORT | Network port of the remote station of the report instance | | |
| PATH | Path for the remote station of the report instance | | Not set |

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Table 26 – Continued from previous page

| Parameter | Description | Range | Standard |
|-------------------|---|---|----------|
| USER | Username for the remote station of the report instance | | Not set |
| PASSWORD | Password for the remote station of the report instance | | Not set |
| TOADDRESS | Receiver address of the report instance, particularly SMTP | | Not set |
| FROMADDRESS | Sender address of the report instance, particularly SMTP | | Not set |
| PARAM1 | User-specific parameter (1) of the report instance, particularly user format or user mode | | Not set |
| PARAM2 | User-specific parameter (2) of the report instance, particularly user format or user mode | | Not set |
| PARAM3 | User-specific parameter (3) of the report instance, particularly user format or user mode | | Not set |
| BASENAME | Basic file name for files to be transmitted (XML or CSV) | | |
| CONTENTTYPE | | | |
| EXTENSION | | | |
| INSECURE | | | 0 |
| CA_FILE | Path to the CA certificate for the report instance | | |
| CERT_FILE | Path to the device certificate for the report instance | | |
| KEY_FILE | Path to the device key for the report instance | | |
| CYCLEMODE | Time unit for the report | SECOND, MINUTE, HOUR, DAY, WEEK, MONTH, QUARTER, YEAR | MINUTE |
| CYCLE | Cycle time for the report (unit according to CYCLEMODE) | | 15 |
| CYCLEDelay | Delay for the report cycle according to the configured report cycle | 0-4294967295 | 0 |
| CYCLETIMESTAMP | Reference point in time (Unix timestamp) for report cycles using DAY, WEEK, MONTH, QUARTER, YEAR | 0-4294967295 | 0 |
| RANDOMDELAY | Additional random delay for sending the report in seconds (no impact on readout range). The value 0 delays by 12.5% of the cycle. | 0-900 (max. 15 min) | 0 |
| READOUT_FILTER | Selection if all values, or only the newest, or only the oldest value from a particular time span should to be transmitted in a cyclic report | ALL, NEWEST, OLDEST | ALL |
| RETRY_INTERVAL | Interval for the retry of failed reports: -1: no repetition, failed reports are not retransmitted, 0: automatic (for cyclic reports retry after 1/10 of the Report Cycle Time with minimum 10 minutes, for reports with „On Readout“ retry after 10 minutes), >0: time in seconds after which a failed report is retransmitted | -1, 0, arbitrary positive integer | 0 |
| MIN_SEND_INTERVAL | Minimum interval for sending the report. Assures that at least this delay (in seconds) is respected after the successful transmission of a report or the failure to send a report before transmitting the subsequent report. The parameter is not effective if reports are prompted by Readout or manually via the website. | 0, arbitrary positive integer | 0 |

Continued on next page

Table 26 – Continued from previous page

| Parameter | Description | Range | Standard |
|---------------|--|----------------------------|----------|
| MAX_BACKLOG | Maximum time into the past for which reports are sent (in seconds). See complement underneath this table. | arbitrary positive integer | 0 |
| VERIFY_STATUS | If this parameter is enabled, the report will be marked as failed and repeated in the report modes TCP and TLS, provided HTTP status codes 400 or higher are received. | 0, 1 | 0 |

*x denotes the report instance 1-10

Table 26: chip.ini parameters

✓ Complement to MAX_BACKLOG:

- For cyclic reports, only reports are transmitted whose data range is not entirely older than this period. If the beginning of the data range is older and the end newer than this time for a report, then the report will be transmitted with its entire data range.
- For a report triggered „On Readout“, the begin of the data range is limited to the Backlog time.
- The analysis occurs upon system start, reconfiguration or the generation of a report by due date, retry after failure or readout. If reports fail continually, no retry of reports older than the indicated time will occur.

8.3 Meter configuration file Device_Handle.cfg

The file *Device_Handle.cfg* contains the meter configuration. If this file does not exist, it can be created via the web-based front end using the **Meter** tab. All wM-Bus meters collected during operation are integrated permanently into the list after a scan process or by manually saving the configuration. Only those parameters need to be stored in that file which deviate from the defined default values (version entry excluded).

- ⚠ The file has to be saved as UTF8 encoded XML file.
- ⚠ If the file *Device_Handle.cfg* is changed manually, the parameter `<layoutversion>` stated therein has to be incremented.
- ℹ The device needs to be rebooted after changing the file *Device_Handle.cfg* manually for the change to take effect. The reboot can be triggered via the web-based front end using the button **Reboot system** in the **Service** tab or via the command line.
- ℹ Manual changes are permanently stored on the flash not instantly, but after a few minutes. As a result, changes are possibly lost if the device is rebooted by switching the power supply off and on.
- ✓ The file *Device_Handle.cfg* can be transferred to other devices via FTPS. The attached meters need to be taken into account.

The file is an XML file and has the following structure:

| Parent | Element | Description | Standard | Example |
|--------|----------------|--|------------|--------------|
| | root | Root element | - | - |
| root | version | Version number of the XML specification, must be set to 6 at present | Not set | 0x06 |
| root | layoutversion | Layout number of the database | Not set | 0x06 |
| root | meter | Parent element for each meter | - | - |
| meter | interface | Interface of the meter: M-Bus, wM-Bus, DLDERS, S0, Modbus | Not set | M-Bus |
| meter | serial | Meter number (serial number), BCD notation, leading „0x“ | 0xFFFFFFFF | 0x30101198 |
| meter | manufacturer | Manufacturer code of the meter (wildcard 0xFFFF) | 0xFFFF | 0x3B52 (NZR) |
| meter | version | Version number of the meter | 0xFF | 0x01 |
| meter | medium | Medium of the meter, see second column in Table 28 (wildcard 0xFF, if not set) | Not set | Electricity |
| meter | primaryaddress | Primary address of the meter (M-Bus, S0 or Modbus) | 0 | 0x03 |

Continued on next page

Table 27 – Continued from previous page

| Parent | Element | Description | Standard | Example |
|--------|---------------|--|---------------|--|
| meter | addressmode | Addressing mode 0: secondary, 1: primary | 0 | 0 |
| meter | readoutcycle | Specific readout cycle (in s) | 0 | 0 |
| meter | maxvaluecount | Limitation of the number of meter values | 0 | 0 |
| meter | encryptionkey | Key for encrypted communication, e.g.: AES for wM-Bus | Not set, 0 | 0x82 0xB0 0x55 0x11 0x91 0xF5 0x1D 0x66 0xEF 0xCD 0xAB 0x89 0x67 0x45 0x23 0x01 |
| meter | active | Activates the meter for logging or for reporting. | 1 | 1 |
| meter | rssi | RSSI value of the last reception (wM-Bus) | 0 | 123 |
| meter | register | Register assignment (e. g. Modbus slave) | 0 | 250 |
| meter | user | User-specific text (see User label column in the Meter tab) | Not set | Floor-1-Right |
| meter | dbid | Unique database key of the meter, if the meter is activated for reporting | Not set | 1 |
| meter | value | Parent element for each meter value of the meter | - | - |
| value | description | Description of the meter value, see second column in Table 29 | None | Energy |
| value | unit | Unit of the meter value, see second column in Table 30 | None | Wh |
| value | encodetype | Coding of the meter value | NODATA | INT32 |
| value | scale | Scaling factor of the meter value (scientific notation) | 1e0 | 1e-3 |
| value | userscale | User-specific scaling factor of the meter value (scientific notation) | 1e0 | 1e-1 |
| value | valuetype | Type of meter values: INSTANTANEOUS, MAXIMUM, MINIMUM, ERRORSTATE | instantaneous | instantaneous |
| value | storagenum | Storage number of the meter value | 0 | 2 |
| value | tariff | Tariff information of the meter value | 0 | 3 |
| value | confdata | Generic data, OBIS code of the meter value (X-X:X.X.X*X; X=0-255; see OBIS-ID column in the Meter tab) | Not set | 0x01 0x00 0x01 0x08 0x00 0xFF |
| value | rawdata | Raw data of the meter value for M-Bus and wM-Bus | Not set | 07 FB 0D 00 00 00 00 00 00 00 00 |
| value | dif | Data information fields of the meter value for M-Bus and wM-Bus | Not set | 07 |
| value | vif | Value information fields of the meter value for M-Bus and wM-Bus | Not set | FB 0D |
| value | active | Activates the meter value for logging or for reporting. | 1 | 1 |
| value | register | Register assignment (e. g. Modbus slave) | 0 | 250 |
| value | user | User-specific text (see User label column in the Meter tab) | Not set | Room 2 |
| value | bacnetreg | Object number for BACnet | Not set | 8 |

Table 27: Structure of the Device_Handle.cfg

8.4 Preconfiguration of the meter list

Manual editing of a meter list for large installations with many meters is demanding and time-consuming.

This can be automated with two approaches.

8.4.1 File meter-conf-import.csv

The first approach uses the file *meter-conf-import.csv*. It is used to add meta information such as the **Encryption key** or the **User label** when scanning/listing a meter.

- ✓ If the meter is already listed or configured in the **Meter** tab, the data from the file will not be transferred. The meter has to be removed from the list first.

The file can be loaded with the import function in the tab **Service** (see Section 4.10.2). The files can be uploaded individually or as *.tar-archives.

The following columns can be used in the CSV file:

- Interface: the interface via which the meter is read out (M-Bus, wM-Bus).
- Serial: 8-digit meter serial number
- Encryption key: Encryption key of the meter in hexadecimal byte notation (optional)
- User label: User-specific label of the meter (optional)
- Cycle: Readout interval of the meter (in seconds, optional)
- Max readout values: Limit to the quantity of meter values if the meter provides additional meter values (optional). If not set, the parameter „Maximum value count“ from the tab **Configuration** is used.

Here is an example:

```
Interface; Serial; Encryptionkey; user label; cycle; Max readout values
WMBUS;12345670;00 01 02 03 04 05 06 07 08 09 0A 0B 0C 0D 0E 0F;Apartment 01;;
WMBUS;12345671;01 01 02 03 04 05 06 07 08 09 0A 0B 0C 0D 0E 0F;Apartment 02;;
WMBUS;12345672;02 01 02 03 04 05 06 07 08 09 0A 0B 0C 0D 0E 0F;Apartment 03;;
WMBUS;12345673;03 01 02 03 04 05 06 07 08 09 0A 0B 0C 0D 0E 0F;Apartment 04;;
WMBUS;12345674;04 01 02 03 04 05 06 07 08 09 0A 0B 0C 0D 0E 0F;Apartment 05;;
WMBUS;12345675;05 01 02 03 04 05 06 07 08 09 0A 0B 0C 0D 0E 0F;Apartment 06;;
WMBUS;12345676;06 01 02 03 04 05 06 07 08 09 0A 0B 0C 0D 0E 0F;Apartment 07;;
WMBUS;12345677;07 01 02 03 04 05 06 07 08 09 0A 0B 0C 0D 0E 0F;Apartment 08;;
WMBUS;12345678;08 01 02 03 04 05 06 07 08 09 0A 0B 0C 0D 0E 0F;Apartment 09;;
WMBUS;12345679;09 01 02 03 04 05 06 07 08 09 0A 0B 0C 0D 0E 0F;Apartment 10;;
```

8.4.2 File Device_Config.cfg

The second approach uses the file *Device_Config.cfg*.

8.5 Media types, measurement types and units

In the EN 13757-3 standard, media types, measurement types (measurement value descriptions) and units are predefined. The devices from solvimus GmbH are using it for allowing a uniform data display.

The following table contains the predefined values for the medium:

| Index | Description |
|-------|--------------------------------|
| 0 | Other |
| 1 | Oil |
| 2 | Electricity |
| 3 | Gas |
| 4 | Heat |
| 5 | Steam |
| 6 | Warm water (30 °C..90 °C) |
| 7 | Water |
| 8 | Heat cost allocator |
| 9 | Compressed air |
| 10 | Cooling (outlet) |
| 11 | Cooling (inlet) |
| 12 | Heat (inlet) |
| 13 | Combined heat / cooling |
| 14 | Bus / System component |
| 15 | Unknown medium |
| 16-19 | Reserved |
| 20 | Calorific value |
| 21 | Hot water (≥ 90 °C) |
| 22 | Cold water |
| 23 | Dual register (hot/cold) water |
| 24 | Pressure |
| 25 | A/D Converter |

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Table 28 – Continued from previous page

| Index | Description |
|--------|-------------------------------|
| 26 | Smoke detector |
| 27 | Room sensor |
| 28 | Gas detector |
| 29-31 | Reserved |
| 32 | Breaker (electricity) |
| 33 | Valve (gas or water) |
| 34-36 | Reserved |
| 37 | Customer unit |
| 38-39 | Reserved |
| 40 | Waste water |
| 41 | Garbage |
| 42 | Carbon dioxide |
| 43-48 | Reserved |
| 49 | Communication controller |
| 50 | Unidirectional repeater |
| 51 | Bidirectional repeater |
| 52-53 | Reserved |
| 54 | Radio converter (system side) |
| 55 | Radio converter (meter side) |
| 56-255 | Reserved |

Table 28: Media types

The following table contains the predefined measurement types (descriptions for the measured value). Depending on the meter's interface, user-specific text-based measurement types (indication by index 31) can also be configured.

| Index | Description |
|-------|---|
| 0 | None |
| 1 | Error flags (Device type specific) |
| 2 | Digital output |
| 3 | Special supplier information |
| 4 | Credit |
| 5 | Debit |
| 6 | Volts |
| 7 | Ampere |
| 8 | Reserved |
| 9 | Energy |
| 10 | Volume |
| 11 | Mass |
| 12 | Operating time |
| 13 | On time |
| 14 | Power |
| 15 | Volume flow |
| 16 | Volume flow ext |
| 17 | Mass flow |
| 18 | Return temperature |
| 19 | Flow temperature |
| 20 | Temperature difference |
| 21 | External temperature |
| 22 | Pressure |
| 23 | Timestamp |
| 24 | Time |
| 25 | Units for H. C. A. |
| 26 | Averaging duration |
| 27 | Actuality duration |
| 28 | Identification |
| 29 | Fabrication |
| 30 | Address |
| 31 | Meter specific description (text based) |
| 32 | Digital input |
| 33 | Software version |
| 34 | Access number |
| 35 | Device type |
| 36 | Manufacturer |
| 37 | Parameter set identification |
| 38 | Model / Version |
| 39 | Hardware version |
| 40 | Metrology (firmware) version |
| 41 | Customer location |

Continued on next page

Table 29 – Continued from previous page

| Index | Description |
|--------|--------------------------------------|
| 42 | Customer |
| 43 | Access code user |
| 44 | Access code operator |
| 45 | Access code system operator |
| 46 | Access code developer |
| 47 | Password |
| 48 | Error mask |
| 49 | Baud rate |
| 50 | Response delay time |
| 51 | Retry |
| 52 | Remote control (device specific) |
| 53 | First storagenum. for cyclic storage |
| 54 | Last storagenum. for cyclic storage |
| 55 | Size of storage block |
| 56 | Storage interval |
| 57 | Vendor specific data |
| 58 | Time point |
| 59 | Duration since last readout |
| 60 | Start of tariff |
| 61 | Duration of tariff |
| 62 | Period of tariff |
| 63 | No VIF |
| 64 | wM-Bus data container |
| 65 | Data transmit interval |
| 66 | Reset counter |
| 67 | Cumulation counter |
| 68 | Control signal |
| 69 | Day of week |
| 70 | Week number |
| 71 | Time point of day change |
| 72 | State of parameter activation |
| 73 | Duration since last cumulation |
| 74 | Operating time battery |
| 75 | Battery change |
| 76 | RSSI |
| 77 | Day light saving |
| 78 | Listening window management |
| 79 | Remaining battery life time |
| 80 | Stop counter |
| 81 | Vendor specific data container |
| 82 | Reactive energy |
| 83 | Reactive power |
| 84 | Relative humidity |
| 85 | Phase voltage to voltage |
| 86 | Phase voltage to current |
| 87 | Frequency |
| 88 | Cold/Warm Temperature limit |
| 89 | Cumulative count max. power |
| 90 | Remaining readout requests |
| 91 | Meter status byte |
| 92 | Apparent energy |
| 93 | Apparent power |
| 94 | Security key |
| 95 | Data frame |
| 96-255 | Reserved |

Table 29: Measurement types

The following table contains the predefined units. Depending on the meter's interface, user-specific units can also be configured.

| Index | Unit | Symbol | Description |
|-------|----------------|----------------|----------------------|
| 0 | None | | None |
| 1 | Bin | | Binary |
| 2 | Cur | | Local currency units |
| 3 | V | V | Volt |
| 4 | A | A | Ampere |
| 5 | Wh | Wh | Watt hour |
| 6 | J | J | Joule |
| 7 | m ³ | m ³ | Cubic meter |

Continued on next page

Table 30 – Continued from previous page

| Index | Unit | Symbol | Description |
|--------|---------------------|---------------------|---------------------------------------|
| 8 | kg | kg | Kilogram |
| 9 | s | s | Second |
| 10 | min | min | Minute |
| 11 | h | h | Hour |
| 12 | d | d | Day |
| 13 | W | W | Watt |
| 14 | J/h | J/h | Joule per Hour |
| 15 | m ³ /h | m ³ /h | Cubic meter per hour |
| 16 | m ³ /min | m ³ /min | Cubic meter per minute |
| 17 | m ³ /s | m ³ /s | Cubic meter per second |
| 18 | kg/h | kg/h | Kilogram per hour |
| 19 | Degree C | °C | Degree Celsius |
| 20 | K | K | Kelvin |
| 21 | Bar | Bar | Bar |
| 22 | | | Dimensionless |
| 23-24 | | | Reserved |
| 25 | UTC | | UTC |
| 26 | bd | bd | Baud |
| 27 | bt | bt | Bit time |
| 28 | mon | mon | Month |
| 29 | y | y | Year |
| 30 | | | Day of week |
| 31 | dBm | dBm | Decibel (1 mW) |
| 32 | Bin | | Bin |
| 33 | Bin | | Bin |
| 34 | kVARh | kVARh | Kilo voltampere reactive hour |
| 35 | kVAR | kVAR | Kilo voltampere reactive |
| 36 | cal | cal | Calorie |
| 37 | % | % | Percent |
| 38 | ft ³ | ft ³ | Cubic feet |
| 39 | Degree | ° | Degree |
| 40 | Hz | Hz | Hertz |
| 41 | kBTU | kBTU | Kilo british thermal unit |
| 42 | mBTU/s | mBTU/s | Milli british thermal unit per second |
| 43 | US gal | US gal | US gallon |
| 44 | US gal/s | US gal/s | US gallon per second |
| 45 | US gal/min | US gal/min | US gallon per minute |
| 46 | US gal/h | US gal/h | US gallon per hour |
| 47 | Degree F | °F | Degree Fahrenheit |
| 48-255 | | | Reserved |

Table 30: Units

9 User Support

9.1 Browser cache

The browser cache can be cleared. The procedure depends on the installed browser. Examples include:

- Key combination **⟨CTRL+F5⟩**
- Key combination **⟨CTRL+SHIFT+F5⟩**
- On notepads with secondary function of the F-keys, „Fn“ may need to be pressed additionally, i. e. **⟨CTRL+SHIFT+Fn+F5⟩**.
- Key combination **⟨STRG+R⟩**
- Holding the **⟨SHIFT⟩**-key and clicking the *Reload*-button in the browser.

9.2 Contacting customer support

If errors could not be eliminated, please contact our customer support:

E-Mail: support@solvimus.de

Phone: +49 3677 7613065

If you communicate your request by e-mail, please add

- a print page of the web page, including the „Meter Configuration“ (see Section 4.11) as a searchable PDF file in landscape format (if applicable for your device),
- the device configuration file (see Section 4.10.2),
- a raw data log of the meter communication (select in Section 4.4 the **Raw log active**, and export in Section 4.9 with **Log source** the raw data for the respective interface(s); deactivate the **Raw log active** subsequently),
- and the log file, created with the **Log mode** setting to *Standard* or *All*, and if the error is reproducible preferentially with the setting *All* (see Table 9)

to permit a rapid and effective handling.

- ❗ Mind that our customer support can read passwords from your device configuration file. Modify these immediately after the creation of the configuration file (see Section 4.8).

10 Simplified EU Declaration of Conformity

Hereby, solvimus GmbH declares that the radio equipment type MUC.one is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address:

<https://www.solvimus.de/>